Provider Cost of Quality Calculator User Guide





Contents

Using This User Guide	1
How Can the Provider Cost of Quality Calculator Help Me?	1
How Does PCQC Work?	1
What Information Do I Need?	1
Getting Started	4
General Guidance	4
Dashboard	7
Introduction	8
Guidance for Centers	8
Classroom Information	8
Personnel Costs	10
Nonpersonnel Costs	13
Revenue	15
Quality Levels for Centers	18
Guidance for Family Child Care Homes	21
General Guidance for Family Child Care Homes	21
Child Group Information for Family Child Care Homes	22
Personnel Costs for Family Child Care Homes	23
Nonpersonnel Costs for Family Child Care Homes	25
Revenue	28
Quality Levels for Homes	31
Reports	33
Expense Statement Diagram for Centers	34
Revenue Statement Diagram for Centers	35
Expense Statement Diagram for FCC Homes	35
Revenue Statement Diagram for FCC Homes	36



Using This User Guide

This user guide includes some general information to help you get started using the Provider Cost of Quality Calculator (PCQC). It's then divided into two sections: one for centers and one for family child care (FCC) homes.

This guide is for child care center directors or staff, FCC home providers, and the policy community.

A note to policy community users: This guide is written with centers and FCC providers in mind. In most cases, we're writing to child care providers, but this guide is for you, too. As a policymaker, you're modeling the costs of operating a child care center or FCC home to help make important decisions about child care subsidy rates, tiered reimbursement rates, wage supplements, and other financial supports.

How Can the Provider Cost of Quality Calculator Help Me?

PCQC helps you estimate annual costs and revenue of operating a child care program. This information can help **child care programs** better understand the factors that influence costs and help the **policy community** design financial supports.

With a PCQC account, you can create multiple scenarios representing different provider types and save and print reports of your work. Guest users can create a single scenario without having to log in.

National and state-specific data are built into the tool, but you can update the data to customize the tool for your area.

How Does PCQC Work?

PCQC is built upon a series of calculations that result in a revenue and expense (R&E) statement for an FCC home or center. The accuracy of the R&E statement relies on the accuracy of the information you enter. Reasonably accurate data produce a reasonably accurate R&E statement, while rough estimates produce a roughly accurate R&E statement.

What Information Do I Need?

Here's a checklist showing information that's helpful to have on hand. You can use the **Data Collection Template** (available from the Resources tab on the main menu) or enter your data directly into PCQC.

Necessary Information

Table 1. Necessary Information

Information	Center	Home
Classroom or Child Group Information		
Age groups that inform ratios and subsidy payment rates	•	•
Maximum number of children allowed in FCC homes (small and large), how many infants and toddlers are permitted, when an assistant is required, and (ideally) provider's preferred number of children (if lower than legal maximum)		•
Child-to-staff ratios and group size limits by age of child	•	

October 2022



Information	Center	Home
Personnel Costs		
Required positions (for example, licensing regulations may require a full-time director)	•	
Average hours worked per week		•
Revenue		
Child care subsidy payment rates for each age group and quality level	•	•
Estimated tuition for each age group and quality level	•	•
Percentage of children receiving subsidies	•	•
Whether the program participates in Child and Adult Care Food Program	•	•

Optional Information

PCQC includes default suggested values for most of these items, but you can include your own.

Table 2. Optional Information

Information	Center	Home
Classroom or Child Group Information		
Enrollment efficiency	•	•
Personnel Costs		
Salary for director, teachers, teacher assistants, and other staff	•	
Wages for substitutes (centers) and assistants (FCC homes)	•	•
Cost of unemployment, workers compensation, and disability insurance	•	•
Voluntary benefits (health insurance and other benefits) for center staff or home assistant	•	•
Annual paid time off	•	
Annual teaching staff training hours	•	
Additional staff time needed to cover the time that teachers and teaching assistants are out of the classroom (either because their shifts ended or because they're working on activities such as curriculum planning)	•	
Training fees and background checks	•	•
Non-personnel Costs		
Depreciation of equipment		•
Interest paid on business debt		•
Legal and professional fees		•
Repairs and maintenance for child care		•



Information	Center	Home
Training and professional development		•
Food and food preparation	•	•
Kitchen supplies	•	
Classroom supplies	•	•
Education supplies	•	•
Office supplies and equipment	•	•
Medical supplies	•	
Insurance (for example, liability or accident)	•	•
Advertising	•	•
Child assessment tool	•	•
Developmental screening tool	•	•
Curriculum	•	
Average square footage per classroom	•	
Total square footage of home		•
Square footage of space used only for child care		•
Square footage of space used partially for child care		•
Rent, lease, or mortgage (per square foot)	•	•
Utilities (per square foot for centers)	•	•
Building insurance (per square foot for centers) and homeowner's or renter's insurance (for homes)	•	•
Maintenance, repair, and cleaning (per square foot for centers)	•	•
Vehicle expenses		•
Telephone and Internet	•	•
Whether the center provides transportation and, if so, the estimated cost	•	
Audits and legal fees	•	
Licensing fees and permits	•	•
Professional services and fees	•	
Accreditation fees	•	•
Professional membership and subscriptions	•	•



Information	Center	Home
Revenue		
Percentage of revenue that's not collected ("uncollected revenue")	•	•
Percent of children receiving free, reduced, and paid meals through Child and Adult Care Food Program	•	•
Whether the program charges the difference between subsidy and tuition	•	•
Revenue from bonuses and grants	•	•

Getting Started

When you get to the PCQC log-in page, you can select if you would like to **continue as a guest** or **create an account**. Registering for an account allows you to save multiple scenarios. We recommend you use this option if you want to model and return to several different scenarios. We use the term "scenario" to refer to an expense and revenue model for a program.



General Guidance

Creating and saving scenarios: Guests can create scenarios, but to be able to save your scenario, you need to create an account. Your scenarios will be saved only when you click "save draft" or "save," so remember to save frequently.

 Saving a new scenario: As you fill in the values for your new scenario, you can save it by clicking "save draft" at the bottom of any page.



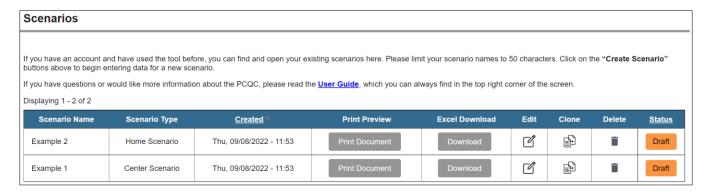
Once you enter values on the Quality Level tab, you can click "submit" to save your scenario.

• Saving a scenario you've submitted: If you make changes to your scenario after you submit it, you can click "save" to save changes.

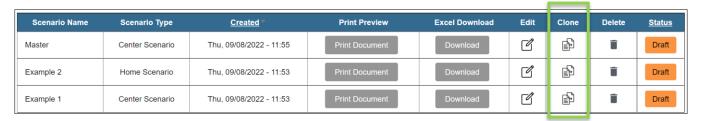




• Accessing your scenarios: You'll notice your Dashboard page shows a table where you can access all your saved scenarios. Access your list of scenarios at any time by returning to your Dashboard.



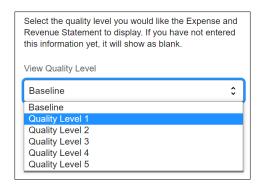
Cloning scenarios: To create a master scenario, give the scenario a distinguishable name that indicates it should not be edited. You can clone your master scenario from your Dashboard by clicking the icon in the Clone column.



