PDG B-5 TA CENTER

MyPeers: Virtual Communities and Workgroups

October 13, 2020

Agenda

- What is MyPeers?
- Why MyPeers?
- MyPeers Basics
- Roles and Responsibilities
- Accessing and Setting Up a MyPeers Account
- Norm Setting

Poll – What do you know of MyPeers?

- I am already a participating member of MyPeers through other early childhood work
- I have logged on to MyPeers and have explored some but am not a regular user
- I've logged on to MyPeers, but have not explored at all
- I have heard of MyPeers but have never been on the site
- I have never heard of MyPeers

What is MyPeers?

- Online social and learning networking platform for the staff of ACF-funded programs to share thoughts/resources seamlessly
  - Founded in June 2016
  - 20,000+ members who transverse the early childhood educational landscape

- Platform mimics many social media platforms you may use: (e.g., Twitter, LinkedIn, or Facebook)
  - User-friendly interface
  - Low barrier to entry: most users (90 – 95%) are comfortable with the platform on their first day!

Why MyPeers?

- Platform will allow PDG B-5 TA Center to create **virtual communities of practice and workgroups** on common topics of interest for State Grantees
  - Increase dialogue and cross-collaboration
  - Leverage and build on grantee knowledge base
  - Facilitate collaborative problem solving
  - Bridge and streamline communications
- Platform will help eliminate duplication/redundancies and keep large groups "in the loop"

MyPeers Basics: Code of Conduct

- Things to do…
  - Maintain courtesy
  - Be positive
  - Show kindness
  - Be participative
  - Uphold due diligence
  - Maintain focus
  - Spread truth
  - Respect privacy

- Things NOT to do…
  - Promote or engage in hate speech (speech that attacks others on the basis of race, ethnicity, religion, disability, gender, age, sexual orientation, or gender identity)
  - Bully
  - Use obscenities
  - Solicit or advertise
  - Violate the law
  - Behave maliciously

MyPeers Guidance

Getting Started with MyPeers for PDG B-5 Grantees

GETTING STARTED WITH MYPEERS for PDG B-5 GRANTEES

Welcome to this introduction to MyPeers, the virtual platform used by the PDG B-5 TA Center for communities of practice and workgroups. This document provides a short overview of MyPeers and some basic instructions for engaging with colleagues and facilitators around topics that interest you.

After you join specific workgroups and communities of practice, the facilitators will provide more guidance and training on how to access and use MyPeers to connect and communicate with state PDG B-5 grantees across the country.

What is MyPeers?

MyPeers is an online social and learning network for staff of ACF-funded programs, such as PDG B-5, Head Start and Early Head Start, and their partners, to communicate and share thoughts and resources. It is designed to create networking across grantees and others in the early childhood field in ways that mirror meetings and conferences, but also to extend conversations about important topics related to ACF-funded work. MyPeers is not a place for confidential conversations, advocacy, or policy clarifications. Instead, this virtual space allows members to "exchange ideas, share resources, and lend support to the early childhood community." [1]

Major Goals for MyPeers[2]

1. To increase dialogue and cross-collaboration across agencies serving young children.
2. To leverage the capacity of PDG B-5 grantees to increase the knowledge base of all PDG B-5 state teams and early care and education (ECE) practice.
3. To facilitate collaborative problem solving and communities of practice.
4. To bridge stand-alone communications to create a more connected experience for state early childhood staff.

The PDG B-5 TA Center will be using MyPeers to create virtual communities of practice and workgroups as spaces for collaboration and peer interaction on topics of interest and common areas of grant implementation.

MyPeers Basics: Communities

- Communities
  - **OPEN** to the public (early childhood professionals and stakeholders across the country)
  - PDG B-5 communities will also be open to the public
  - Focus of communities will be on resources/discussion topics that could benefit the early childhood field as a whole

MyPeers Basics: Workgroups

- **CLOSED** to the public – only open to the PDG B-5 grantee state staff teams
- Topics determined using grantee self-assessments, TA specialists' observations, and input from federal staff
- CoLab Workgroup

Roles and Responsibilities

PDG B-5 Center Leadership Team

Kathi Gillaspy and Carola Olivia-Olsen
PDG B-5 MyPeers Coordinators

- Primary point of contact for PDG B5 team
- Monitor progress, support development of engagement plans
- Oversee process for developing new communities/workgroups
- Communicate with PDG B5 Leadership Team

