



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**



## Cross Regional Meeting

Promoting Family Engagement through  
Outreach and Consumer Education



# This Session

- Our intent is to:
  - Provoke out-of-the-box thinking regarding consumer education;
  - Help you consider efficient, meaningful, and personalized approaches to meet reauthorization requirements;
  - Share strategies; and
  - Support the framing of collective thinking regarding the multiple strategies and partners that can support our consumer education goals.

**PROVOKE!**<sup>®</sup>  
THE REVOLUTION OF IDEAS

# Our Context - Reauthorization Language (THE WHAT)

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The statute strengthens requirements for States and Territories to provide **consumer and provider education information** and interact with parents to help them make the best child care choice for their families. The law explicitly identifies a number of items that States and Territories must provide to **parents receiving Child Care and Development Fund (CCDF) assistance, the general public, and, where applicable, child care providers.**

# Our Context - Reauthorization Language (cont.)

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This includes information about:

- 1) The **availability of child care services** provided through CCDF and **other child care services** the family might be eligible for;
- 2) The **quality of providers**, which can be based on a State QRIS, if available; and
- 3) Processes for **licensing** child care providers, conducting background checks, and monitoring of providers;

# Our Context - Reauthorization Language (cont.)

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- 4) Other **financial assistance programs** that families might be eligible for, including:
- Temporary Assistance for Needy Families (TANF);
  - Head Start and Early Head Start;
  - the Low-Income Home Energy Assistance Program (LIHEAP);
  - the Supplemental Nutrition Assistance Program (SNAP)
  - the special supplemental nutrition program for women, infants, and children (WIC);
  - the Child and Adult Care Food Program (CACFP);
  - Medicaid and;
  - the State children's health insurance programs (SCHIP).

# Our Context - Reauthorization Language (cont.)

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5) Programs carried out under the **Individuals with Disabilities Education Act (IDEA)** such as the Early Intervention Program for Infants and Toddlers with Disabilities and the Part B Preschool Grants for Children with Disabilities;

6) **Research and best practices** concerning children's development;

# Our Context - Reauthorization Language (cont.)

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7) Policies regarding the **social-emotional behavioral health of young children**, including positive behavioral intervention and support models and policies about the expulsion of preschool-aged children in early childhood programs (0-5); and

# Our Context - Reauthorization Language (cont.)

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- 8) **Developmental screening**, specifically on
- existing resources and services the State or Territory can provide, including the coordinated use of the Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) program and developmental screening services available under section 619 and part C of IDEA
  - **to conduct developmental screenings and to provide referrals to services for children receiving CCDF assistance**, and
  - a description of how a **family or provider** may use these resources to obtain developmental screenings for children who may be at risk of developmental delays.

(CCDBG Act of 2014, 2014)

**The What**



**The How**

# Session Agenda

- Strategies to address the three categories of information included in the new law:

**Choosing Quality Child Care**

**Accessing Family Strengthening Services**

**Providing Licensing Information**

- Using Web sites as a strategy to share information; and
- Resources from Child Care Aware of America.

# Who are Your Customers?

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- Small Group Brainstorm
  - What factors do you need to consider in order to provide individually and culturally responsive information to these groups?
    - The general public
    - Parents and families
    - Child care providers

Report back with your two best ideas regarding responsive information sharing.

# Who are the Trusted Advisors, Partners and Resources?

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- Family and friends;
- Child care providers;
- Child care resource and referral (CCR&R) agencies;
- Child care eligibility staff;
- Pediatricians;
- Home visitors;
- Faith-based leaders; and
- Engaging, customer-friendly Web sites.

# Strategies to Consider Strategies that are Required



# Strategies to Support Providers

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- Quality Rating and Improvement System (QRIS) resources—36 States include family engagement in their QRIS;
- Head Start resources;
- Professional development opportunities;
- Accreditation support projects; and
- Shared Services.

# Strategies for Outreach to CCDF Families and the Broader Consumer Base

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- Create personalized and individualized culturally relevant materials;
- Create a message that resonates;
- Follow up with personal outreach;
- Engage trusted community partners to support recruitment and provide information regarding access;
- Provide professional development to providers on how to engage families;
- Use familiar and safe access points; and
- Create community hubs for information sharing.

# Strategies for Outreach to CCDF Families

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- Engage CCR&R in the process;
- Review pamphlets and parent handbooks with rights and responsibilities;
- Include guidance on official eligibility notices;
- Explore resources on Web sites together; and
- Provide training to eligibility staff on cultural sensitivity, the impact of quality care, etc.

# Consider:

## Resource and Referral (CCR&R) Systems

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- Provide parents with consumer education about the full-range of child care options;
- Work directly with families that receive CCDF assistance to help and support them as they decide on a child care provider;
- Collect data and provide information on the coordination of services and supports;
- Collect data and provide information on the supply and demand;
- Establish partnerships to increase supply and quality of child care in the State; and
- Coordinate activities with the State and local lead agencies, as appropriate.

(CCDBG Act of 2014, 2014)

Office of Child Care



National Center on Child Care Quality Improvement

# Brainstorm

- What are some of the ways or avenues through which you can support a broad AND individualized approach to consumer education?



# Using Web Sites as ONE Strategy to Share Information



# User Friendly Web Sites

Use Plain Language

Engage the Viewer

Have Translation Options

Provide Labels and Navigation Tabs

Require Little Data Input from User

Optimize Search Engine

Minimize Number of Clicks

Collaborate with Partners and Link Sites

Evaluate Design Options (Agency or Contractor)

Louisiana's  
Licensing  
Site

Louisiana.gov > DCFS > Licensing High Contrast Version | Text Size: + -

ASSISTANCE  
PARENTING  
DCFS FOR BUSINESS  
SERVICE PROVIDERS

DCFS Office Directories  
Child Development and Early Learning  
Child Support Enforcement  
Child Welfare  
Economic Stability  
Licensing  
Child Day Care Licensing (through Sept. 30, 2014)  
Residential Care Facility Licensing

Inside DCFS  
Media Center

Search Our Site... 60

View this site in another language.  
Select Language

Powered by Google Translate

STATEWIDE INITIATIVES...  
SESTA GAMEPLAN

# Licensing

## Licensing Overview

E-MAIL | PRINT | SHARE

**RESIDENTIAL CARE AND SPECIAL POPULATION LICENSING:**

- **Child Residential Facility** - any place, facility or home operated by any institution, society, agency, corporation, person or persons or any other group to provide full-time care (24 hour residential care) for 4 or more children under the age of 18 years who are not related to the operators, and whose parents or guardians are not residents of the same facility, with or without transfer of custody.
- **Maternity Home** - any place in which any person, society, agency, corporation, or facility receives, treats or cares for within a period of six months, more than one illegitimately pregnant woman, either before, during or within two weeks after childbirth. This definition shall not include any place or facility which receives and provides services for women who receive maternity care in the home of a relative within the sixth degree of kindred, computed according to civil law, or general or special hospitals in which maternity treatment and care is part of the medical services performed and the care of children only brief and incidental.
- **Child Placing Agencies with Subprograms of:**
  - **Foster Care Services** - a child placing agency that places children into an approved family foster home for a planned period of substitute care when their own families cannot or will not care for them. Substitute Family Care Programs are no longer licensed by the Department of Children & Family Services
  - **Adoption Services** - a child-placing agency that places children in a family household of one or more persons that has been approved by the agency to accept a child for adoption.
  - **Transitional Placing Services** - a program that places youth, at least 16 years of age, in an independent living situation supervised by a provider with the goal of preparing the youth for living independently without supervision.
  - **Detention Facility** - a facility that provides temporary safe and secure custody of youth during the pendency of juvenile proceedings, when detention is the least restrictive alternative available to secure the appearance of the youth in court or to protect the safety of the child or the public, as described in R.S. 15:1110.

