

IT VISION: DESIGN, BUILD, AND SUSTAIN CRITICAL FACTORS TO CONSIDER

Overview

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To successfully implement changes in IT systems/ infrastructure, it is important to:

- ❖ Have a clear IT vision – What do you want to accomplish?
- ❖ Understand the gaps – What do you have and what do you need?
- ❖ Define a “Road Map” – What are your priorities?
- ❖ Identify “partners in crime” – Who needs to be at the table to make decisions and provide resources?
- ❖ Speak the same language – How do you communicate with your teams (IT, fiscal, others)?
- ❖ Establish a structured development process – What are the essential components?

Clear IT Vision

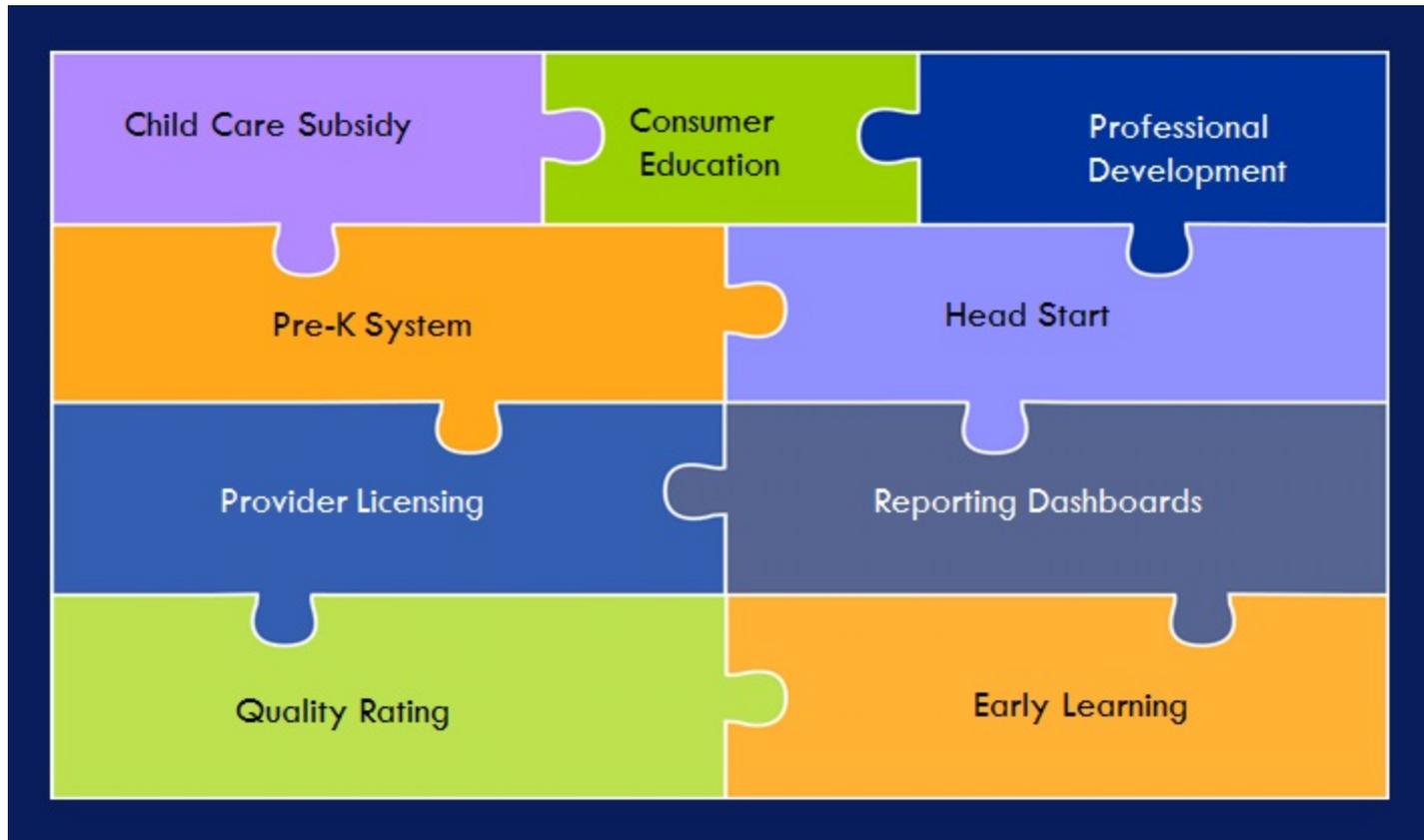
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IT DOES NOT MATTER WHAT YOUR VISION IS.
IT IS JUST IMPORTANT TO KNOW **WHAT IT IS!**