Technical Assistance Specialists & Subject Matter Experts

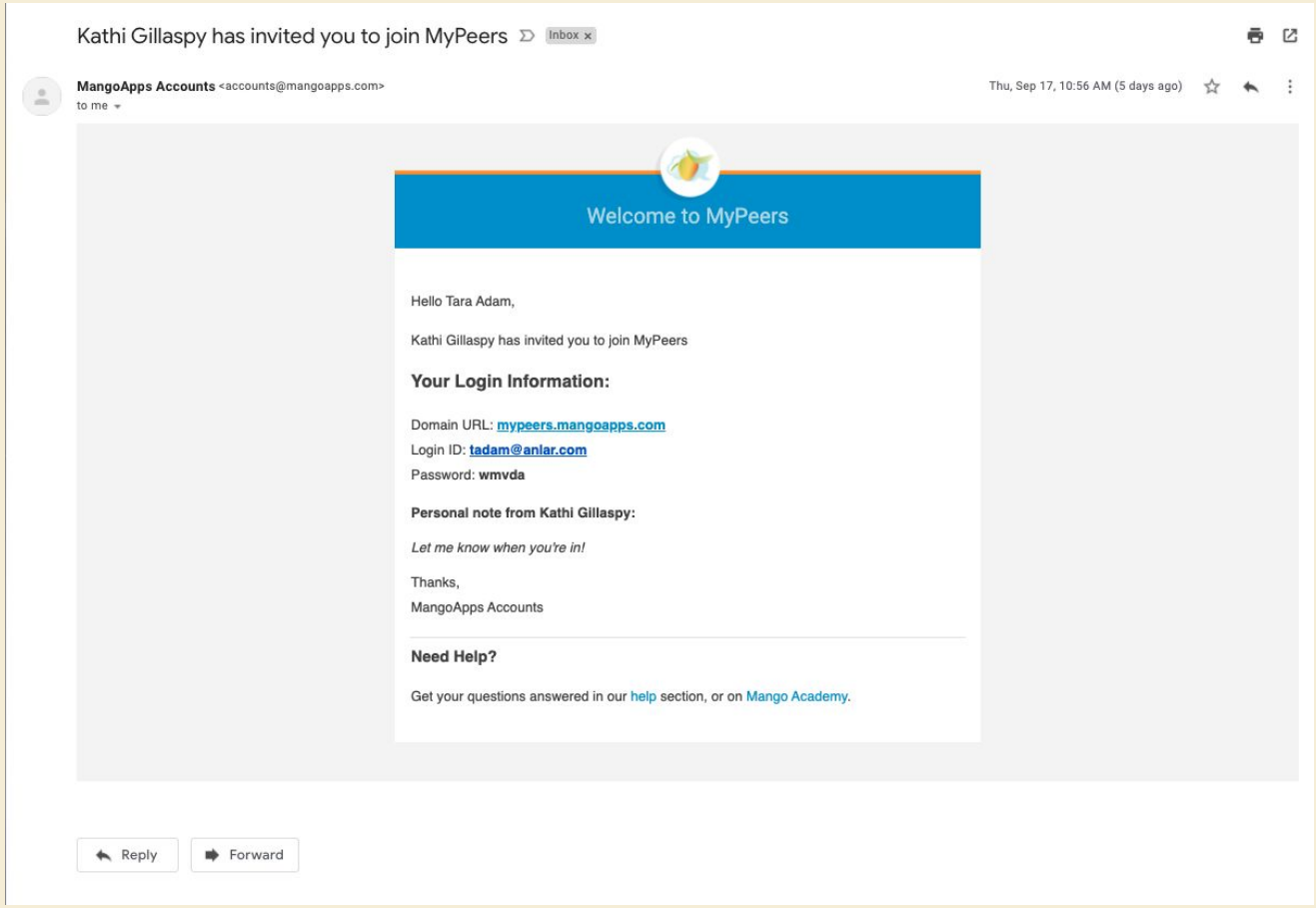
- Serve as facilitators in communities/workgroups by:
  - Understanding the content
  - Organizing the workgroup or community (i.e., setting up calls, sending emails)
  - Communicating with the workgroup or community
  - Facilitating discussions, calls, and other activities based on the group's needs

Members

- Engage in their respective Communities and Workgroups along a continuum of activities ranging from only reading communications and viewing resources to sharing updates and asking questions daily.