**CHILD DAY CARE CENTER LICENSING:**

As a reminder, all of DCFS child care facility licensing functions transferred to the Louisiana Department of Education (LDE) on October 1, 2014. This is in conjunction with Act 868 of the 2014 Legislative session. There will be no immediate impact on child care providers' day-to-day operations and will not change the status of an existing

# Explore other States' Web Sites

*Consumer Education about Child Care Options* provides links to state Web sites:

- Provider Search
- Choosing Quality
- Checklist
- Subsidy
- Licensing
- Quality/QRIS

State	Agency	Web site	Provider Search	What is Quality?/ How to Choose	Checklist	Subsidy	Link to Licensing	QRIS Information
Alabama	State Agency	<a href="http://dhr.alabama.gov/services/child_care_services/Parent_Guide.aspx">http://dhr.alabama.gov/services/child_care_services/Parent_Guide.aspx</a>	X	X	X	X	X	
Alaska	State Agency	<a href="http://dhss.alaska.gov/dpa/Pages/ccare/default.aspx">http://dhss.alaska.gov/dpa/Pages/ccare/default.aspx</a>	X			X	X	
	CCR&R	<a href="http://www.threadalaska.org/">http://www.threadalaska.org/</a>	X	X	X	X	X	
Arizona	State Agency	<a href="http://www.azftf.gov/WhatWeDo/Programs/QualityFirst/Pages/parentsandfamilies.aspx">http://www.azftf.gov/WhatWeDo/Programs/QualityFirst/Pages/parentsandfamilies.aspx</a>		X			X	
	CCR&R	<a href="http://www.arizonachildcare.org/">http://www.arizonachildcare.org/</a>	X	X	X	X	X	
Arkansas	State Agency	<a href="http://humanservices.arkansas.gov/dccece/Pages/default.aspx">http://humanservices.arkansas.gov/dccece/Pages/default.aspx</a>	X*			X	X	X
	CCR&R	<a href="http://www.nwachildcare.org/attachments/006_OtherOffices.pdf">http://www.nwachildcare.org/attachments/006_OtherOffices.pdf</a>	Varies Across Multiple CCR&R Agencies					
California	State Agency	<a href="http://www.ccfca.ca.gov/Help/tqcc.asp">http://www.ccfca.ca.gov/Help/tqcc.asp</a>		X		X	X	
	CCR&R	<a href="http://www.rnnetwork.org/rn-in-every-county/parents/">http://www.rnnetwork.org/rn-in-every-county/parents/</a>		X		X		X

(NCCCQI 2013a)

# Explore other States' Web Sites

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- Choosing Quality
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- Subsidy
- Licensing
- Quality/QRIS

State	Agency	Web site	Provider Search	What is Quality?/ How to Choose	Checklist	Subsidy	Link to Licensing	QRIS Information
Alabama	State Agency	<a href="http://dhr.alabama.gov/services/child_care_services/Parent_Guide.aspx">http://dhr.alabama.gov/services/child_care_services/Parent_Guide.aspx</a>	X	X	X	X	X	
Alaska	State Agency	<a href="http://dhss.alaska.gov/dpa/Pages/ccare/default.aspx">http://dhss.alaska.gov/dpa/Pages/ccare/default.aspx</a>	X			X	X	
	CCR&R	<a href="http://www.threadalaska.org/">http://www.threadalaska.org/</a>	X	X	X	X	X	
Arizona	State Agency	<a href="http://www.azftf.gov/WhatWeDo/Programs/QualityFirst/Pages/parentsandfamilies.aspx">http://www.azftf.gov/WhatWeDo/Programs/QualityFirst/Pages/parentsandfamilies.aspx</a>		X			X	
	CCR&R	<a href="http://www.arizonachildcare.org/">http://www.arizonachildcare.org/</a>	X	X	X	X	X	
Arkansas	State Agency	<a href="http://humanservices.arkansas.gov/dccece/Pages/default.aspx">http://humanservices.arkansas.gov/dccece/Pages/default.aspx</a>	X*			X	X	X
	CCR&R	<a href="http://www.nwachildcare.org/attachments/006_OtherOffices.pdf">http://www.nwachildcare.org/attachments/006_OtherOffices.pdf</a>	Varies Across Multiple CCR&R Agencies					
California	State Agency	<a href="http://www.ccfca.ca.gov/Help/tqcc.asp">http://www.ccfca.ca.gov/Help/tqcc.asp</a>		X		X	X	
	CCR&R	<a href="http://www.rnnetwork.org/rn-in-every-county/parents/">http://www.rnnetwork.org/rn-in-every-county/parents/</a>		X		X		X

(NCCCQI 2013a)

# Partners

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Collaborate, link Web sites, and share resources with:

- Head Start State Collaboration Office;
- Health care and health insurance providers;
- Child abuse prevention offices;
- Service providers including the agencies that authorize child care subsidies or other benefit programs, home visitors, and early intervention resource managers; and
- Child and Adult Care Food Program.

*(NCCCQI, 2014a)*

# Linked Web Sites

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Imagine the possibilities and then prioritize – systems that can be linked:

- Licensing
- Subsidy
- QRIS
- CACFP
- Professional Development Registries
- Child Abuse Registries
- Criminal Background Checks
- TA Providers

# Evaluate Web Design Options

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- Explore internal agency IT resources vs. contracted services – timeframes, responsiveness, cost
- Agency design – Florida, Kansas, New York, and Texas
- Use of Contractors

# Bureau of Child Development



Supporting Utah parents in their efforts to ensure their child's healthy development

Bureau of Child Development Home

Baby Watch Early Intervention

Child Care Licensing

Developmental Screening

Early Childhood Comprehensive Systems

Office of Home Visiting

Utah Bureau of Child Development

## Baby Watch Early Intervention

[www.utahbabywatch.org](http://www.utahbabywatch.org)  
1-800-961-4226

The program provides early identification and developmental services for families of infants and toddlers, ages birth to three.

These services are provided through the coordinated effort of parents, community agencies, and a variety of professionals. Places where services are provided include Baby Watch centers, home, and community settings such as child care.



## Child Care Licensing

[health.utah.gov/licensing](http://health.utah.gov/licensing)  
1-888-287-3704

MISSION: To support working parents by protecting the health and safety of children in regulated child care programs. This is accomplished by:

- Establishing and enforcing health and safety standards for





[Newsletter](#)

[En Español](#)

[Partners Click Here](#)



National  
Healthy  
Mothers,  
Healthy  
Babies  
Coalition



**Your baby has you.  
You have Text4baby.**

FREE text messages to keep you & your baby healthy

Join the hundreds of thousands of moms who receive free text messages throughout their pregnancy and their baby's first year.

[Learn More](#)

Expecting a baby?

**Featured Mom**



**Victoria T.**

What I've gained through Text4baby is a friend, an adviser and a service that is so priceless.

[Read her story](#)

**Text4baby Tips**

Don't start a new medicine or stop your current medicine unless your Dr. tells U to. Info on over-the-counter & prescription medicine: 866-626-6847.

[←](#) [→](#)

**Signing Up is Easy!**

Get FREE text messages on prenatal care, baby health, parenting and more!

[Click here to sign up](#)

**Health Hotlines 4 Moms**

Check out this list of key phone numbers and hotlines and get connected to info and services right away.

[Click here for hotline list](#)

[Privacy Policy](#) | [Terms and Conditions](#)

# Developmental Screening Information

[http://public.health.oregon.gov/HealthyPeopleFamilies/Babies/HealthScreening/ABCD/Pages/abcd\\_screening.aspx](http://public.health.oregon.gov/HealthyPeopleFamilies/Babies/HealthScreening/ABCD/Pages/abcd_screening.aspx)



OREGON EARLY LEARNING DIVISION



## Developmental Screening: What it means for early learning providers



As an early learning provider, you have the unique and exciting opportunity to make sure every child in your program can participate in developmental screening. You are an important resource for parents, and you play a big role in giving children in your community the best chance at success.

That's why developmental screening is one of Oregon's Quality Rating and Improvement System (QRIS) standards for early learning programs to reach a 3-star quality rating. But what is developmental screening and what is your role? More information and resources

Oregon Public Health  
Department – For Parents

Oregon Early  
Learning Division –  
For Providers

The screenshot shows the Oregon Health Authority website. The main navigation bar includes 'Public Health', 'Data & Statistics', 'Forms & Publications', 'News & Advertisements', 'Licensing & Certification', 'Rules & Regulations', and 'Public Health Directory'. The page title is 'ABCD Developmental Screening'. The content area is titled 'Standardized Developmental Screening' and includes a PDF link for 'Tips for Parents: Understanding Developmental Screening (pdf)'. Below this, there is a paragraph explaining the purpose of the screening and a list of links to various screening tools, including 'Ages and Stages Questionnaire', 'ASQ Oregon', 'Parent's Evaluation of Developmental Status (PEDS)', 'Beck Depression Inventory II', and 'Bright Futures Pediatric Intake Form'. A 'More Information' sidebar on the right lists 'Oregon Center for Children and Youth with Special Health Needs' and 'WIC Program'. The footer contains a URL: <http://appolcu.asppublications.org/cgi/ reprint/pediatrics%3B118%3F192.pdf> and the text 'American Academy of Family Physicians'.