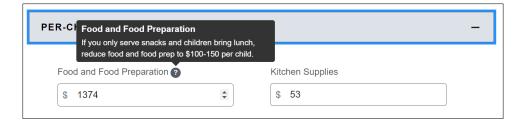
Give this copy a new name (under the Introduction tab) and save it as a draft. This will create a duplicate copy in your list of scenarios that you can use to make modifications.

Revenue and expense (R&E) statement: PCQC includes an R&E statement on the right-hand side of every page. The R&E statement changes to reflect the most current information you've entered. We have included an R&E statement diagram at the end of this guide.

View quality level: Once you've entered information for each of the quality levels of your scenario, you'll have the option to select the quality level you want to see in the R&E statement.

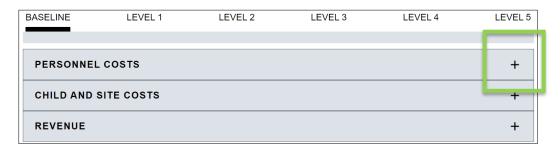


Extra tips: You'll see a question mark icon in a few places. These contain additional notes that aren't required but may provide additional context.

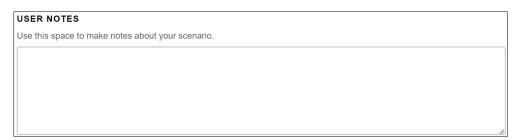


Default values: National and state-specific data from sources such as the U.S. Bureau of Labor Statistics are built into the tool as default values, but you can adjust values as needed for your local area. Other default values are based on provider data collected from several states by cost modeling experts. Defaults are updated every 1–2 years.

Accordion headings: You'll see different headings that expand to allow you to enter your information. Click the "+" symbol to expand a specific section to enter your information. You can expand only one accordion heading at a time. Each heading explains the information you need to enter.



User notes: Each page includes a space to make notes about your scenario. You might write a reminder to yourself about the values you entered. The notes are saved on the page and included in the scenario report.



Questions or comments: You can submit questions or comments by clicking on the "Email Us" link at the bottom of the screen. Your question will be submitted to National Center on Early Childhood Quality Assurance staff, who will respond via email.

For questions or feedback, please Email Us

"Working, please wait" message: PCQC updates the E&R statement every time you enter a value so that you can use the tool without creating an account. This means you'll see the "Working, please wait" message when you enter values in the boxes.





Examples of Modeling

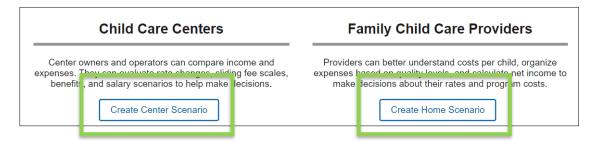
Think about how you want to use PCQC. You can create several scenarios for FCC homes and centers. Table 3 may help you plan.

Table 3. Sample Options for Cost Modeling

Topic of Interest	Options for Modeling
Trying out PCQC	Fill in cost and revenue information for an FCC home or a center at two or three levels of quality using default values. Then try changing different factors on different quality levels to see how it affects net revenue.
Comparing levels of quality	You may be interested in understanding what it costs for providers to pay their staff higher wages and maintain better ratios. Or you may be interested in looking at the cost of each level of your quality rating and improvement system (QRIS). Fill in cost and revenue information for an FCC home or center at different quality levels.
Comparing ages served	From the drop down above the R&E table, select the different quality levels to compare. Fill in cost and revenue information for a center. Change the number of classrooms for each age group.
Comparing size	Fill in cost and revenue information for an FCC home or center. Change the number of classrooms or number of children for each age group.
Comparing geographic areas	Log in and create a scenario. Include the geographic category in the scenario title. Fill in cost and revenue information for that geographic category (for example, subsidy and tuition rates, salaries, rent, and enrollment may differ). Clone this scenario with a new title and include another geographic category in this scenario name. Modify the cost and revenue inputs that differ for this geographic category.
Comparing different payment rates	Clearly title your scenario. Fill in cost and revenue information for FCC homes or centers and for one or more quality levels. Clone this scenario with a new title. Modify the subsidy rates. Alternatively, you can create just one scenario and try different subsidy rates within that scenario, keeping track of how the rates correspond with the net revenue.

Dashboard

After you enter as a guest or log in, you'll find yourself on the Dashboard page. From here, you can create a new scenario. You can choose whether you want to model information for an FCC home or center. If you're logged in under your account, you can see your saved scenarios on the Dashboard.





Introduction

This is where you name your scenario. Give your scenario a distinguishable name. This name will be at the top of every PCQC page and included on your scenario reports. Sample names include "Master Scenario Center," "Rural Home Scenario," and "Kids Palace Scenario 1."



Guidance for Centers

This section includes guidance specific to center scenarios. You can also jump to <u>guidance on creating FCC</u> home scenarios.

Classroom Information

As you enter information on this page, you'll see it reflected in the summary table at the bottom of the page.

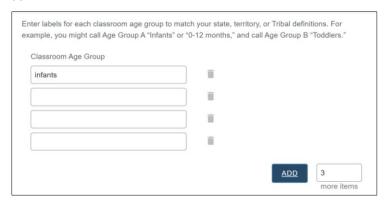
Classroom Age Group	Number of Classrooms	Child-to-Staff Ratio	Maximum Group Size
infants	2	4	8
toddlers	2	6	12
threes	2	10	20
fours	2	10	20

State or Territory: Begin using PCQC by entering your state or territory. When you do this, PCQC automatically populates average personnel and non-personnel default values for your state (for example, salaries, minimum wage for substitutes, and lease). You can change these default values later if you'd like.

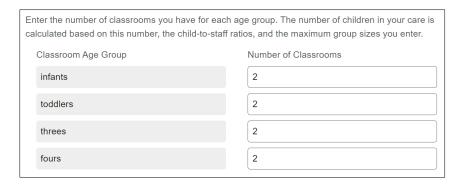




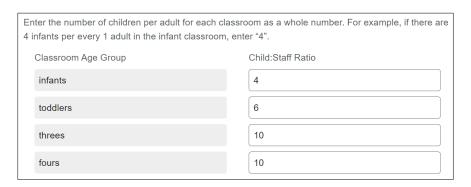
Classroom age groups: Enter the age groups that align with your state's or territory's subsidy rates and ratio requirements. For instance, the Child Care and Development Fund (CCDF) Lead Agency may have subsidy rates and ratio requirements for infants, toddlers, preschoolers, and school-age children. The classroom age group labels you enter here will come up later when you enter number of classrooms, ratios, group size, subsidy rates, and tuition. You can choose how many age groups you want to add by adjusting the number in the "more items" box.



Number of classrooms: The number of children in your center and the number of teaching staff are calculated based on the number of classrooms, child-to-staff ratios, and maximum group size.



Child-to-staff ratio: Enter the number of children per adults as a whole number.



Maximum group size: Enter the maximum group size for each classroom. For example, if the ratio is 1 to 4, the maximum group size might be 8.



