



Consumer Education Resource List

Introduction

The Child Care and Development Fund (CCDF) Final Rule outlines regulations for implementing the Child Care and Development Block Grant (CCDBG) Act of 2014 and administering the CCDF program, including provisions regarding consumer education activities. American Indian and Alaska Native (AI/AN) CCDF grantees with medium and large allocations are required to meet the majority of consumer education requirements in the CCDF Final Rule, while grantees with small allocations are exempt from these requirements. All AI/AN CCDF grantees are exempt from the requirement to create and maintain a consumer education website.

Consumer education activities include efforts to inform parents, providers, and the general public regarding the CCDF program and other available services to support families, provider quality and health and safety, family engagement, and early childhood development. This resource list includes resources for AI/AN CCDF grantees related to key topics in consumer education:

- ◆ [Choosing quality](#)
- ◆ [Meaningful parent engagement](#)
- ◆ [Infant and toddler and school-age programs](#)
- ◆ [Developmental screening](#)

Choosing Quality

Resource Title	Description
Quality Rating and Improvement System (QRIS) Resource Guide: Consumer Education	This chapter of the <i>QRIS Resource Guide</i> addresses a variety of strategies for communicating with parents, consumers, and providers on the importance of quality early and school-age care and education programs, and the role that QRISs play in improving quality. It provides information about factors that influence parents' child care choices and about educating the public and parents about QRISs and quality.
Consumer Education: Information about Provider Monitoring and Oversight	This issue brief provides information about CCDBG Act of 2014 requirements specific to consumer education, including how States share provider-specific information; aggregate information about deaths, serious injuries, and abuse; and information about licensing processes. It provides state examples and links to state websites that can serve as examples for AI/AN CCDF grantees in developing and implementing their consumer education efforts.

Resource Title	Description
Consumer Education: Full Diversity of Support Services for Families	This issue brief focuses on state approaches and websites that connect families to support services and other supplemental resources. It describes consumer education requirements in the CCDBG Act of 2014 related to providing information to families, providers, and the general public to promote informed choices. The brief also provides examples of state strategies for sharing this information.
Consumer Education: Child Care Services and Resources for Choosing Care	This issue brief focuses on consumer education efforts to support families in choosing quality care and understanding QRISs. It describes how these approaches are aligned with the requirements of the CCDBG Act of 2014, which cover informing parents about the diversity and availability of child care services provided through CCDF, other child care services their families might be eligible for, and provider quality.

Meaningful Parent Engagement

Resource Title	Description
Parent, Family, and Community Engagement Framework	This framework provides a research-based approach to program change designed to help early childhood programs achieve outcomes that lead to positive, enduring change for children and families. The web page provides research and resources related to program foundations, program impact areas, family engagement outcomes, and child outcomes.
Family Engagement and School Readiness	This resource provides information on how meaningful family engagement contributes to children's school readiness and healthy development. It also includes strategies and additional resources to support staff and programs in boosting their family engagement and school readiness practices.
Parent, Family, and Community Engagement Simulation: Boosting School Readiness through Effective Family Engagement Series	This interactive resource can assist early childhood providers and staff with understanding and practicing meaningful family engagement. It includes simulations regarding engaging families during the intake process, setting goals with families, using a strengths-based approach, and talking with families regarding developmental concerns.
Building Partnerships: Guide to Developing Relationships with Families	This guide provides information, tools, and strategies to help early childhood program staff develop positive, ongoing, and goal-oriented relationships with families. This tool can be used as part of trainings and to support reflective practice and supervision.

Infant/Toddler and School-Age Programs

Resource Title	Description
Infant/Toddler Resource Guide: Consumer Education Overview	This guide focuses on infant/toddler care and building relationships between parents and providers. Parental involvement and positive engagement are important throughout children's educational experiences and support their well-being. This consumer engagement approach strengthens relationships with early care and education providers and reinforces two-way communication in consumer education efforts, helping to build relationship-based care practices.

Resource Title	Description
National Center on Afterschool and Summer Enrichment (NCASE) Resource Library: Family and Community Engagement Resources	A variety of resources can be found in the NCASE resource library, which connects providers with tools, profiles, and information on a range of out-of-school-time topics.
Spotlight on Quality: What Choices Do Families Make and Why?	This brief describes the choices families make when selecting school-age care, and provides research on how families make these decisions.

Developmental Screening

Resource Title	Description
Learn the Signs. Act Early.	This website features a variety of resources that assist in tracking children’s development and celebrating their milestones from birth to 5 years. These resources can be used by families and child care providers to ensure that children are meeting their developmental milestones.
Developmental Monitoring and Screening	This document highlights ways to look for children’s developmental milestones through developmental monitoring and screening. It provides information for families regarding developmental monitoring and screening, ways to track milestones, and what to do if they are concerned about their child’s development.
Milestones in Action	This web page offers a library of photos and videos of developmental milestones in children ages 2 months to 5 years. Providers and families can access photo and video examples of important developmental milestones to aid in completing a milestones checklist.
Milestones Checklists	This document lists developmental milestones by age and category from ages 2 months to 5 years.

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