# Support Services



The screenshot shows the website for the Wisconsin Department of Children and Families. At the top left is the department's logo, which features a stylized figure with arms raised and a sunburst above its head, followed by the text "WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES". To the right of the logo is a search bar with the text "Search" and a "GO" button. Below the search bar are four navigation buttons: "Find Child Care", "Report Fraud", "Become a Foster Parent", and "Report Child Abuse". A horizontal menu bar contains links for "Home", "About Us", "Family Resources", "Reports & Data", "Press Room", and "Partner Resources", followed by a dropdown menu labeled "I want info on..." and a "GO" button. The main content area is titled "Family Programs Through Other Agencies" and contains a list of programs with square bullet points: "Health and Nutrition Programs (Access)", "BadgerCare Plus", "Wisconsin Covenant", "Women, Infants, and Children (WIC) Program", "Birth to 3 Program", "Family Travel In Wisconsin", "Find Child Product Recalls", "Sex Offender Registry", "Text4Baby", and "Children's Trust Fund". A large blue arrow points from the right towards the "Family Travel In Wisconsin" item. At the bottom of the page is a blue footer bar with the text "Contact Us | Services/Programs A-Z | Tell Us How We're Doing" and a tagline below it: "The Department of Children and Families, protecting children, strengthening families, building communities."

WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES

Search GO

Find Child Care Report Fraud Become a Foster Parent Report Child Abuse

Home · About Us · Family Resources · Reports & Data · Press Room · Partner Resources · I want info on... GO

## Family Programs Through Other Agencies

- Health and Nutrition Programs (Access)
- BadgerCare Plus
- Wisconsin Covenant
- Women, Infants, and Children (WIC) Program
- Birth to 3 Program
- Family Travel In Wisconsin
- Find Child Product Recalls
- Sex Offender Registry
- Text4Baby
- Children's Trust Fund

Contact Us | Services/Programs A-Z | Tell Us How We're Doing

The Department of Children and Families, protecting children, strengthening families, building communities.

Wisconsin Department of  
Children and Families

# Early Intervention

## Washington State DEL

The screenshot shows the Washington State Department of Early Learning website. The header includes the department logo, a search bar, and navigation buttons for 'Just for Kids', 'Parents & Family', and 'Providers & Educators'. A left sidebar contains a menu with categories like 'Child Care & Preschool Options', 'Child Development, Health & Safety', 'Government Relations', and 'Helpful Resources'. The main content area is titled 'Early intervention for families' and includes a breadcrumb trail, a 'Print' button, and several paragraphs of text. A photograph of a family is featured on the right side of the main content. The text discusses the role of families in early intervention, provides contact information for help, and lists resources for learning more about early intervention in Washington and in the community.

Washington State Department of  
Early Learning

Search for Information or Documents   [Topic Index](#) | [Contact Us](#)

[Just for Kids](#) [Parents & Family](#) [Providers & Educators](#)

Home » [Child Development, Health & Safety](#) » [Early Support for Infants and Toddlers](#) » [Early Intervention for Families](#)

## Early intervention for families

Families play a critical role in early intervention. Early intervention services help eligible children ages birth to 3 develop and learn. Early intervention services support families to help their child's healthy development.

Watch the three-minute [ESIT Guiding Concepts video](#) that summarizes the foundational principals of early intervention.

**I am concerned about my child's development. Who do I contact to get help for my child?**

- Watch [Please Ask](#), a three-minute video that shows the importance of referring infants and toddlers to early intervention.
- To learn about typical development, read the birth-to-6 pre-screening chart in [English](#) or [Spanish](#)
- Call the Family Health Hotline at **1-800-322-2588**. This statewide, toll-free number offers help in English, Spanish and other languages.

**Learn more about early intervention in Washington**

- In Washington, early intervention services are organized by geographic area. Find the [Lead Family Resources Coordinator in your county](#) for information about early intervention services.
- [Early intervention services in Washington](#)
- [Early intervention eligibility for Washington families](#)
- [Early intervention child and family outcomes](#)
- DEL has [early intervention guides and resources for families](#) who have questions about early intervention in Washington and developmental milestones.

**Resources in the community**

**Parent to Parent**

[http://arcwa.org/getsupport/parent\\_to\\_parent\\_p2p\\_programs](http://arcwa.org/getsupport/parent_to_parent_p2p_programs)  
*Support and information for families of children with developmental disabilities.*

**Washington State Fathers Network**

<http://fathersnetwork.org>  
*Support and information for fathers and families of children with special needs.*

**Washington Partnerships for Action Voices for Empowerment (PAVE)**

Home

Child Care & Preschool Options

Child Development, Health & Safety

- Washington State Early Learning and Development Guidelines
- Health & Nutrition
- Safety
- Early Support for Infants and Toddlers
- Home Visiting
- Infant-Toddler Regional Systems and Services
- Kindergarten Readiness
- Medicaid Treatment Child Care Program
- Strengthening Families Washington

Government Relations

Early Learning Partnerships

Laws, Rules & Performance Standards

Providers & ECEAP Contractors

Publications, Forms & Research

Helpful Resources

**BRIGHT START**  
Georgia Department of Early Care and Learning

"Meeting the child care and early education needs of Georgia's children and their families."

Home About Us Pre-K Child Care Nutrition Head Start Quality Initiatives

## Child Health and Wellness

Child Health and Wellness Main  
About Child Health and Wellness  
Healthy Initiatives  
Resources  
Training

**Nutrition Main**

**Caregivers Promoting Healthy Habits**

**SHAPE AWARD**  
GEORGIA SHAPE

**GA F2PS**  
Georgia Farm to Preschool

**Resources**

**Wellness Training**

Search...

**QUALITY RATED Child Care**  
Learn more at [QualityChecklist.org](#)

Inspection Reports  
License Revocations

At Your Service...

- Contact Us
- FAQ
- Find a Provider
- Forms
- Lawful Presence Verification
- License Fee Payments
- Open Records Requests
- Programs
- Search Licensing Rules
- Quick Links

**GELDS**  
Georgia Early Learning and Development System

**DECAL Scholars**

Georgia Alliance  
of Professional Human Resources

# Georgia Department of Early Care and Learning

# Massachusetts Department of Early Education and Care

There are five areas essential to your child's healthy development. Find more supportive learning experiences for your child on the following pages in the Massachusetts Early Learning Guidelines for Infants and Toddlers, downloadable from the Early Education and Care website: [www.mass.gov/eec](http://www.mass.gov/eec)

**Play with me!**

**Be active with your child...**

**Infants** (ages 0 to 24 months) **Toddlers** (ages 2 to 36 months)

1 Social-Emotional Development	p. 31	p. 101
2 Language and Communication Development	p. 47	p. 120
3 Cognitive Development	p. 65	p. 144
4 Physical Health and Well-Being (In brackets)	p. 80	p. 153
5 Approaches to Learning	p. 83	p. 163

**Physical well-being and movement are crucial to your child's learning and development.**

**Massachusetts Department of Early Education and Care**  
Sherril Killins, EDD, Commissioner

Prepared by Davis Publications, Worcester, MA

Early Education Consultants:  
Beverly Blumberg, EdD, Professor and Chair of Education and Child Study, South College, Northampton, MA  
Cathy Wilshaw-Pepin, Ph.D., Visual Studies, Lecturer and Studio Art Teacher, Smith College, Northampton, MA

Illustrations by Melissa Ivaldi

© 2011 Massachusetts Department of Early Education and Care

**Your child needs playful and healthy routines every day.**

You foster the foundation of brain development and learning during the first 5 years of your child's life.

# Consumer Education Campaign



## Background

ABC Quality is the state's voluntary quality rating and improvement system for childcare providers, administered by the Division of Early Care and Education of the South Carolina Department of Social Services. The program is available to any provider wishing to be recognized for consistently providing higher quality standards that go beyond licensing requirements. Licensing is an important first step in making sure that a child is being cared for in the right environment; however, it is not the only indicator of quality child care.

Child care is so important to working parents; they want to be assured that their young children are being cared for in a safe, healthy, and nurturing environment, one that prepares them to do well in school. Older children need good afterschool services as well—services that will complement what they are learning in school.

With so many different choices on such an important topic, selecting the right child care facility can be daunting for parents. For this reason, DSS is engaging in a consumer awareness campaign for parents regarding the importance of quality child care. The campaign includes Public Service Announcements that will begin airing statewide in mid-April as well as community-based programs for both parents and childcare providers.

You can search for high quality child care providers and find out more about quality child care at [www.ABCQuality.org](http://www.ABCQuality.org).

Media Contact:  
Marilyn Matheus  
SC Department of Social Services  
(803) 898-7602  
[Marilyn.Matheus@dss.sc.gov](mailto:Marilyn.Matheus@dss.sc.gov)

## MORE ON THE ABC QUALITY PROGRAM



### Why Quality Matters

Child care for young children is particularly vital when you consider that there are only about 2,000 days between the day a child is born and the day he or she starts kindergarten. During this short window, an estimated 90 percent of all brain development occurs.



### Five Levels of ABC Quality



Level A+ Programs meet the highest quality standards, while level C programs meet basic health and safety requirements.