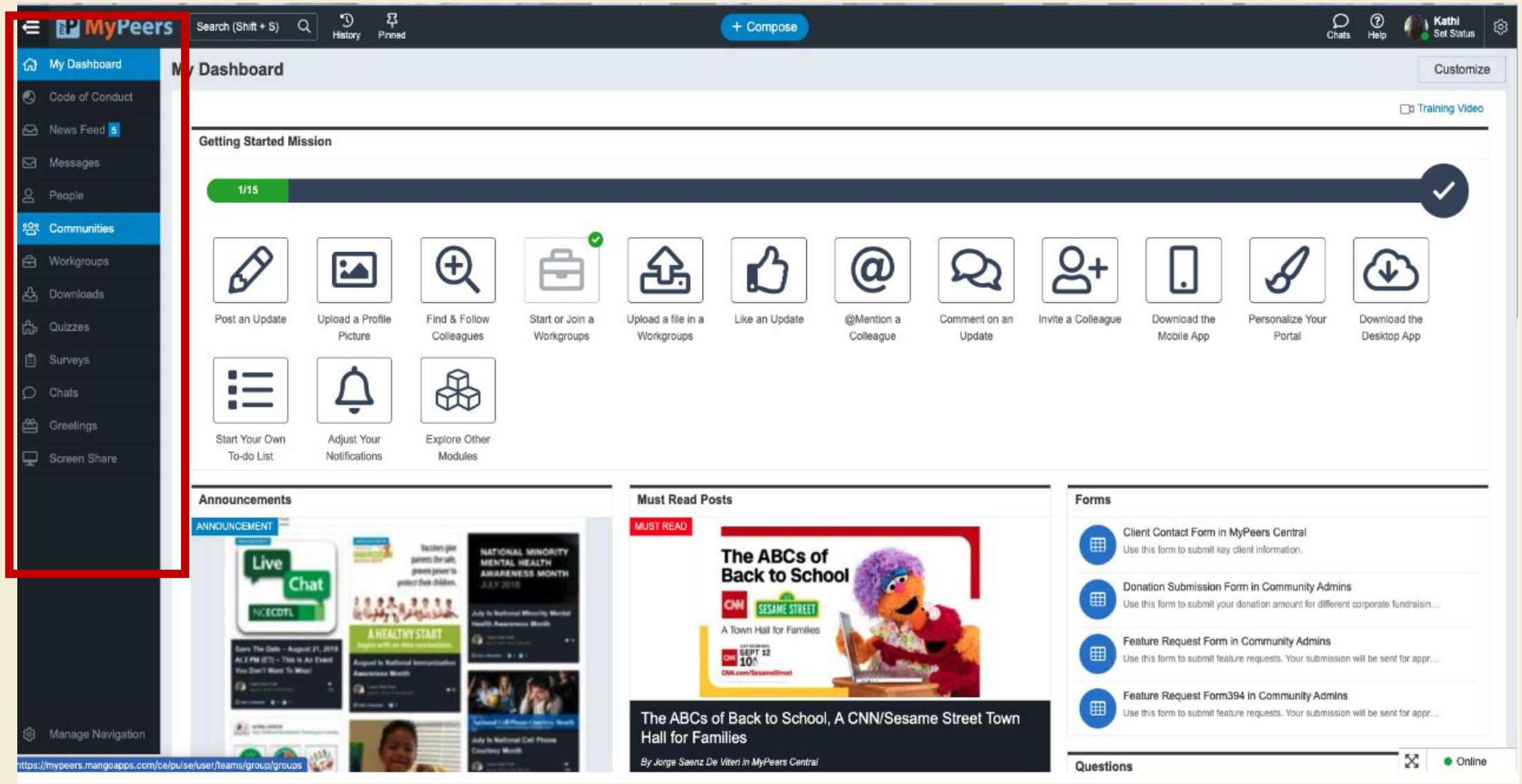
Accessing MyPeers

- An invitation will be sent via email to join MyPeers
- Can log onto the platform via a web browser, MangoApps desktop application, or MangoApps mobile app (iOS and Android)
- Automatically be added to MyPeers Central; can join other communities or workgroups via left-hand navigation bar