Enter the maximum group size for each classroom. If group size limits are not specified in your state, enter twice the ratio.		
The PCQC uses the size of the group to calculate the total number of children and teaching staff. It includes one teacher for each age group and at least one assistant teacher, depending on the group size. For example, if the child-to-staff ratio for infants is 4 to 1 and the group size is 8, 1 teacher and 1 assistant teacher are included. If the group size is 12, 1 teacher and 2 assistant teachers are included.		
Classroom Age Group	Maximum Group Size	
infants	8	
toddlers	12	
threes	20	
fours	20	

Enrollment efficiency: Enrollment efficiency is the provider's actual enrollment compared with the maximum staffed capacity for enrollment. For example, if a provider has enough teachers and classrooms to take 70 children, but has 56 children enrolled full time, the enrollment efficiency is 80 percent.

Personnel Costs

On this page, you'll enter information on the staff who are employed, their salaries, benefits, and other staffrelated costs.

Staffing

PCQC offers three optional salaries for teachers and teaching assistants and two optional salaries for all other program staff. You can use one of these options or enter a different salary. The following table shows the sources for these salaries from the U.S. Bureau of Labor Statistics.

Table 4. Sources for Salary Options

Staff	Salary Option 1.	Salary Option 2.	Salary Option 3.
Classroom Teacher	Your state's average annual wage for Preschool Teachers, Except Special Education (25-2011)	Midpoint between options 1 and 3	Your state's average annual wage for <i>Kindergarten Teachers</i> (25-2012)
Assistant Teacher	Your state's average annual wage for <i>Childcare Workers</i> (39-9011)	Applies the same percentage increase from	Applies the same percentage increase from option 1 to option 3 as is applied to classroom teachers.
Director	Your state's average annual wage for Education Administrators, Preschool and Childcare Center/Program (11-9031)	option 1 to option 2 as is applied for classroom	Not applicable (option 3 not included for directors)
Educational Coordinator	Your state's average annual wage for Education Administrators, Preschool and Childcare Center/Program (11-9031)	teachers	Not applicable (option 3 not included for educational coordinators)



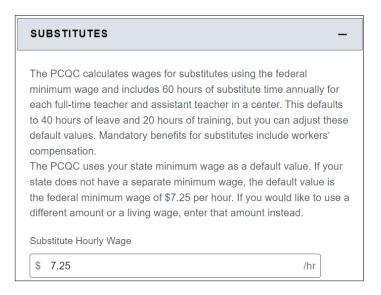
Staff	Salary Option 1.	Salary Option 2.	Salary Option 3.
Administrative Assistant	Your state's minimum wage		Not applicable (option 3 not included for administrative assistants)

The number of teachers and assistant teachers are automatically calculated based on the ratios and group size you enter, so you don't have to add them. However, you will enter their salaries.

Substitutes

PCQC uses your state minimum wage (or the federal minimum wage if your state doesn't have a minimum wage) for substitutes. If you'd like to use a local minimum wage or another living wage, enter the wage here. If your program uses a staffing firm to supply substitutes, you'll need to include the total cost for the substitute (including the firm's fees) when entering the hourly wage for the substitutes.

The number of substitutes included in the calculations is determined by the hours of paid time off and time off for training. (You'll enter these under voluntary benefits and per teaching staff costs.)

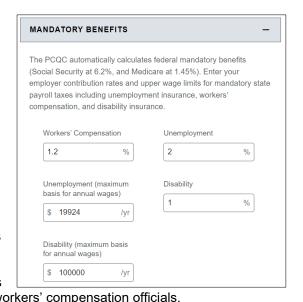


Benefits

To calculate the Mandatory Benefits, enter the employer contribution rates and upper wage limits for any mandatory payroll taxes in your state: unemployment insurance, workers' compensation, and disability insurance (if your state requires it). Upper wage limit (or maximum basis for annual wage limit) means if an employee makes less than the maximum basis, their wages are taxed at the percentage entered. If they make more than the maximum basis, the maximum basis is the amount that's taxed. These rates are often explained on a state website for new employers or are available from your state department of labor. The default values were estimated based on professional judgement, but since they vary by state we encourage you to enter your own.

Workers' compensation: Most states require businesses to purchase workers' compensation insurance. The Ultimate Guide to Workers Compensation Insurance
Requirements by State (2022) provides guidance, and this

U.S. Department of Labor website includes links to state workers' compensation officials.

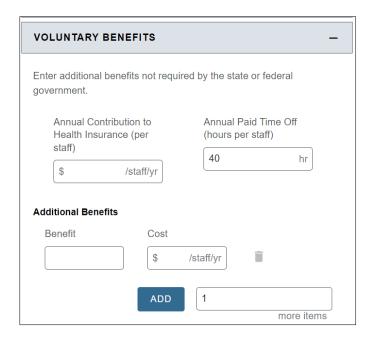


- **Unemployment:** The wage base for state unemployment tax varies greatly by state. The Tax Policy Center's website lists each state's unemployment minimum and maximum rate and wage base.
- **Disability:** Most states do not mandate disability insurance. <u>California</u>, <u>Hawaii</u>, <u>New Jersey</u>, <u>New York</u>, and Puerto Rico are the exceptions.

If you provide any additional Voluntary Benefits, such as annual paid time off or employer contributions to health insurance, enter that information. PCQC defaults to 40 hours of paid time off.



The web page, <u>Average Single Premium per Enrolled Employee for Employer Based Health Insurance</u>, includes average annual employee and employer contributions to health insurance.



Per Teaching Staff Costs

Annual teaching staff training: Enter the approximate number of hours per staff member spent outside the classroom in trainings. Substitutes will automatically be included to cover this time. The PCQC defaults to 20 hours per staff member per year.

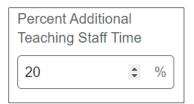


Training fees and background checks: This is the average amount spent per staff member per year on training fees and background checks. There is no default value because this varies depending on the average number of staff receiving background checks per year and whether there are fees for trainings.



Percent additional teaching staff time: Centers need more staff time to cover for breaks during the day and to make up the difference between the length of a typical 8-hour workday and the long hours a center is open. Basic coverage of this time is about 20 percent of additional staff time. PCQC calculates the number of additional assistant teachers needed to cover the extra time by multiplying all teaching staff by the percentage of additional staff time.



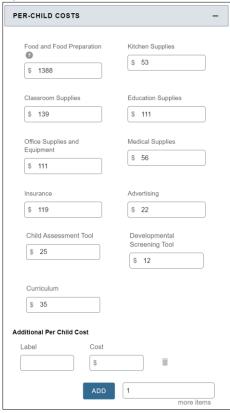


Non-personnel Costs

Non-personnel items are grouped into three categories: (1) those that vary by the **number of children**, (2) those related to the **number of classrooms**, and (3) those that are for the **site**. If you need to add a cost, keep these definitions and calculations in mind. These non-personnel items are calculated in the R&E statement in the line items of *sum of per-staff costs*, *sum of per-child costs*, *sum of per-classroom costs*, *and sum of per-site costs*.

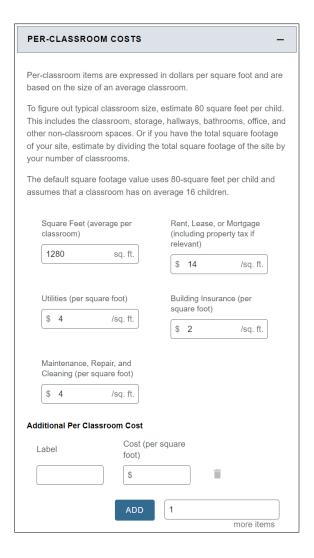
Per-Child Costs

Each value from this section is multiplied by the Staffed Capacity of the program and totaled. (Staffed Capacity represents the number of children the center is staffed to care for, based on the ratios and group size.)