## Key Elements of Consumer Awareness Program

1. Web tool featuring child care finder for parents [ABCQuality.org](http://ABCQuality.org)
2. Television PSAs:



<https://vimeo.com/124524607>



<https://vimeo.com/124524608>



<https://vimeo.com/124524606>

3. Digital advertising directing parents to resources on [ABCQuality.org](http://ABCQuality.org):

Find top-quality child care in SC.

ABC Quality

Get the facts about quality child care in SC.

ABC Quality

## MORE ON THE ABC QUALITY PROGRAM



### Quality Evaluation Categories and Characteristics (including, but not limited to):

- Space, furnishings and activities
- Interactions and relationships
- Program structure and staffing
- Parent involvement
- Personal care routines



### Ongoing Quality Support

In addition to assisting parents in identifying quality child care in the marketplace, ABC Quality also works in partnership with participating providers to improve their programs by offering free training and coursework, technical assistance, resources and materials on quality improvement.



### Grow Healthy

All providers that participate in the ABC Quality program must also meet healthy nutrition and physical activity benchmarks; these standards are referred to as the "Grow Healthy" initiative, which promotes children's health and well-being while they are in a child care facility.

# Resources from Child Care Aware of America - <http://childcareaware.org/>



**ChildCare Aware**  
America's most trusted child care resource.

PLEASE CHOOSE

**Child Care Providers**  
Find useful tools and resources to begin your career as a child care provider.

**Parents and Families**  
Find and learn about high-quality child care.

or

## Welcome to Child Care Aware®

**Live Support**

Connect with a  
Child Care Expert

Sign up to Receive our Texts

Text childcare to 25827  
or  
[click here](#)

## What are people saying?

*"Thank you for giving me child care solutions. I can't wait to get my son in a safe, educational and fun child care!"*

## Military Child Care Help

[Military Child Care Help »](#)

## Quick Links

[Resources for Refugees »](#)

[State by State Resources for Families »](#)

[Are You Aware - Monthly Newsletter »](#)

[Stay at Home or Return to Work? »](#)

[Visit Our Blog »](#)

[Cost of Care Report »](#)

Call Toll Free:

**1-800-424-2246**

Call TTY#: 1-866-278-9428

## Free Child Care Search

Please enter your zip code. Your local agency can assist in finding providers in your area.

Search by zipcode...

# State by State Resources for Families

Child Care Aware © (CCA) houses a State by State resource map on its Web site, [childcareaware.org](http://childcareaware.org), that links families to many different resources including:

Financial assistance resources such as TANF, Head Start, WIC, LIHEAP, SNAP, etc.;

Health and Social Services resources (CPS, Medicaid, SCHIP, Child Support Enforcement, etc.)

Children with Special Needs resources (Early Intervention, Easter Seals, ARC, etc.);

Additional resources such as car seat basics, vaccination information, etc.

## State by State Resources for Families

Select your state below to learn more about local resources available:

### Free Child Care Search

Please enter your zip code.  
Your local agency can assist in finding providers in your area.

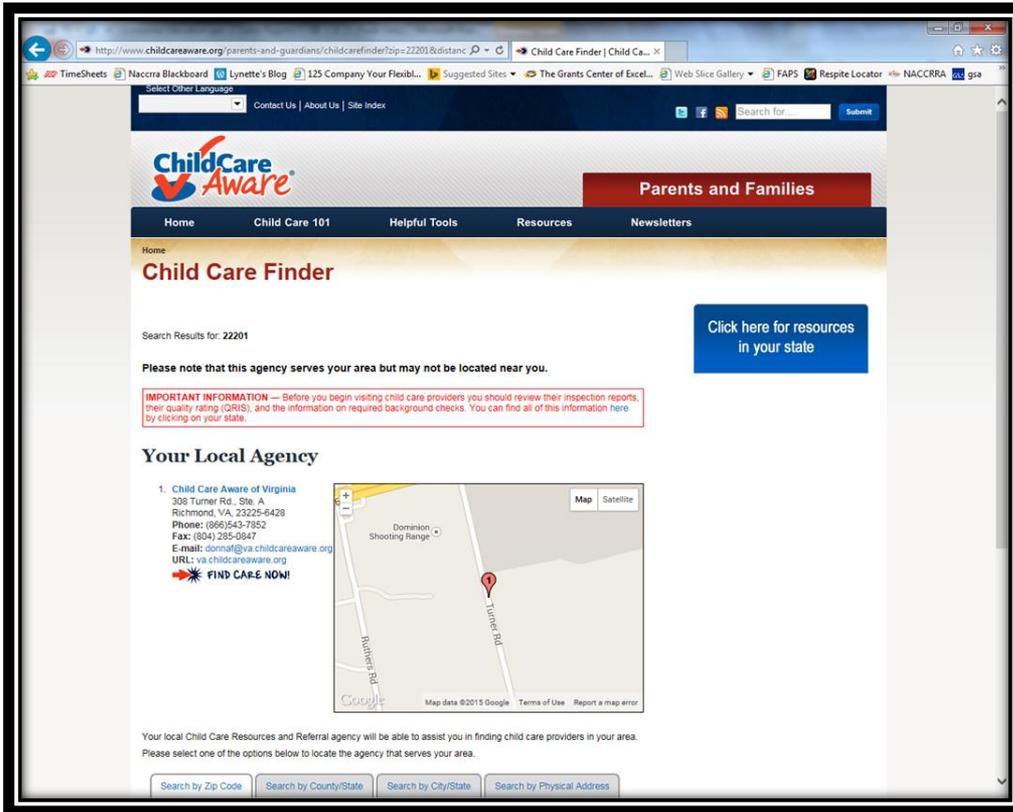
Search by zipcode...

Select the links for resources in Puerto Rico or the Virgin Islands.



\*State by State Resources may vary based on availability.

# Choosing Child Care



The screenshot shows the Child Care Aware website's "Child Care Finder" interface. At the top, there is a navigation bar with the "Child Care Aware" logo and a "Parents and Families" section. Below this, a search bar displays "Search Results for: 22201". A blue button labeled "Click here for resources in your state" is positioned to the right of the search results. A red-bordered box contains "IMPORTANT INFORMATION" regarding inspection reports and background checks. Under the heading "Your Local Agency", a list shows "1. Child Care Aware of Virginia" with contact details and a "FIND CARE NOW!" button. A map of the area around 209 Turner Rd, Richmond, VA, is shown with a red pin. At the bottom, there are search filters for "Search by Zip Code", "Search by County/State", "Search by City/State", and "Search by Physical Address".

- CCA provides many useful ways to support parents when they need to make a decision about child care.
- CCA's Web site assists parents who are seeking information about quality child care and provides consumer education and direct links to child care resource and referral agencies via a zip code search.

# Child Care Licensure Support

- In addition to Family Support Services, [childcareaware.org](http://childcareaware.org) also provides families and providers direct links to States' child care licensing procedures including:
  - Background check information
  - Inspection reports
  - Summary of child care regulations
  - QRIS information
  - Information for local licensing offices.

# Licensing Information Online

---

CCDBG Act of 2014

State Examples

# Required

States must post the following information on a consumer-friendly and easily accessible Web site:

- **Provider-specific information** must include:
  - Results of monitoring and inspection reports, including those due to major substantiated complaints;
  - Last date of inspection; and
  - Information about corrective actions taken (if applicable).
- **Aggregate information** about child care in the State must include:
  - The annual number of deaths;
  - The annual number of serious injuries; and
  - The annual number of incidences of substantiated child abuse.
- **Information about State processes** including:
  - The process for licensing child care providers;
  - The process for conducting background checks and the offenses that would keep a provider from being allowed to care for children; and
  - The process for conducting monitoring and inspections of child care providers.

*(Office of Child Care, 2015)*

# CCDBG Act of 2014

## Are States required to post the results of monitoring and inspection visits?

Yes. A year after the State or Territory has implemented the monitoring policies described above or no later than **November 19, 2017**, States and Territories must make public by electronic means, in a consumer-friendly and easily accessible format, organized by provider, the results of monitoring and inspection reports (for both **licensed and license-exempt CCDF providers**), including information on the date of inspection, and where applicable, information on corrective actions taken. States and Territories are permitted, but not required, to use the same electronic platform to make this information available for providers that do not serve CCDF children.

*(Office of Child Care, 2015)*

# CCDBG Act of 2014

## How are States and Territories to make available the results of monitoring and inspections?

- The law requires States to make the results of monitoring and inspection reports available by “electronic means.” For this provision, ACF’s interpretation is that “electronic means” refers to a **consumer-friendly and easily accessible Web site**. Making available a Web site with easy-to-understand, basic information about how child care is regulated and monitored, as well as the results of monitoring and inspections for individual child care providers, can improve transparency for families. In order for a Web site to be a useful tool for parents, it should be **free, easy to navigate, searchable, and in plain language**.