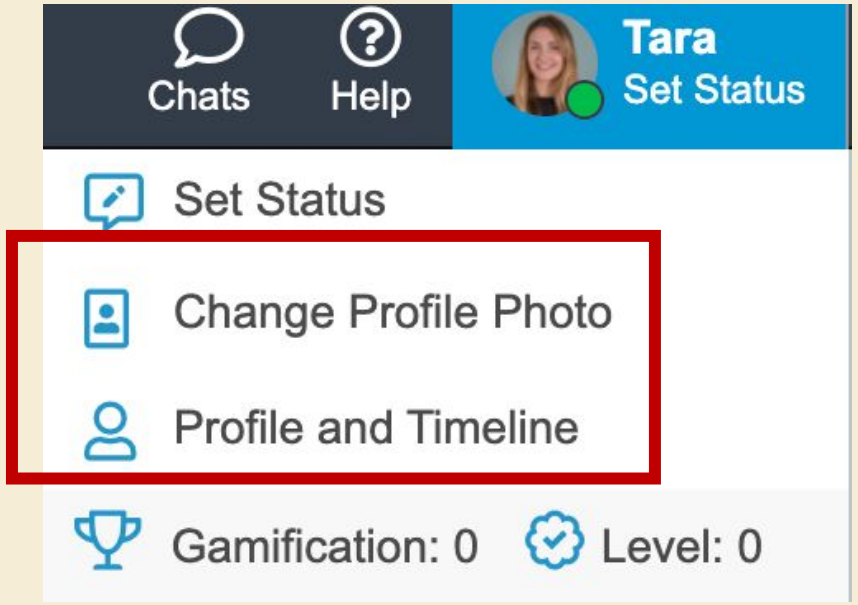
Community Examples

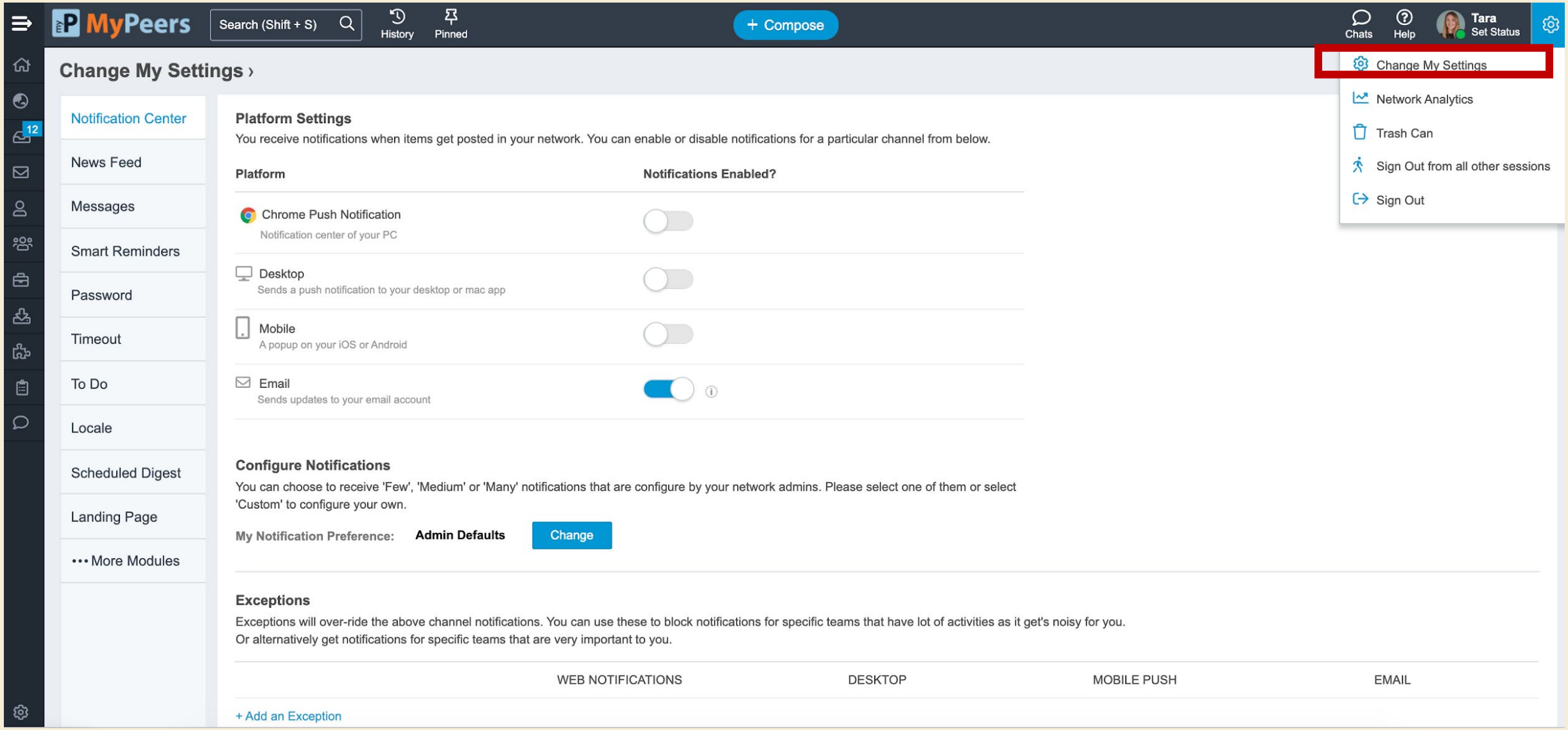
- Other examples of communities that may be of interest to you/State Grantees, include:
  - **First Rate Facilities:** "This community allows members to share information and best practice tips on how to purchase, construct, renovate, and maintain indoor/outdoor learning environments and buildings that support high-quality service delivery to children and families."
  - **Early Head Start Child Care Partnerships:** "Online community where EHS-CCP Grantees, Partners and Stakeholders can connect, collaborate & share"
  - **The Fiscal Dive:** "Dive into this community to ask questions and share ideas about how to make the most of your financial resources."