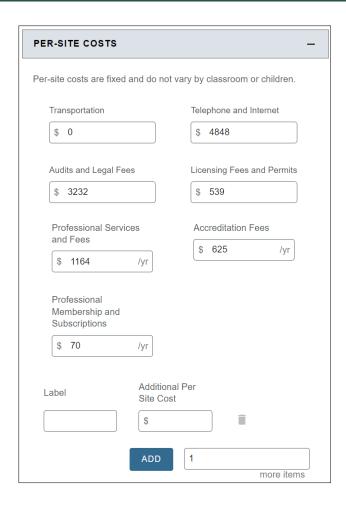
Per-Classroom Costs

Each value in this section is multiplied by the square feet per classroom and then multiplied by the number of classrooms.



Per-Site Costs

These are straightforward annual costs that are not multiplied. **Transportation** doesn't have a default value because not all programs include transportation. If you choose to include it, consider the cost of maintenance, fuel, and insurance. You can estimate the number of miles you drive annually and then multiply this by the Internal Revenue Service standard mileage rate.

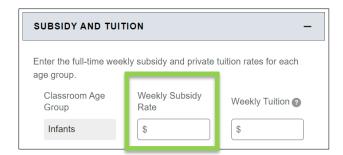


Revenue

Subsidy and Tuition Rates

Weekly Subsidy Rate: Enter the full-time weekly subsidy rates for each age group. Subsidy rates include the parent copayment. You may want to use a table to gather your subsidy rates.

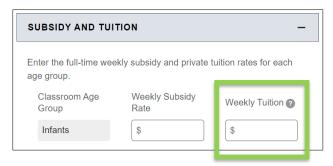
If your state's subsidy rates vary by area, either average the rates or create multiple scenarios reflecting the different areas. If your state's rates are monthly rather than weekly, convert the monthly rate to a weekly rate by multiplying it by 12 and dividing by 52.



Weekly Tuition Rate: Enter the full-time weekly private tuition rates for each age group. You can use data on private tuition rates from your state's market rate survey. The <u>National Database of Childcare Prices</u> is issued by

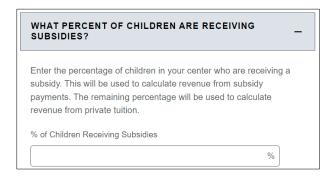


the Women's Bureau in the U.S. Department of Labor and includes state-by-state data on child care prices from 2008–2018. If you have information about monthly rates rather than weekly, convert the monthly rate by multiplying it by 12 and then dividing by 52.



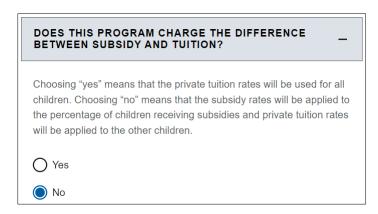
Percent of Children Receiving Subsidies

This is used to calculate the revenue from subsidy and tuition. PCQC applies the percentage you enter to each classroom. If you enter 25 percent, it applies the subsidy rate to 25 percent of children in the infant classroom, 25 percent of children in the toddler classroom, and so on.



Charging the Difference between Subsidy and Tuition

Some states allow child care providers to charge families receiving subsidies the difference between the subsidy rate and the private tuition rate. Selecting "yes" means PCQC will use the private tuition rates for all children. Selecting "no" means PCQC will apply the subsidy rates to the percentage of children receiving subsidies and private tuition rates to the other children.





CHILD AND ADULT CARE FOOD PROGRAM (CACFP)

(CACFP) to get reimbursed for serving healthy food to children?

lunch, and one snack that should supplement the cost of food and food prep entered on the Non-Personnel Costs page. If you do not

currently take part in the CACFP, you may be eligible.

Does your center take part in the Child and Adult Care Food Program

If you select yes, the PCQC will factor in reimbursement for breakfast,

Child and Adult Care Food Program

Select whether the program participates in the U.S. Department of Agriculture's Child and Adult Care Food Program (CACFP). If you select Yes, PCQC will include reimbursement for two meals and one snack served. This should supplement the cost of food and food preparation that you entered on the Non-Personnel Costs page.

The CACFP **rates for centers** depend on the family income of the children in three ranges:

- Free meals (reimbursed at the highest rate): Income below 130 percent of the federal poverty level (FPL)
- Reduced-price meals: Income between 130 percent and 185 percent of FPL
- Paid meals (reimbursed at a lower rate than the first two categories): Income above 185 percent of FPL

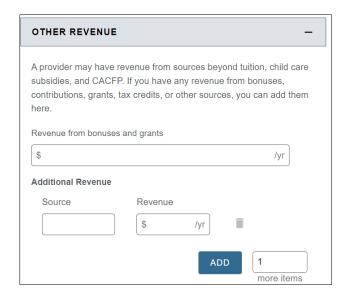
Yes

No

Learn more about CACFP.

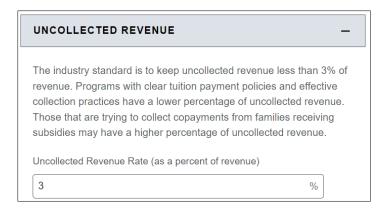
Other Revenue

A provider may have revenue from sources beyond tuition, child care subsidies, and CACFP. You can record revenue from bonuses and grants here or add and define another source of your own.

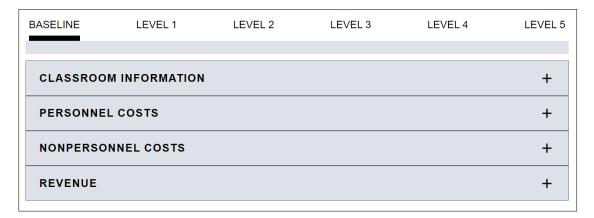


Uncollected Revenue

Uncollected Revenue reflects the payments a center cannot collect. It could be copayments or tuition that parents are unable to pay or unpaid subsidy revenue when a child is absent. PCQC uses 3 percent as a default. PCQC calculates uncollected revenue by first multiplying the subsidy and tuition total by enrollment efficiency and then multiplying the resulting value by the uncollected revenue percentage.



Quality Levels for Centers



PCQC includes a baseline level (in some states this may be basic licensing) and five quality levels. It auto-populates the baseline level fields with costs and revenue that may change as quality increases. For example, it auto-fills the ratios and group size you entered on the Classroom Information page.

On this page, you'll enter the information for quality levels 1 through 5. Using the subtabs, you can move between different levels to enter information for each quality level. It's unnecessary to enter information for every quality level. You can choose to copy baseline values to each quality level.



Classroom Information

If you'd like to model additional classrooms at a particular quality level, make sure the classroom names are added on the Classroom Information page. For quality levels where you don't anticipate having a classroom, enter "0" for its child-to-staff ratio and group size.

Ratios and group size: CCDF Lead Agencies may include ratio requirements in the QRIS, or centers may choose to lower their ratios and group size.





Personnel Costs

Annual contribution to health insurance and paid time off: Centers at higher quality levels may choose to provide health insurance or more paid time off, or the CCDF Lead Agency may require, encourage, or incentivize these benefits.