*(Office of Child Care, 2015)*



Washington State Department of  
**Early Learning**

## **Online Resources for Parents**

Presenters:

Heather Moss

Lynne Shanafelt

April 28, 2015



# *Licensing and monitoring of Providers*

- ◆ Child Care Check includes:
  - Search function
  - Licensing History
  - Inspections
  - Complaints
  - Background check status
  - Frequently Asked Questions



Child Care & Preschool Options

Child Development, Health & Safety

Government Relations

Early Learning Partnerships

Laws, Rules & Performance Standards

Providers & ECEAP Contractors

Publications, Forms & Research

Helpful Resources



Sign up to receive our email/text updates



**Child Care Check**

Washington State Licensed Child Care Information

### In the News

Tribal families will soon have access to innovative parenting and child care information as part of a demonstration project funded by federal, state, and private dollars.

Study shows benefits of early learning program extend through grade school

DEL Update monthly newsletter

[>> More news](#)

## Kids' potential, our purpose

### What we do

We at the Department of Early Learning (DEL) strive to help create safe, healthy, nurturing learning experiences for all Washington children. Our work focuses on the earliest years in children's homes, child care, school programs and communities. We offer information and resources for children's first and most important teachers—parents—as well as others who care for and teach young children. [Learn more...](#)

*We work toward each child entering kindergarten with a solid foundation for success in school and life.*

### How do I find out about...

- Healthiest Next Generation Initiative
- Early Achievers, Washington's quality rating and improvement system
- Strengthening Families Washington
- Choosing child care or preschool
- Concerns about child development (birth to 3)
- Safe sleep
- ECEAP and Head Start in my community
- Getting help paying for child care
- Kindergarten readiness
- Getting licensed to be a child care provider
- Reporting possible child care subsidy fraud
- Portable background checks
- Professional development & MERIT
- Product safety recalls
- Home visiting in Washington



# Washington's DEL Child Care Check

- Scroll-over definition of terms
- Complaints, background check, inspections
- Reporting child abuse

Home » Child Care & Preschool Options » About Licensed Child Care » Child Care Check » License Information

## Child Care Check

< Back to Search Page

A child care center is a facility licensed to provide regularly scheduled care for a group of children for periods less than twenty-four hours. (Cares for children ages 1 month through 12 years.)

Print

**KINDERCARE 1786**

1827 EIGHTH AVE  
SEATTLE, WA 98101  
206.903.1103

Provider ID: 2718

Facility Type: [Child Care Center](#)

License Type: **Non-Expiring**

Initial License Date: 6/16/2003

Anniversary Date: 06/15

License Expires: Non-Expiring

Expires: 03/30/2015

**Early Achievers**  
Participating in Quality Improvement

For more information, please call toll-free 1.866.482.4325, and choose option 3.

<b>Licensed Capacity</b>	90 children
<b>Ages Served</b>	From 1 month To 5 years
<b>Current License Status</b>	<b>Open</b>
<b>DEL Licensor</b>	Rita Swanson
<b>DEL Licensor Phone</b>	425.917.7965
<b>DEL Licensor Email</b>	Rita.Swanson@del.wa.gov

Complaints
Background Check
Inspections

Complaint ID#	Issue Type(s)	WAC	# Valid Issues	Complaint Resolution	Self Reported
900799	Health/Safety Health/Safety	170-295-3060 170-295-3120	2 Valid Issues	Received on: 04/10/2012 Resolved on: 05/29/2012	Yes
1079648	WAC covers multiple complaint issues	170-295-2090	1 Valid Issue	Received on: 07/02/2014 Resolved on: 09/10/2014	
1130658	WAC covers multiple complaint issues	170-295-2090	1 Valid Issue	Received on: 01/14/2015 Resolved on: 02/09/2015	

Child Care Check posts any valid complaints resolved from **March 31, 2009 through March 30, 2015**.

For possible valid complaints prior to this date, you may do one of the following:

- Call the Department of Early Learning toll-free at 1.866.48.CHECK (24325) and choose option 3.
  - If you leave a message, please refer to provider 271865. Thank you!
- [Request information electronically.](#)

With each provider, Child Care Check posts valid complaints, employees cleared to work in the facility, and any of DEL's non-complaint related inspections.

Read the Child Care Check FAQs.

**To report suspected or known child abuse or neglect, or for child care licensing complaints, call 866-END-HARM (363-4276) any time.**

# Washington's DEL Facility Compliance Agreement

- Plan of Correction



## Facility Licensing Compliance Agreement (FLCA)

Provider ID: 698769	Provider Action ID: 976908	Inspection Date: 5/13/2013	Inspection Type: Complaint
Director or Licensee: Nanda Morse	Phone: 425-252-4336	Licensor: Frances Conrad	Phone: 425-339-1803
Name of Facility: A PLACE FOR KIDS EARLY CHILDHOOD ACADEMY		Licensor Address: 840 North Broadway Bldg B Suite 510	
Facility Address: 5101 WOODLAWN AVE	Everett WA 98203	Licensor City, State, Zip: Everett	WA 98201
I would like to request translation/ interpretation services. <input type="checkbox"/>		<input type="checkbox"/> Abbreviated Checklist <input type="checkbox"/> Full Checklist	

WAC/RCW	Noncompliance Description/Summary	Observation	Plan of Correction/Action	Disputed	Complete By	Date Completed
170-295-5040(3)(b)	Take measures to control rodents, fleas, cockroaches, and other pests in and around the center premises such as:	Center is experiencing an infestation of ants on the upper level of the building. Center has rearranged classrooms, which is a concern with infants and toddlers.	Typed by licensor: "We have tried natural remedies, have tried vinegar and water and cinnamon. Per recommendation of Snohomish Health, we will vacuum twice a day (or as needed). We will remove all cinnamon from floors, baseboards, etc, so that we can move children back upstairs. Will use boiling water to kill ant nest. If ants continue to be observed, we will contact a pest control specialist."		5/17/2013	5/17/2013
170-295-5160(1)	To use pesticides, you must comply with licensing requirements of chapter 17.21 RCW (The Pesticide Application Act) which requires you to:					

I agree to correct the issues of noncompliance cited above by the dates indicated. I further agree to send the copy of the completed compliance agreement to the DEL licensor or health specialist, no later than 5/17/2013.

I understand that I may call the licensor or health specialist for technical assistance to achieve compliance.

I understand that if I do not complete the plan of correction by the agreed-upon date, DEL may fine me a maximum civil penalty of \$150 (family homes) or \$250 (child care centers) per day per item of noncompliance. I understand that I may call the licensor or health specialist to request an extension, for good cause, if I am unable to complete the plan of correction by the agreed-upon date. I understand that DEL may also take other licensing action for failure to meet licensing requirements. RCW 43.215.

I request a supervisory review regarding one or more of the items above. FLCA Supervisory Review Request must be completed and attached or submitted within 10 business days.

Licensor Signature:	Date: 6/13/2013	DEL Licensor/Health Specialist Signature:	Date: 6/13/2013
---------------------	-----------------	---	-----------------

# Behind the Scenes of Child Care Check

- ◆ Technology supporting Child Care Check
  - Licensing Database called FamLink
  - Electronic Licensing Forms (ELF)
  - Portable Background Check application
- ◆ Need to add aggregate injuries, death, abuse data
- ◆ Provide ability for providers to post information

## *Outreach and Consumer Education*

- ◆ Child Care Aware of Washington
  - Website for online referral to provider
  - Phone number to call for more information
  - Statewide family line
  - Provides consumer information
  
- ◆ DEL
  - Website tab designed for parent information
  - Downloads for growth and development, kindergarten readiness, and finding child care

## *Future Development*

- ◆ Single search tool for parents managed by CCA and DEL
- ◆ Private Funding
- ◆ Supports easier access to information for parents
- ◆ Meets the CCDF reauthorization regulations



Washington State Department of  
**Early Learning**

[www.del.wa.gov](http://www.del.wa.gov)

[www.twitter.com/DEL\\_wa](https://www.twitter.com/DEL_wa)



# Peer Support



**Lana E. Estevilla**

Child Care Licensing Director of Policy and Program  
Operations

Texas Department of Family and Protective Services



Search here...