MyPeers
Search (Shift + S)
History
Pinned
+ Compose
Chats
Help
Kathi
Set Status
My Dashboard
Code of Conduct
News Feed 5
Messages
People
Communities
Workgroups
Downloads
Quizzes
Surveys
Chats
Greetings
Screen Share
Manage Navigation
My Dashboard
Customize
Training Video
Getting Started Mission
1/15
Post an Update
Upload a Profile Picture
Find & Follow Colleagues
Start or Join a Workgroups
Upload a file in a Workgroups
Like an Update
@Mention a Colleague
Comment on an Update
Invite a Colleague
Download the Mobile App
Personalize Your Portal
Download the Desktop App
Start Your Own To-do List
Adjust Your Notifications
Explore Other Modules
Announcements
ANNOUNCEMENT
Live Chat
NCECDTL
NATIONAL MINORITY MENTAL HEALTH AWARENESS MONTH
A HEALTHY START
Must Read Posts
MUST READ
The ABCs of Back to School
CNN
SESAME STREET
A Town Hall for Families
The ABCs of Back to School, A CNN/Sesame Street Town Hall for Families
By Jorge Saenz De Viteri in MyPeers Central
Forms
Client Contact Form in MyPeers Central
Use this form to submit key client information.
Donation Submission Form in Community Admins
Use this form to submit your donation amount for different corporate fundraisin...
Feature Request Form in Community Admins
Use this form to submit feature requests. Your submission will be sent for appr...
Feature Request Form394 in Community Admins
Use this form to submit feature requests. Your submission will be sent for appr...
Questions
Online
https://mypeers.mangoapps.com/ce/pulse/user/teams/group/groups