Clear IT Vision *(con't)*

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THE VISION CAN BE BUILDING THE ENTIRE PUZZLE OR
PIECES OF THE PUZZLE

Gaps

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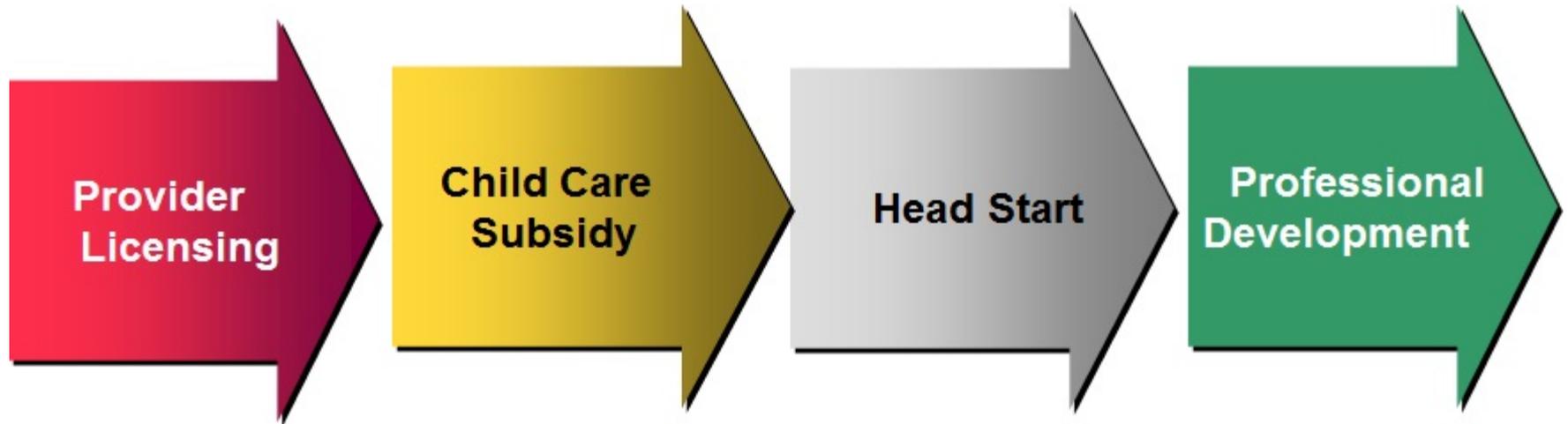
What do you have and what do you need?

Component	Description of What you Need (Examples)	Have It	Need It
Eligibility	Link with Head Start and Pre-K		√
Authorization		√	
Payment	Implement payment rates based on QRIS star rating		√
Licensing	Collect and report provider monitoring data		√
Professional Development		√	
QRIS	Implement payment rates based on QRIS star rating		√
Consumer Education Website	Publish consumer education data		√
Etc...			