Go

### Child Care Licensing

#### FIND CHILD CARE

- [Find Child Care](#)
- [Information for Parents](#)

#### CHILD SAFETY

- [Child Safety Campaigns](#)
- [Hotlines](#)

#### SERVICE PROVIDERS

- [Provider Login & Background Checks](#)
- [Standards & Regulations](#)

#### DAY CARE

- [Become a Day Care Provider](#)
- [Day Care Licensing](#)

#### 24-HOUR RESIDENTIAL

- [Become a 24-Hour Residential Care Provider](#)
- [24-Hour Residential Care Licensing](#)
- [Licensed Administrators](#)

#### MORE CHILD CARE LICENSING

- [FAQs](#)
- [Forms](#)
- [Contact Us](#)

## Child Care Licensing Frequently Asked Questions (FAQs)

[DFPS Home](#) / [Child Care](#) / [Information For Providers](#) / [This Page](#)



### A. Child Care Licensing

- [About Texas Child Care](#)
- [Americans with Disabilities Act](#)
- [Exemptions](#)

### B. Child Care Providers

#### Day Care Licensing

- [Background Checks](#)
- [Controlling Person](#)
- [Center-based Child Care](#)
- [Home-based Child Care](#)

#### 24-Hour Residential Care Licensing

- [24-Hour Residential Child Care Licensing Standards](#)
- [Controlling Person](#)
- [Background Check Requirements for Residential Operations FAQs](#)
- [CPA Guidelines - Designated Emergency Infant Care Provider](#)
- [Agency Home Tracking](#)
- [Licensed Administrators](#)

### C. Standards and Regulations

#### Day Care Licensing

- [Center-based Child Care](#)
- [Home-based Child Care](#)

#### 24-Hour Residential Care Licensing

- [24-Hour Residential Child Care Licensing Standards](#)

Child Care Licensing

FIND CHILD CARE

- Find Child Care
- Information for Parents

CHILD SAFETY

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- Hotlines

SERVICE PROVIDERS

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- FAQs
- Forms
- Contact Us

# Frequently Asked Questions About Search Texas Child Care

DFPS Home / Child Care / About Child Care Licensing / This Page



- Types of Care / Operations
- Issuance / License / Accreditation
- Reports / Inspections / Corrective Actions
- Other Information

## Types of Care / Operations

**Question:** What does the term "operation type" mean?

**Question:** What is the difference between center-based care and home-based care?

**Question:** What kinds of day care operations are considered center-based?

**Question:** What kind of day care operations are considered home-based?

**Question:** What are the types of child day care operations?

**Question:** What is "drop in care"?

**Question:** What is "subsidized child-care"?

**Question:** What is a Small Employer-based Child Care operation?

**Question:** What are the types of Residential Child-care operations?

**Question:** What is the difference between "child-care services" and "treatment services" in residential child-care operations?

**Question:** What is a CPA foster home?

**Question:** What is a CPA adoptive home?

**Question:** What do the terms "Relative," "Fictive Kin," and "Unrelated" mean in foster or adoptive placements?

## Issuance / License / Accreditation

**Question:** What does "issuance" mean?

**Question:** What does it mean for an operation to have a "condition" on their permit?

**Question:** What does it mean for an operation to have a "restriction" on their permit?

**Question:** Is it possible to get a list of approved accreditation organizations from the website?

**Question:** What kinds of day care operations are considered center-based?

**Question:** What kind of day care operations are considered home-based?

**Question:** What are the types of child day care operations?

**A:**

**Listed Family Home:** A caregiver provides care in the caregiver's own home for three or fewer children unrelated to the caregiver, birth through 13 years old, for at least four hours a day, three or more days a week, and more than nine consecutive weeks. The total number of children in care, including children related to the caregiver, may not exceed 12.

**Registered Child-Care Home:** A caregiver provides regular care in the caregiver's own home for not more than six children from birth through 13 years old, and may provide care after school hours for not more than six additional elementary school children. The total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

**Licensed Child-Care Home:** The caregiver provides care in the caregiver's own home for children from birth through 13 years old. The total number of children in care varies with the ages of the children, but the total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

**Licensed Center:** An operation providing care for seven or more children under 14 years old for less than 24 hours per day at a location other than the permit holder's home

- **Child Care Program:** is a licensed center that provides care for children under 14 years of age for less than 24 hours a day, but at least two hours a day, three or more days a week.
- **Before or After-School Program:** is a licensed center that provides care before or after, or before and after, the customary school day and during school holidays, for at least two hours a day, three days a week, to children who attend prekindergarten through grade six.
- **School-Age Program:** is a licensed center that provides supervision, along with recreation or skills instruction or training, and may provide transportation, before or after the customary school day, for at least two hours a day, three days a week, to children attending prekindergarten through grade six. A school-age program may also operate during school holidays, the summer period, or any other time when school is not in session.

**Question:** What is "drop in care"?

**Question:** What is "subsidized child-care"?

Child Protective Services | Adult Protective Services | Child Care Licensing | Adoption and Foster Care | Contract with DFPS

TEXAS Department of Family and Protective Services

En Español

Report Abuse

Search here... Go

### Child Care Licensing

- FIND CHILD CARE**
  - Find Child Care
  - Information for Parents
- CHILD SAFETY**
  - Child Safety Campaigns
  - Hotlines
- SERVICE PROVIDERS**
  - Provider Login & Background Checks
  - Standards & Regulations
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  - Day Care Licensing
- 24-HOUR RESIDENTIAL**
  - Become a 24-Hour Residential Care Provider
  - 24-Hour Residential Care Licensing
  - Licensed Administrators
- MORE CHILD CARE LICENSING**
  - FAQs
  - Forms
  - Contact Us

## Search Texas Child Care

DFPS Home / Child Care / Search Texas Child Care / This Page

Don't be in the dark about child care! Before entrusting your child to a day care, check its state record. This is the official State of Texas website on daycare.

Select one of the search options below.

### Day Care Search

- [Search for a Licensed Child Care Center or a Licensed or Registered Child Care Home](#)
  - This can include home or center based Child Care
  - Search for Listed Family Home
  - Listed Family Homes are not licensed or registered by the Department of Family and Protective Services.
  - List of Involuntarily Suspended or Revoked Child Care Operations
  - This list only includes child care operations that have had a permit revoked or involuntarily suspended in the last two years

### 24 Hour Residential Search

- Search for a Residential (24 hours) Operation
- This can include Residential Treatment Centers, General Residential Operations, Maternity Homes.
- List of Involuntarily Suspended or Revoked Child Care Operations
- This list only includes child care operations that have had a permit revoked or involuntarily suspended in the last two years

### Adoption and Foster Care Search

- Search for Child Placing Agencies for Adoption
- This can include Child Placing Agencies that provide Foster Care in addition to Adoption, but does not include CPA's that provide foster care exclusively.
- Search for Child Placing Agencies for Foster Care
- This can include Child placing Agencies that provide Adoption services in addition to Foster Care, but does not include CPA's that provide adoption services exclusively.

### Additional Information

- FAQ's About Texas Child Care
- Steps to Search for Texas Child-Care
- Types of Child-Care available

To find out more about the different types of Child care centers and Residential facility types available [click here](#).

Texas DFPS Day Care Search

# Child Care Search Results

[DFPS Home](#) / [Child Care](#) / [Search Texas Child Care](#) / [This Page](#)



Click on a Operation Name from the list to view that Operation's Details. You may click on the question mark image ( ? ) to view the Frequently Asked Questions (FAQ) page.

Include Applicants

[Download Search Results](#)



Type ?	Operation/Caregiver Name	Location	County	Phone Number
Licensed Center	<a href="#">Belton Education Station Learning Center</a>	504 LAKE RD BELTON, TX 76513	BELL	254-933-2110

[First Page](#) | [Previous Page](#) | (Pg 1 of 1) | [Next Page](#) | [Last Page](#)

[Back to Day Care Search](#)

Include Applicants

[Download Search Results](#)



These search results are dependent on the information provided by operations.

Google search results: "Find daycare Texas"

Google find daycare texas

Web Maps News Shopping Videos More Search tools

About 2,590,000 results (0.50 seconds)

**My Little Team Texas Daycare**  
www.mylittleteamtexas.com  
4 Google reviews · Google+ page

**Any Time Child Care**  
www.anytimedaycare.com  
3 Google reviews

**Seay Child Care Center**  
child-care-preschool.brighthorizons.com  
1 Google review

**Kids R Kids Learning Academy of ...**  
www.krk54tx.com  
4.2 ★★★★★ 11 Google reviews · Google+ page

**Dealey Child Care Center**  
child-care-preschool.brighthorizons.com  
Google+ page

**Kids R Kids**  
www.krk20tx.com  
3 Google reviews

**SeeSaw Childrens Place**  
www.seesawchildren.org  
Google+ page

Map results for find daycare texas

**DFPS - Search Texas Child Care**  
<https://www.dfps.state.tx.us> Texas Department of Family and Protective Services  
This is the official state of Texas website on daycare. Select one of the search options below. To find out more about the different types of Child care centers and ...

**Search for Child Care Center** Texas Child-Care Provider ...  
Search for Child Care Center or Home ... The results of this ... Submit an online eApplication to become a child care provider ...