Norm Setting

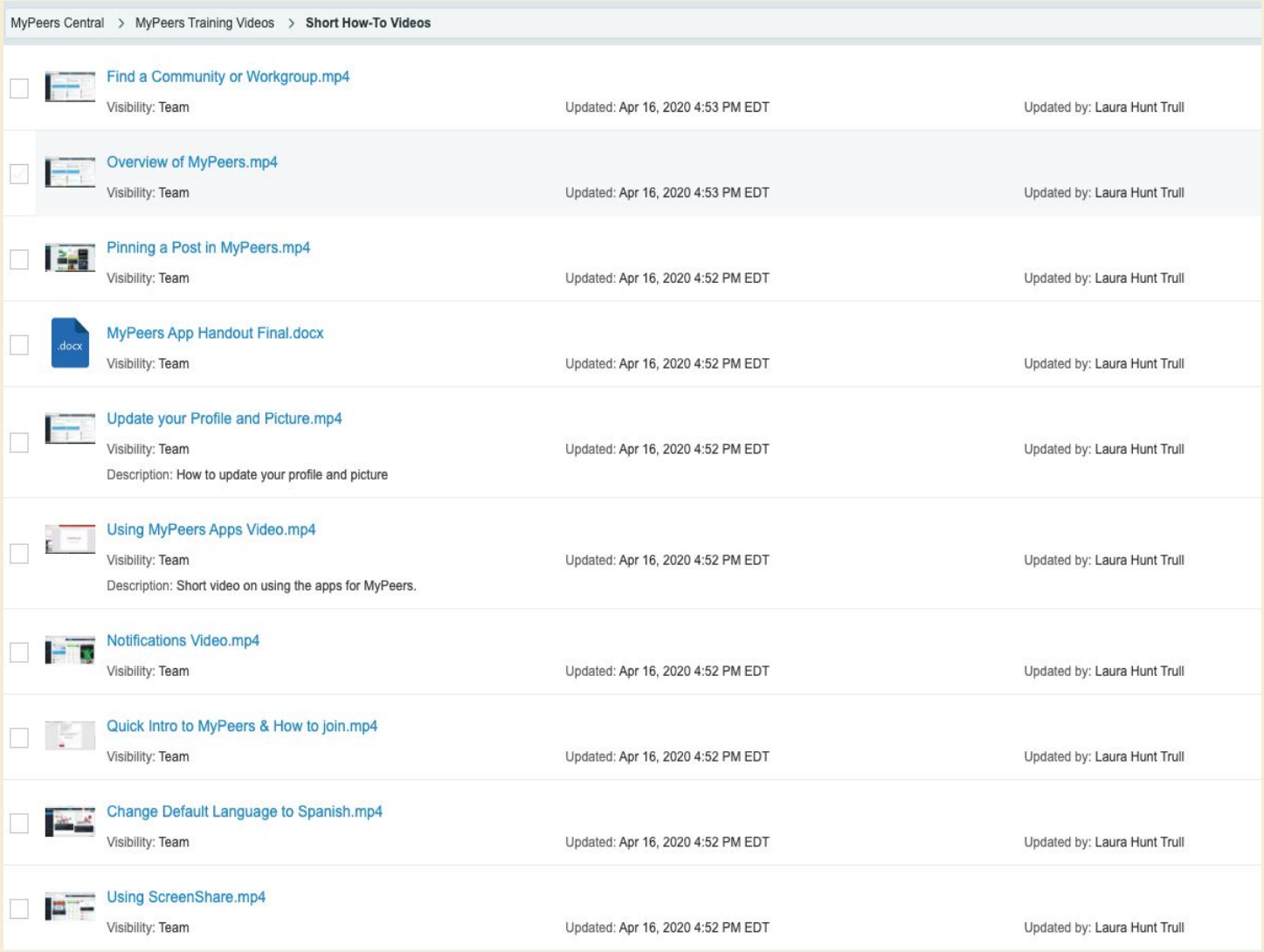
- Add a profile picture. Uploading a Profile Picture helps with networking and building a sense of community.
- Add in other information about you to the extent you feel comfortable. The more detail you provide, the better other members will get to know you. *All PDG B-5 staff should list "PDG B-5" as the Organization for their Profile!*
- Turn those notifications on! *It is very important that you set your notifications to get as much timely information about your workgroups and communities as possible*




MyPeers
Search (Shift + S)
History
Pinned
+ Compose
Chats
Help
Tara
Set Status
Change My Settings
Network Analytics
Trash Can
Sign Out from all other sessions
Sign Out
Change My Settings ›
Notification Center
News Feed
Messages
Smart Reminders
Password
Timeout
To Do
Locale
Scheduled Digest
Landing Page
••• More Modules
Platform Settings
You receive notifications when items get posted in your network. You can enable or disable notifications for a particular channel from below.
Platform
Notifications Enabled?
Chrome Push Notification
Notification center of your PC
Desktop
Sends a push notification to your desktop or mac app
Mobile
A popup on your iOS or Android
Email
Sends updates to your email account
Configure Notifications
You can choose to receive 'Few', 'Medium' or 'Many' notifications that are configure by your network admins. Please select one of them or select 'Custom' to configure your own.
My Notification Preference:
Admin Defaults
Change
Exceptions
Exceptions will over-ride the above channel notifications. You can use these to block notifications for specific teams that have lot of activities as it get's noisy for you.
Or alternatively get notifications for specific teams that are very important to you.
WEB NOTIFICATIONS
DESKTOP
MOBILE PUSH
EMAIL
+ Add an Exception

MyPeers Training Videos

MyPeers has a full library of short videos to help you learn to navigate the site and to get comfortable using the different interaction options.



Polls

What excites you most about using MyPeers to support your PDG B-5 work?

- Connecting with other states
- Connecting with PDG B-5 TA specialists and subject matter experts
- Learning from other professionals in the larger early childhood field
- I'm not sure yet – it's too new!

What concerns do you have about using MyPeers for networking?

- Learning the technology
- Privacy and confidentiality
- Violating the code of conduct
- Having time to regularly engage in conversations or posts
- Not having anything to contribute to others
- I'm not sure yet – it's too new!

Thanks! Questions?