If you want to include benefits, enter an amount per employee to cover the employer's annual contribution to health insurance and other benefits. Consider starting benefits at \$1,000 to \$2,000 per employee.



Annual paid time off: Staff may receive more paid time off as a benefit at higher quality levels. Substitutes are included to cover the hours staff are off.





Salaries: Centers may decide to increase staff salaries to attract and retain staff, or the CCDF Lead Agency may incentivize increased compensation. PCQC includes three optional salaries for teaching staff. <u>Table 4</u> shows the sources and calculations for these salaries.

If there's a position that you will not have at one or more quality levels, enter zero for the salary. For example, you may not have an education coordinator at quality level 1, so the salary would be zero.

Additional staff: Centers may bring on additional staff at higher quality levels, such as a curriculum coordinator or a health consultant. When additional staff are added, PCQC automatically applies benefits to these positions.

Annual teaching staff training hours: Teaching staff at higher quality levels may spend more hours out of the classroom attending training. Substitutes are included to cover the hours staff attend training.

Training fees and background checks: While the cost of background checks likely won't change significantly at higher quality levels, training fees may increase.

Percent additional teaching staff time: At higher quality levels, teaching staff may spend more time on activities such as child assessments, curriculum planning, and parent conferences. Centers will need other teaching staff to cover the hours needed to complete these tasks. Consider increasing Percent Additional Teaching Staff Time at higher quality levels.

At level 1, you may want to enter about 20 percent additional staff time. As quality levels increase, you may increase additional staff time by 2–4 percent at each level.

Non-personnel Costs

The following table may help you consider the non-personnel costs at higher quality levels.

Table 5. Considerations for Non-personnel Costs at Higher Quality Levels

Non Personnel Cost	Per Child or per Site	Considerations
Child Assessment Tool	Per child	The cost typically ranges from \$20 to \$50 per child per year. The child assessment tool is often included with the curriculum, or there may be an additional cost for the computer software you use for the child assessment.
Developmental Screening Tool	Per child	The cost for the developmental screening tool will depend on how often you use it and whether you use software to implement the tool. The \$12 default value assumes you use it once per child per year. At higher quality levels, you may use it more than once.
Curriculum	Per child	The cost of curriculum varies considerably based on extra materials purchased and whether there's software included. Typically, you buy curriculum for each classroom, but you may not need to buy it every year.
Professional Services and Fees	Per site	This could include the cost for trainers who deliver professional development for your program and others who provide coaching or mentoring to your staff.
Accreditation Fees	Per site	This includes fees for national accreditations such as National Association for the Education of Young Children.



Non Personnel Cost	Per Child or per Site	Considerations
Professional Memberships and Subscriptions	Per site	This includes membership fees for state and national organizations such as NAEYC, dues for advocacy organizations, and other subscriptions to professional journals (for example, <i>Teaching Young Children</i>).

Revenue

Subsidy and tuition: Enter the full-time weekly subsidy and tuition rates for each age group. Subsidy rates include the parent copayment. If subsidy and tuition rates vary by quality level, enter the rate for each level. If not, copy the level 1 rates to all other levels.

You may want to use a table to gather your state's subsidy rates. You'll need one table for each QRIS level if subsidy rates change by level. These data can help you understand whether the current rate structure contributes to a healthy net revenue (especially at higher quality levels). If you don't have tiered rates, you can experiment with different approaches.

What Is Healthy Net Revenue?

Net revenue is the revenue that's left after expenses are subtracted from total revenue. PCQC shows net revenue as a dollar amount (total revenue - total expenses) and as a percent of the total revenue (net revenue ÷ total revenue). **Cost modeling experts consider 5 percent a healthy net revenue.** 1 2

Guidance for Family Child Care Homes

General Guidance for Family Child Care Homes

As you assess the revenue and expenses for FCC homes, we recommend you consider the following:

- FCC homes are small for-profit businesses. The provider's income is the net revenue after expenses. The business pays for a portion of the home expenses.
- The FCC provider's net income after taxes varies, given different types of households with different tax statuses.
- FCC providers must pay for their own benefits, such as health insurance or a retirement plan, which reduces their net annual income. PCQC does not include these benefits in the calculations because these costs vary depending on the plans selected.
- FCC providers often work more than 40 hours per week. For this reason, it's helpful to convert the net revenue to an hourly wage to get a better estimate of their wage.
- You can compare the FCC provider's net income to the salary of a center director. FCC providers and center directors have similar responsibilities, and their pay should align.

¹ Capito, J., Rodriguez-Duggan, J., & Workman, S. (2021). Understanding the cost of quality child care in New Mexico: A cost estimation model to inform subsidy rate setting. *Prenatal to Five Fiscal Strategies*.

² Capito, J., Fallin Kenyon, K., & Workman, S. (2022). Understanding the true cost of child care in California: Building a cost model to inform policy change. *Prenatal to Five Fiscal Strategies*.



Child Group Information for Family Child Care Homes

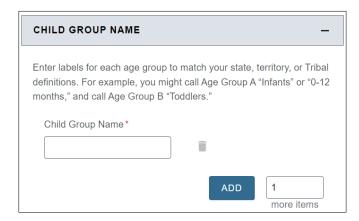
As you enter information on this page, you'll see it reflected in the summary table at the bottom of the Child Group Information page.

Classroom Age Group	Type of Care	Number of Children
infant	full-time	1
toddler	full-time	1
preschooler	full-time	3

State or territory: Begin using PCQC by entering your state or territory. When you do this, PCQC automatically populates average personnel and non-personnel default values for your state (for example, non-personnel costs, minimum wage for an assistant, and rent or mortgage). You can change these default values later if you like.

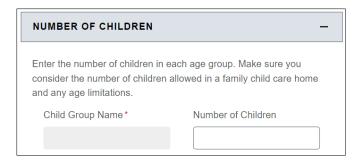


Child group name: Enter the age groups that align with your state or territory's subsidy rates. For instance, the CCDF Lead Agency may have subsidy rates for infants, toddlers, preschool, and school-age. The child group names you enter here will come up later when you enter number of children, subsidy rates, and tuition.

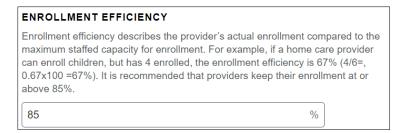


Number of children: Simply enter the number of children in your home in each age group.



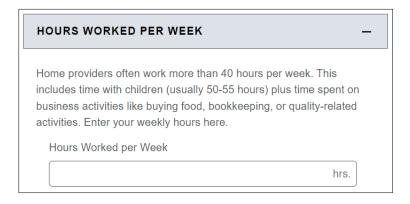


Enrollment Efficiency: Enrollment efficiency is your actual enrollment compared with the maximum staffed capacity for enrollment. For example, if you can enroll 6 children, but have 4 enrolled, the enrollment efficiency is $67 \text{ percent } ((4 \div 6 = .67) * 100 = 67\%).$



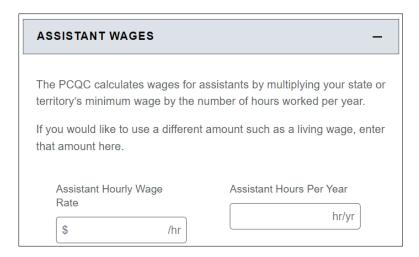
Personnel Costs for Family Child Care Homes

Hours worked per week: Enter your hours worked per week, including your time with the children and the time you put toward your program when the children aren't there (for example, meal planning or curriculum planning).