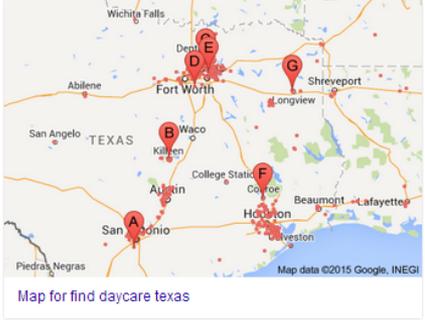
**Search for Listed Family H...** Involuntarily Suspended or ...  
Search for Listed Family Home. Child-Care operations in the ... Involuntarily Suspended or Revoked Child Care Operations.

More results from [dfps.state.tx.us](https://www.dfps.state.tx.us) »

**DFPS - Texas Child Care Licensing (CCL)**  
<https://www.dfps.state.tx.us> Texas Department of Family and Protective Services  
Child-Care Licensing Division is responsible for protecting the health, safety, and well being of ... Find out the facts before entrusting your child to someone else.

**Become a Child Care Provider - Texas Department of ...**  
[www.dfps.state.tx.us](https://www.dfps.state.tx.us) Texas Department of Family and Protective Services  
The process for getting a permit to operate a day care in Texas is designed to protect ... Here you will find out how to get started if you want to start a child-care ...

**Find Regulated Child Care Near You - Texas Department ...**



Map for find daycare texas

**The following items regarding the risk to children is evaluated at every inspection.**

The Supervision of Child

Child/Caregiver Ratio

Obvious Fire, Safety and/or Sanitation Deficiencies

A Sampling of Serious Incidents Reports (RCCL only)

Condition of any Waiver/Variance, if applicable

Director and/or Caregiver Responsibilities

Restrictions and/or Conditions of the Permit

Background Checks

Two year compliance history

Click on the expansion button to view the violation details.

**Search Criteria**

Standard Risk Level:  Type of Licensing Activity:  Date:

Date	Standard Number/Description	Type	Standard Risk Level	Corrected at Inspection	Correction Deadline Date	Date Correction Verified	Narrative
9/26/2014	746.2415(6) - Prohibited equip for infants-No soft/loose bedding, blankets, sleep positioners, stuffed toys, pillows, bumper pads, in crib infants 12 mo old or less	Monitoring Inspections	High	No	9/26/2014	10/8/2014	Click for Narrative...
12/31/2013	746.1201(1) - Responsibilities of Employees and Caregivers -Demonstrate Competency, Good Judgment, Self-control	Reports	High	Yes	1/13/2014		Click for Narrative...

Inspection Results

# State Example: Texas Inspection Summary

- In the last two years, Licensing conducted the following:

- 7 - Inspections ?
- 0 - Assessments ?
- 0 - Self Reported Incidents ?
- 1 - Reports ?

“?” provides a link to FAQ – explanation of terms

*Click on the inspection type to see additional details related to each inspection.*

- There are many standards that an operation must comply with; the total number varies for each type of operation. An operation or home is generally given an opportunity to correct deficiencies and has the right to request a review of a deficiency. Deficiencies pending review are not included in the two year history.

## Two Year Compliance Summary

- During the last two years, 2440 standards were evaluated for compliance at this operation.
- Of the standards evaluated 15 deficiencies were cited. ?

*Click on the number of deficiencies to see additional details.*

- Each standard is assigned a weight. The weight ensures all inspectors consider standard violations in the same way, and represents the potential impact a deficiency might have on children. Review the inspection reports to learn more about each citation. It's important to remember; weights are not assigned to an individual operation, inspection, or circumstance and are not intended to result in a ranking of operations or score.

- The weights of the standard deficiencies cited in the past two years are as follows:

- 8 were weighted as High
- 5 were weighted as Medium - High
- 2 were weighted as Medium
- 0 were weighted as Medium - Low
- 0 were weighted as Low

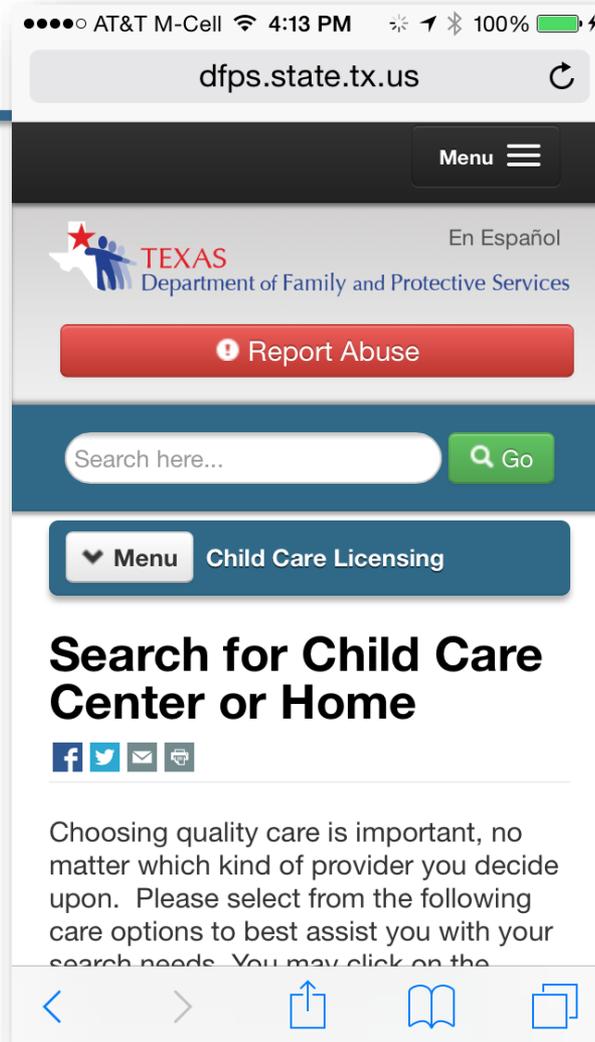
Weights of standard deficiencies help parents understand the level of risk.

*Click on the weight to see additional details about each deficiency.*



# State Example: Texas

## Texas DFPS Mobile Search

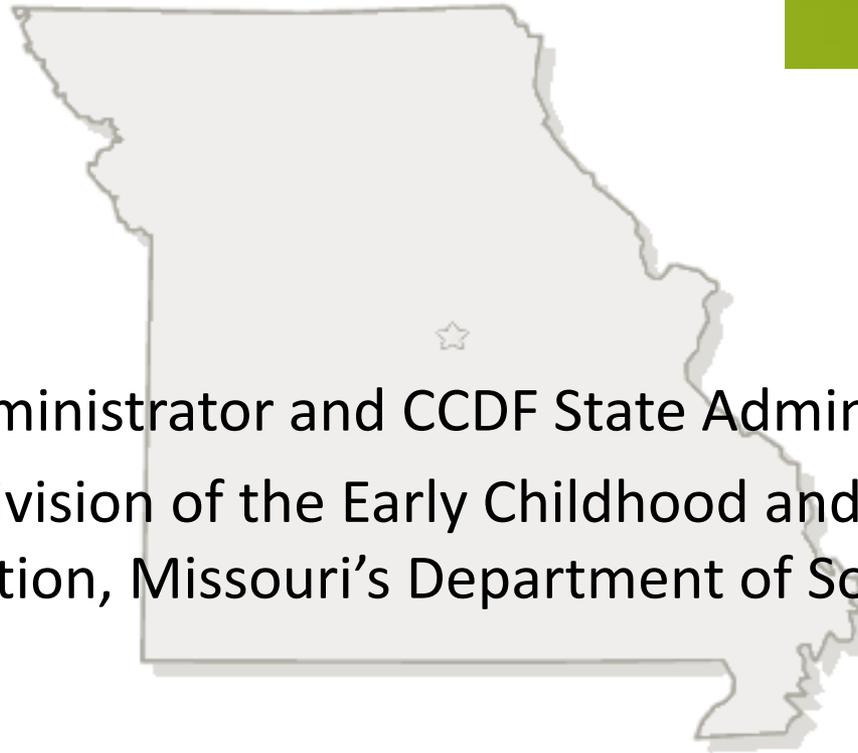


# Peer Support



Cindy Burks

Program Administrator and CCDF State Administrator  
Children's Division of the Early Childhood and Prevention  
Services Section, Missouri's Department of Social Services



# Resources for Parents

- ▣ Child Care Resource, Referral and Training  
Provider: Child Care of MO
- ▣ Department of Health and Senior Services,  
Section for Child Care Regulation
- ▣ Department of Social Services Internet Site

Get updates by e-mail:

Email Address

Zip Code

Sign Up

Select Language



search site



ABOUT US

FAMILIES

EARLY ED STAFF

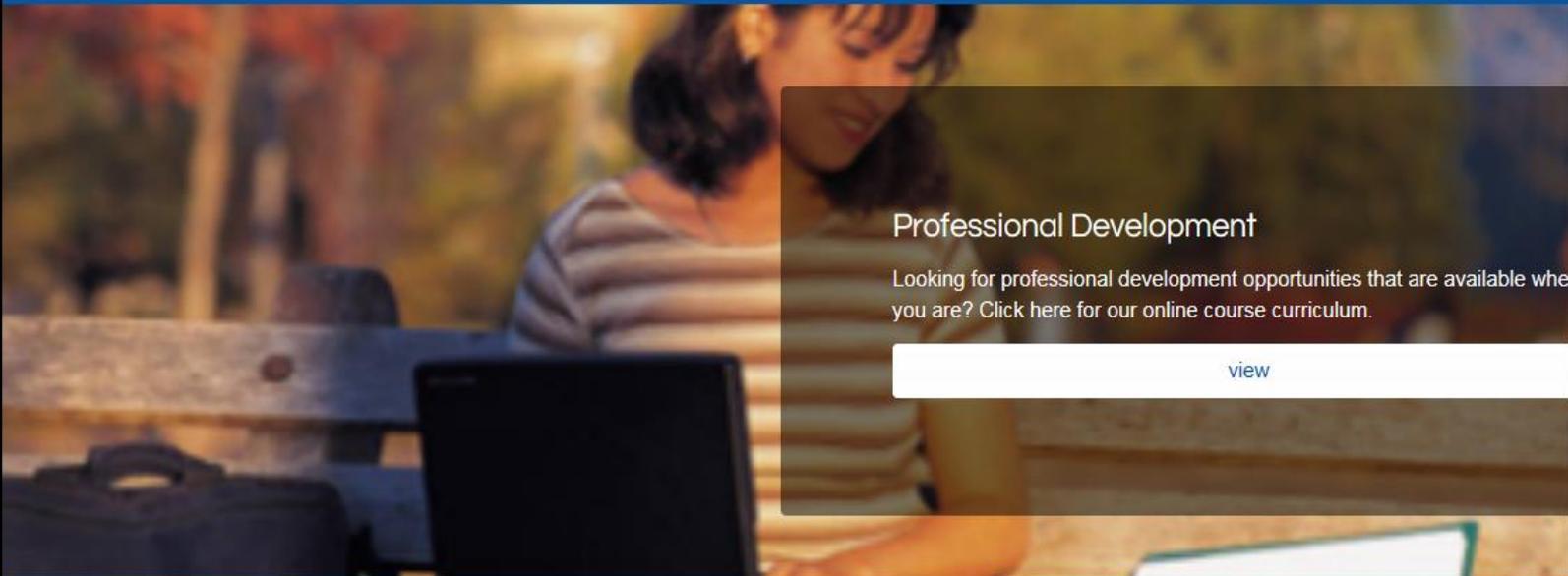
COMMUNITIES

ADVOCACY

DONATE

CONTACT US

Missouri's most trusted child care resource.



## Professional Development

Looking for professional development opportunities that are available when you are? Click here for our online course curriculum.

[view](#)

# Parents / Families

Home > Parents / Families

## Find child care that works for your family.

When you are looking for quality child care, pre-school or after-school programs for your child, we can help.

Our referral service will help you locate just the right caregiver: someone who will

love and care for your child like you do, someone who sees eye to eye with you on what's best for your child, and someone who will provide the best possible environment for your child's growth and development.

The Child Care Aware® of Missouri Referral Center is open Monday through Friday 8:00 AM to 5:00 PM, with hours until 8:00 PM two nights a week, and Saturdays from 9:00 AM to 12:00 PM. To reach us, you can:

- Contact us directly at 1-866-892-3228 to speak with a Referral Specialist.
- If you would like to send us a request for specific information or to set up a time to speak with a Referral Specialist you can email us at

[Referralcenter@mo.childcareaware.org](mailto:Referralcenter@mo.childcareaware.org)



- [Child Care Costs](#)
- [Child Care in Your Home](#)
- [Child Care Options](#)
- [Children with Diverse Needs and Abilities](#)
- [Find Quality Child Care](#)
- [Help for Military Families](#)
- [Parenting Resources](#)
- [Questions to Ask](#)
- [What to Look For](#)

# Missouri Department of Health and Senior Services

- ▣ Section for Child Care Regulation
- ▣ <http://health.mo.gov/safety/childcare/index.php>

# Missouri Department of Health & Senior Services

Jay Nixon, Governor  
Gail Vasterling, Director

Search

Healthy Living

Senior & Disability Services

Licensing & Regulations

Disaster & Emergency Planning

Data & Statistics

Online Services

## Child Care

Home » Licensing & Regulations » Child Care



### Show Me Child Care Provider Search

- Background Screening Process
- Becoming a Childcare Director
- Emergency Preparedness
- Forms
- Frequently Asked Questions
- Healthy Child Care Newsletters
- Inclusion & Special Needs
- Laws, Regulations & Guidelines
- More Related Links
- News & Publications **NEW**
- Online Training
- Parent Info
- CPSC Product Recalls
- Provider Info
- Report a Complaint or Concern
- Trainer Information
- Training

## Licensing & Regulations

- Abuse, Neglect & Exploitation
- Ambulatory Surgery Centers
- Antibiotic Resistance
- Narcotics & Dangerous Drugs
- Child Care
- CNA, CMT and Insulin Registry
- Prescription Drug Repository
- Employee Disqualification List
- Emergency Medical Services
- Family Care Safety Registry
- Food & Drug Recalls
- Food Safety
- Good Cause Waiver
- Health Services Regulation
- Home Care
- Hospice
- Lead Licensing
- Lodging Licensing
- Nursing Homes Inspections
- Outpatient Healthcare
- Product Recalls
- Recreational Water Safety
- Radiation Control
- Show Me Child Care

# Missouri Department of Health & Senior Services

Tuesday, March 31, 2015

## Search Facility

Please enter Organization Name

Facility Name:

Please do not include pre or post street names on street address search (for eg. North Main Street should be entered only as Main)

Street Address:

County:

COLE



City:

JEFFERSON CITY



Zip Code:

## Facility Type

- Family Home
- Group Home
- Child Care Center
- License Exempt Program

Search

Clear Search Criteria

License Exempt facilities do not display hours, age range or capacity. Please contact facility for specific information.

Facility	Age Range	Capacity
A TENDER MOMENT LEARNING ACADEMY 3908 GLOVERS FORD RD JEFFERSON CITY, MO 65101	24 MONTHS - 6 YEARS	20



Early Care & Learning > Child Care Licensing & Administration

## CHILD CARE LICENSING AND ADMINISTRATION

The Division of Early Care and Learning licenses nearly 9,000 child care facilities in Colorado.

### These facilities include:

- [Family child care homes](#)
- [Child care centers](#)
- Day treatment centers
- Other facility types

### How do I contact Child Care Licensing?

- To review provider files.....303-866-5088
- To report licensing violations.....303-866-5958
- To obtain licensing information.....303-866-5958 or 1-800-799-5876
- Fax Number.....303-866-4453

### The Licensing Application Process:

Each type of child care facility has its own licensing rules, specific procedures, and what the fee would be for becoming licensed. You may download, view, and print the [Order Form](#), by using the free [Adobe Acrobat Reader software](#), to order the application forms and rules for various types of child care facilities.

### CHILD CARE CENTER LICENSE APPLICATION

Individuals interested in applying for a child care license to provide care in a child

Free Child Abuse and Neglect Mandated Reporter Training

Online Injury Report

Introduction to Injury Reporting (video)

Injury Reporting FAQ's

Printable Injury Report Form

Child Care Licensing Visit Feedback Survey

Colorado  
Online  
Injury  
Report

# References

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- NCCCQI. (2015). *2014 National Association for Regulatory Administration Survey of Licensing Programs and Policies*. Unpublished data.
- Office of Child Care (2015). *CCDF Reauthorization Frequently Asked Questions*. Washington, DC: Author. Retrieved from <http://www.acf.hhs.gov/programs/occ/resource/ccdf-reauthorization-faq>.

# Resources

- NCCCQI. (2014). *Comparison of State Licensing and QRIS Standards for Infants and Toddlers in Child Care Centers: Family Engagement*. Washington, DC: Office of Child Care. Retrieved from [https://childcareta.acf.hhs.gov/sites/default/files/family\\_engagement\\_standards.pdf](https://childcareta.acf.hhs.gov/sites/default/files/family_engagement_standards.pdf).
- BUILD Initiative and QRIS National Learning Network. (2015). *Family Partnerships and Family Engagement in Early Care and Education: Measuring Relationships between Families and Providers, Teachers, and Family Services Staff*. Webinar retrieved from <http://qrisnetwork.org/member/calendar/event/150325/family-partnerships-and-family-engagement-early-care-and-education-meas>.



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**



# Thank You

Phone: 877-296-2250

Email: [OCCQualityCenter@icfi.com](mailto:OCCQualityCenter@icfi.com)



***National Center on Child Care Quality Improvement***

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