Road Map

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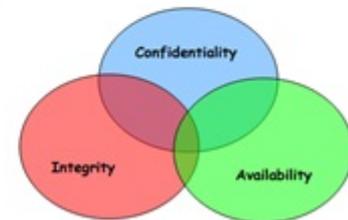
Develop a road map to make the vision a reality



“Partners in Crime”

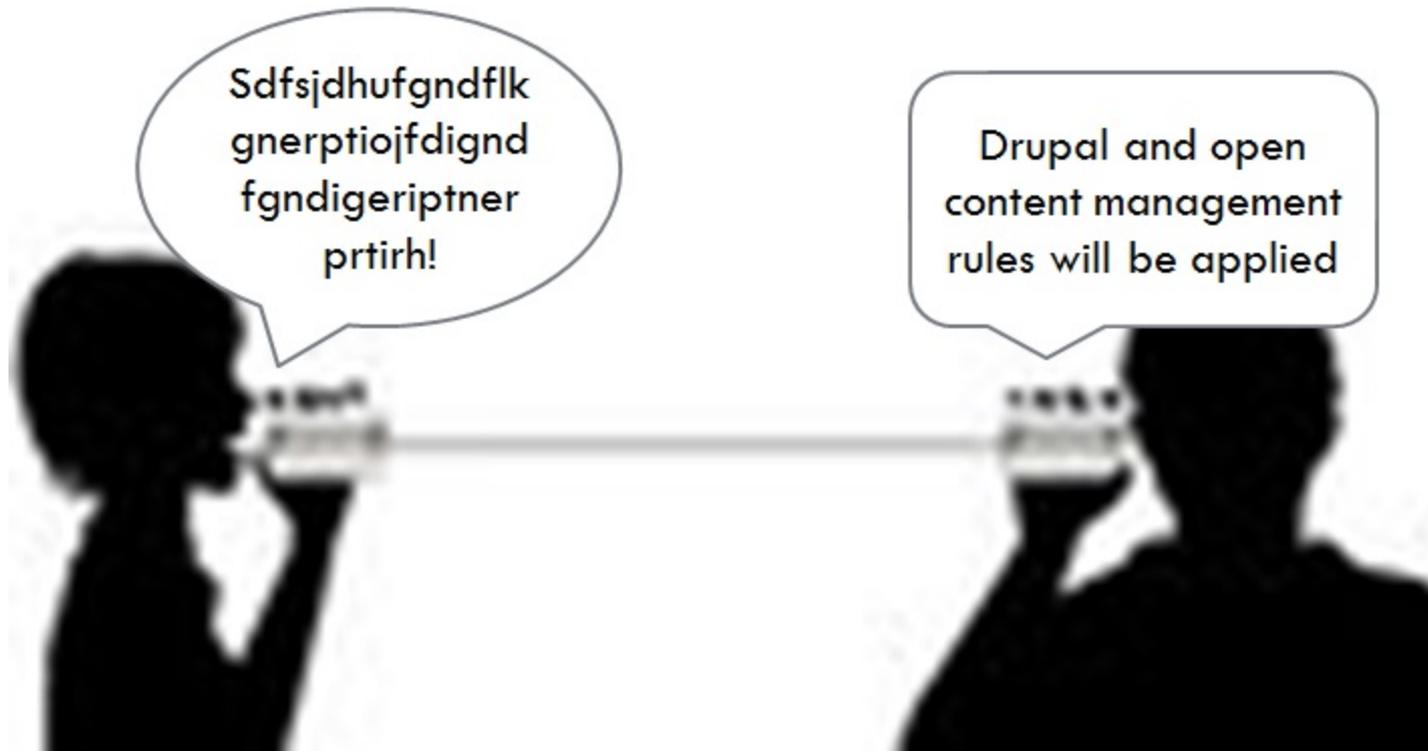
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WHO should be at the table to make WHAT decisions and provide WHICH resources?



Same Language

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Structured Development Process

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Critical Components of the Development Process:

- ❖ System requirements
- ❖ Funding
- ❖ Request for Proposal (as necessary)
- ❖ Project Management and Oversight
- ❖ Design and Development
- ❖ Testing
- ❖ Training
- ❖ Deployment
- ❖ On-going training and technical support

Last Note

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- ❖ Know that system implementation is not a “One Time” activity
- ❖ Systems evolve over time to accommodate the changing needs of the different stake holders, user community, State and Federal regulations

STATE PRESENTATI ONS

QUESTIONS