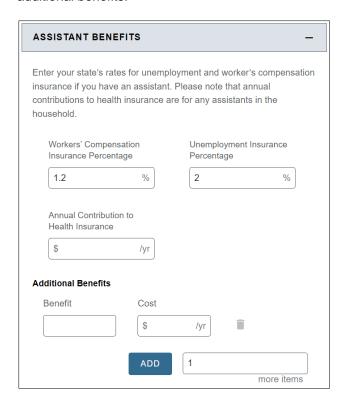


Assistant wages: If you have an assistant, enter their hourly wage and the number of hours per year that an assistant works with you. If there is no assistant, enter 0. PCQC includes your state's minimum wage as the default hourly wage rate, but you can edit it.



Assistant benefits: If you have an assistant, enter the state's rates for unemployment and workers' compensation insurance. You may use workers' compensation insurance at 1.2 percent and unemployment insurance at 2 percent, or check your state's rates. PCQC uses an average maximum basis of \$19,924 for unemployment insurance. The backend of the tool includes this value.

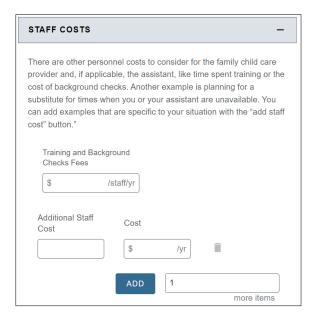
Enter the annual contribution to health insurance for your assistant, should you choose to provide it, and any additional benefits.



Staff costs: Here, you'll enter the average annual cost of training and background checks for you (and, if applicable, your assistant and other household members). You can also enter additional staff costs here,



including an annual salary for yourself. The values you enter here are not multiplied by the number of staff. It's simply an annual amount.

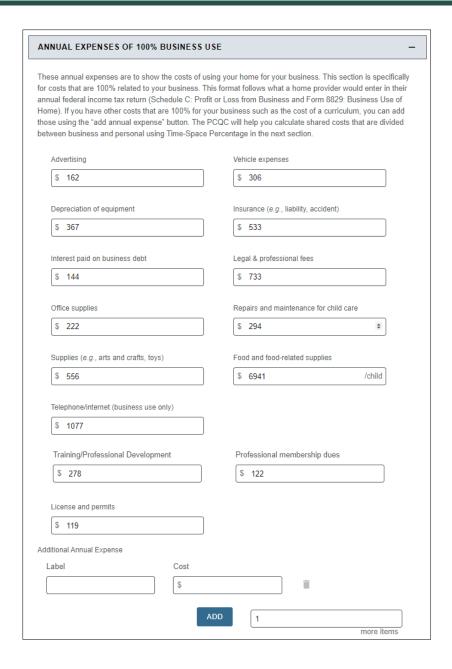


Non-Personnel Costs for Family Child Care Homes

The PCQC format for entering FCC expenses is the same as the format on the annual federal income tax returns that FCC providers complete (*Schedule C: Profit or Loss from Business* and *Form 8829: Business Use of Home*). FCC providers can transfer data from their federal tax returns to PCQC.

Annual Expenses – 100 Percent Business Use

The default values for these fields have been collected from FCC providers in several states. If you have data from your federal income tax return or expense data from FCC providers in your state, consider using those data.



Child Costs

This section includes costs that apply to the children. However, they are *not* multiplied by the number of children. The values of \$200 for the child assessment tool and \$92 for the developmental screening tool are annual program level costs. If these defaults do not reflect what you anticipate spending at different levels, you can change them.



Time-Space Usage

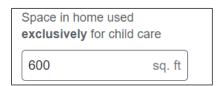
The time-space percentage factors in the number of hours you work per week, the total square footage of the home, the square footage used exclusively for child care, and the square footage used partially for child care.

Hours worked per week: You entered this on the Personnel Costs page under Hours Worked Per Week.

Total space in home: Enter the total square footage of your home, including your basement and garage.



Space in home used exclusively for child care: Enter the square footage of the areas of your home used *exclusively* for your child care business. That is, you don't use these rooms for anything else.



Space in home used partially for child care: Enter the square footage of the areas of your home used partially for child care. These are areas that you use personally and for child care (for example, your living room, dining room, kitchen, and bathroom). For many child care providers, the majority (if not all) of their home is used partially for child care.

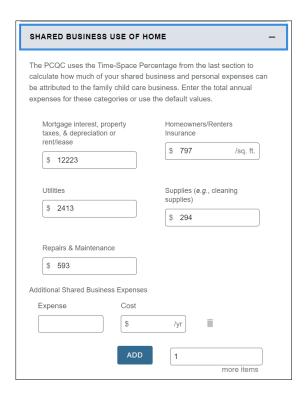


How Do I Learn More About Time-Space Usage?

Tom Copeland has several articles on the time-space percentage, including *How to Calculate Your Space Percentage*, which includes specific guidance on which rooms to count as exclusive and partial (Mr. Copeland uses the term "regular" rather than "partial"). These articles, among others, are available on the Child Care Technical Assistance Network website in a resource titled *Resources for Family Child Care Businesses: A Series of Articles from Tom Copeland*.

Shared Business Use of Home

These are shared business and personal expenses. Enter the total annual expenses for these categories or use the default values. The share of the costs for the FCC business is automatically calculated by applying the time-space percentage.



Revenue

Subsidy and Tuition

Weekly subsidy rate: Enter the full-time weekly subsidy rates for each age group. Subsidy rates include the parent copayment. You may want to use a table to gather your subsidy rates.

If your state's rates are monthly rather than weekly, convert the monthly rate to a weekly rate by multiplying it by 12 and dividing by 52. If you're creating a scenario at the state level and the state's subsidy rates vary by area, either average the rates or create multiple scenarios reflecting the different areas.



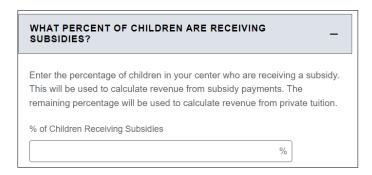
Weekly tuition rate: Enter the full-time weekly private tuition rates for each age group. If you have information about monthly rates rather than weekly, convert the monthly rate by multiplying it by 12 and then dividing by 52. If you're creating a scenario at the state level, you can use data on private tuition rates from your state's market rate survey. The National Database of Childcare Prices is issued by the Women's Bureau in the U.S. Department of Labor and includes state-by-state data on child care prices from 2008–2018.





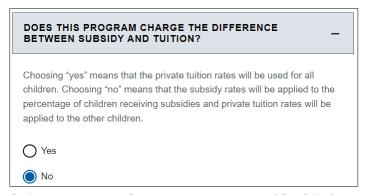
Percent of Children Receiving Subsidies

Use this information to calculate the revenue from subsidy and tuition. PCQC applies the percentage you enter to all the children in your home. So, if you enter 25 percent and you care for 6 children, it applies the subsidy rate of 25 percent to 6 children. In this case, it applies the subsidy rate to 1.5 children (.25 * 6 children = 1.5 children).



Charging the Difference between Subsidy and Tuition

Some states allow child care providers to charge families receiving subsidies the difference between the subsidy rate and the private tuition rate. Selecting "yes" means PCQC will use the private tuition rates for all children. Selecting "no" means PCQC will apply the subsidy rates to the percentage of children receiving subsidies and private tuition rates to the other children.



Child and Adult Care Food Program (CACFP)

Select whether the program participates in the U.S. Department of Agriculture's Child and Adult Care Food
Program (CACFP). If you select Yes, PCQC will include reimbursement for two meals and one snack per day (5 days per week and 52 weeks per year). This should supplement the cost of food and food preparation that you entered on the Non-personnel Costs page, so be sure you enter a value for the cost of food and food preparation.

The CACFP rates for FCC homes are determined differently than for centers. Sponsoring organizations reimburse FCC homes for meals and snacks. Generally, a home will be paid one of these rates:

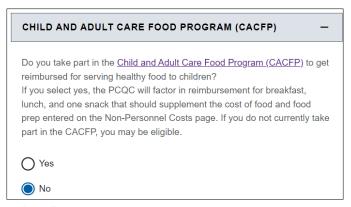
- **Tier I** (reimbursed at the highest rate): The FCC home is located in an eligible area, or the FCC provider's income is less than 185 percent of the federal poverty level.
- **Tier II** (reimbursed at a lower rate): The FCC home does not qualify for Tier 1. However, she may serve some children from families whose incomes are eligible for free or reduced price meals reimbursement.

PCQC will ask you to enter the percentage of children in families with incomes below 130 percent of the federal poverty level and the percentage of children in families with incomes between 130 percent and 185 percent of the federal poverty level. (The third range is calculated automatically.) If the FCC provider qualifies for Tier I, enter



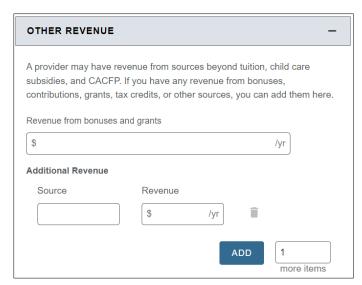
100% of the children below 185% of the federal poverty level. If she doesn't qualify for Tier I, enter the percentage of children at each level. You may enter an average or develop several reports that reflect different scenarios.

Learn more about CACFP.



Other Revenue

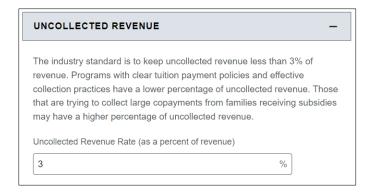
A provider may have revenue from sources beyond tuition, child care subsidies, and CACFP. You can record revenue from bonuses and grants here or add and define another source of your own.



Uncollected Revenue

Uncollected revenue: This reflects the payments you cannot collect. It could be copayments or tuition that parents are unable to pay, or it could be unpaid subsidy revenue when a child is absent. PCQC uses 3 percent as a default. It calculates uncollected revenue by first multiplying the subsidy and tuition total by enrollment efficiency and then multiplying the resulting value by the uncollected revenue percentage.





Quality Levels for Homes

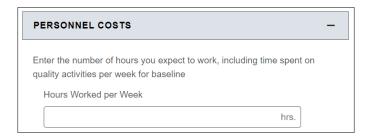
PCQC includes a baseline level (in some states this may be basic licensing) and five quality levels. It auto-populates the baseline level fields with costs and revenue that may change as quality increases. For example, it auto-fills the child and site costs you entered on the Nonpersonnel Costs page.

On this page, you'll enter the information for quality levels 1 through 5. Using the subtabs, you can move between different levels to enter information for each quality level. It's unnecessary to enter information for every quality level. You can choose to copy baseline values to each quality level.



Personnel Costs

Hours worked per week: Enter the number of hours worked per week, including any additional time spent on quality-related activities. This may range from an additional 1–2 hours to an additional 4–6 hours or more per week. If you work on average 50 hours per week at Baseline level and work an additional 5 hours per week at Quality Level 2, enter 55 here. Examples of quality-related activities include preparing curriculum, engaging in professional development, and talking with families about children's progress. The hours worked per week are applied to the time-space percentage calculations.



Child and Site Costs

The costs of these items may increase as quality increases. Each of these costs is applied to your program.

Training and professional development: This includes the cost of attending training and professional development. It includes training fees and could include the cost of a substitute while you're attending training.



Training/	Professiona	l Development		
\$				

Professional membership dues: This includes membership fees for state and national organizations such as National Association for Family Child Care or dues for advocacy organizations.



Child Assessment Tool: This cost typically ranges from \$20 to \$50 per child per year. The child assessment tool is often included with the curriculum, or there may be an additional cost for the computer software you use for the child assessment.



Developmental screening tool: The cost for the developmental screening tool will depend on how often you use it and whether you use software to implement the tool. The \$92 default value assumes you use it once per child per year. At higher quality levels, you may use it more than once.



Revenue

Subsidy and Tuition: Enter the full-time weekly subsidy and tuition rates for each age group. Subsidy rates include the parent copayment. If subsidy and tuition rates vary by quality level, enter the rate for each level. If not, copy the level 1 rates to all other levels.

You may want to use a table to gather your state's subsidy rates. You'll need one table for each QRIS level if subsidy rates change by level. These data can help you



understand whether the current rate structure contributes to a healthy net revenue (especially at higher quality levels). If you don't have tiered rates, you can experiment with different approaches.

What Is Healthy Net Revenue?

Net revenue is the revenue that's left after you subtract expenses from total revenue. PCQC shows net revenue as a dollar amount (total revenue - total expenses) and as a percent of the total revenue (net revenue ÷ total revenue). **Cost modeling experts consider 5 percent a healthy net revenue**³⁴.

³ Capito, J., Rodriguez-Duggan, J. & Workman, S. (2021). Understanding the cost of quality child care in New Mexico: A cost estimation model to inform subsidy rate setting. *Prenatal to Five Fiscal Strategies*.

⁴ Capito, J., Fallin Kenyon, K., & Workman, S. (2022). Understanding the true cost of child care in California: Building a cost model to inform policy change. *Prenatal to Five Fiscal Strategies*.



Reports

There are two ways in which you can generate a report of your scenario: 1) **Print a document** and 2) **download an Excel file**. The Print Document and Download links are located on the Dashboard in your list of scenarios.



Print Document

When you click on Print Document, you'll see the print preview page, which includes the expenses and revenue each quality level. The levels that are checked will be included when you print your scenario. Click in the checkmark box to check or uncheck a quality level.



Clicking on Print Selected Quality Levels will bring up a print window, where you can designate which pages you'd like to print or save as a PDF.

Clicking Edit Scenario will bring you back to your scenario, where you can make changes.

Download an Excel File

When you click Download, PCQC will download an Excel file that includes the values from the expense and revenue table, the default values, and the values you entered. Each quality level is on a separate sheet.



Expense Statement Diagram for Centers

Expenses	
Salary Costs	\$992,400
Mandatory Benefits	\$107,545
Voluntary Benefits	\$22,200
Salary Subtotal	\$1,122,145
Sum of Per-Teaching Staff Costs	\$4,800
Substitutes	\$10,714
Total Personnel Expenses	\$1,137,658
Sum of Per-Child Costs	\$257,160
Sum of Per-Classroom Costs	\$307,200
	\$10,485
Sum of Per-Site Costs	4.0,100
Total Non-Personnel Expenses	

Salary costs: This is salary multiplied by staff type and number of staff. It includes salaries of all staff, except substitutes. Salary costs include the cost of additional teaching assistants who cover the time when regular teaching staff are not in the classroom.

Mandatory benefits: Social Security and Medicare are automatically included for all staff. You can enter unemployment, workers' compensation, and disability. All mandatory benefits are calculated as a percentage of salaries for all staff. Worker's compensation, Social Security, and Medicare are included for substitutes.

Voluntary benefits: The annual amount you enter for health insurance and additional benefits is multiplied by all staff, except substitutes.

Sum of per-teaching staff costs: This includes the cost of training fees and background checks and any additional per-staff costs for teachers and assistant teachers.

Substitutes: Substitute time is included annually for each full-time teacher and teaching assistant in a center, including additional teaching assistants. PCQC defaults to 40 hours of leave and 20 hours of training, but you can change the default. Minimum wage is used to calculate wages for substitutes unless you specify another wage.

Sum of per-child costs: Each value entered as a per-child cost is multiplied by the Staffed Capacity of the center and totaled (staffed capacity is the number of children that the center or home is staffed to care for, given the ratios and group sizes).

Sum of per-classroom costs: Each value entered as a per-classroom cost is multiplied by the average square feet per classroom and then multiplied by the number of classrooms.



Revenue Statement Diagram for Centers

Revenue	
Subsidized Children	\$352,560
Tuition-Based Children	\$815,360
Subsidy and Tuition Total	\$1,167,920
CACFP Food Reimbursement	\$105,643
Revenue Subtotal	\$1,273,563
Enrollment Inefficiency	- \$191,034
Uncollected Revenue	- \$29,782
Actual Revenue	\$1,052,747
Additional Revenue	\$4,000
TOTAL REVENUE	\$1,056,747
Net Revenue	
Net Revenue	\$655,756
Net Revenue as a Percent of Total	-62%

Subsidized children: PCQC multiplies the weekly per-child subsidy rate for each age group by 52 weeks, resulting in an annual subsidy rate. The annual per-child rate is multiplied by the number of children in each age group who receive subsidies. The annual subsidy revenue for each age group is then totaled.

Tuition-based children: PCQC multiplies the weekly perchild tuition rate for each age group by 52 weeks, resulting in an annual tuition rate. The annual per-child rate is multiplied by the number of children in each age group who do not receive subsidies. The annual tuition revenue for each age group is then totaled.

CACFP: The number of children with family incomes below 130 percent of the federal poverty level is multiplied by the annual CACFP reimbursement rate for free meals. The number of children with family incomes between 130 percent and 185 percent of the federal poverty level is multiplied by the annual CACFP reimbursement rate for reduced-price meals. The number of children with family incomes above 185 percent of the federal poverty level is multiplied by the annual CACFP reimbursement rate for paid meals. The annual reimbursement rates for free, reduced-price, and paid meals are then totaled.

Enrollment inefficiency: This is a percentage of the revenue subtotal (including private tuition, child care assistance, and CACFP).

Uncollected revenue: PCQC totals private tuition and child care assistance payments and multiplies this number by enrollment efficiency. The resulting number is then multiplied by the uncollected revenue percentage.

Actual revenue: PCQC totals child care subsidies, private tuition, and CACFP, and then subtracts the revenue lost through enrollment inefficiency and uncollected revenue.

Additional revenue: This is revenue from bonuses and grants and any additional revenue.

Total revenue: This reflects actual revenue plus additional revenue.

Net revenue: PCQC subtracts total expenses from total revenue.

Net revenue as percentage of total revenue: This is net revenue divided by total revenue.



Expense Statement Diagram for FCC Homes

Expenses	
Assistant/Substitute Salary Costs	\$20,000
Mandatory Benefits	\$2,162
Voluntary Benefits	\$1,000
Salary Subtotal	\$23,162
Sum of Staff Costs	\$300
Total Personnel Expenses	\$23,462
Sum of Child Costs	\$292
Sum of Site Costs	\$12,198
Total Non-Personnel Expenses	\$12,490
Total Expenses	\$35,952

Assistant salary costs: This is the number of teaching assistant hours multiplied by the hourly wage.

Mandatory benefits: Social Security and Medicare are automatically included. You can enter unemployment, workers' compensation, and disability. Mandatory benefits are calculated as a percentage of salaries for assistants.

Voluntary benefits: The annual amount you enter for the assistant's health insurance and additional benefits is included here.

Salary subtotal: This totals assistant salary costs, mandatory benefits, and voluntary benefits.

Sum of staff costs: This includes training and background checks and any additional staff cost.

Total personnel expenses: This is the sum of the salary subtotal and staff costs.

Sum of child cost: This includes the cost of the child assessment system, developmental screening tool, and any additional child cost.

Sum of site costs: This includes 100 percent business use expenses plus the time-space percentage multiplied by the shared business use subtotal.

Total non-personnel expenses: This reflects the sum of child costs and site costs.

Total expenses: This is the sum of personnel and non-personnel expenses.



Revenue Statement Diagram for FCC Homes

Revenue	
Subsidized Children	\$26,000
Tuition-Based Children	\$31,070
Subsidy and Tuition Total	\$57,070
CACFP Food Reimbursement	\$8,845
Tuition Total	\$65,915
Enrollment Inefficiency	- \$9,887
Uncollected Revenue	- \$1,455
Actual Revenue	\$54,573
Additional Revenue	\$1,000
TOTAL REVENUE	\$55,573
Net Revenue	
Net Revenue	\$19,621
Net Revenue as a Percent of Total	35%

Subsidized children: PCQC multiplies the weekly perchild subsidy rate for each age group by 52 weeks, resulting in an annual subsidy rate. The annual per-child rate is multiplied by the number of children in each age group who receive subsidies. The annual subsidy revenue for each age group is then totaled.

Tuition-based children: PCQC multiplies the weekly perchild tuition rate for each age group by 52 weeks, resulting in an annual tuition rate. The annual per-child rate is multiplied by the number of children in each age group who do not receive subsidies. The annual tuition revenue for each age group is then totaled.

CACFP: The number of children with family incomes below 130 percent of the federal poverty level is multiplied by the annual CACFP reimbursement rate for free meals. The number of children with family incomes between 130 percent and 185 percent of the federal poverty level is multiplied by the annual CACFP reimbursement rate for reduced-price meals. The number of children with family incomes above 185 percent of the federal poverty level is multiplied by the annual CACFP reimbursement rate for paid meals. The annual reimbursement rates for free, reduced-price, and paid meals are then totaled.

Enrollment efficiency: This is a percentage of the revenue subtotal (including private tuition, child care assistance, and CACFP).

Uncollected revenue: PCQC totals private tuition and child care assistance payments and multiplies this number by enrollment efficiency. The resulting number is then multiplied by the uncollected revenue percentage.

Actual revenue: PCQC totals child care subsidies, private tuition, and CACFP, and then subtracts the revenue lost through enrollment inefficiency and uncollected revenue.

Additional revenue: This is revenue from bonuses and grants and any additional revenue.

Total revenue: This reflects actual revenue plus additional revenue.

Net revenue: PCQC subtracts total expenses from total revenue.

Net revenue as percentage of total revenue: This is net revenue divided by total revenue.



The National Center on Early Childhood Quality
Assurance (ECQA Center) supports state and
community leaders and their partners in the planning
and implementation of rigorous approaches to quality in
all early care and education settings for children from
birth through age 12. The ECQA Center is funded by
the U.S. Department of Health and Human Services,
Administration for Children and Families.

National Center on Early Childhood Quality Assurance

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