

## CHILD CARE

# State Capacity Building Center

**Consumer Education: Building Effective** Websites That Meet CCDF Requirements

April 26, 2018





### Welcome from the Office of Child Care

Shannon Christian
Director of the Office of Child
Care



Megan Campbell
Program Specialist,
Office of Child Care
(Central Office)



## Infographic: Consumer Education Website State and Territory Customizable Version







### CHILD CARE

# State Capacity Building Center

## State Capacity Building Center



**Melanie Brizzi**Project Director



Evelyn Keating
State Systems Specialist,
Region III



Barbara West Wall
TA Coordinator,
State Systems Specialists

## National Technical Assistance (TA) Center Collaborators



Nina Johnson, Technical Assistance Specialist, National Center on Early Childhood Quality Assurance





Pritay Washington,
Training and Technical
Assistant Specialist,
National Center on
Afterschool and Summer
Enrichment

Jennifer Drake,
Director of Family &
Community Engagement,
Child Care Aware of
America,
National Center on Parent,
Family and Community
Engagement



## Agenda

- Welcome and introductions
- Context and background
- The national website—ChildCare.Gov
- Consumer education website self-assessment checklist
- State and territory examples of best practices
- National resources and technical assistance
- Final comments and next steps



## CHILD CARE

# State Capacity Building Center

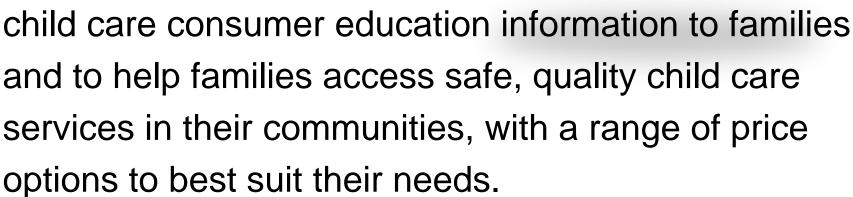
## Promoting Family Engagement through Outreach and Consumer Education

Context and Background



What Is ChildCare.Gov?

The purpose of ChildCare.gov is to disseminate publicly available





FIND CHILD CARE

SEE YOUR STATE'S RESOURCES

LEARN MORE







#### **LEARN MORE**



**Paying for Child Care** 

How to find help to pay for child care.



**Choosing Quality Child Care** 

What does a quality child care program look like in your State? Start here to learn more about quality rating and improvement systems (QRIS).



Model Relationships, Interactions and Communication

The way adults care about you and your child helps their brains grow and be ready for school. See how this happens in child care.



**Selecting a Program** 

Use these brief checklists when you visit child care programs.







ABOUT CHILDCARE.GOV

CONTACT US

FIND CHILD CARE

SEE YOUR STATE'S RESOURCES

#### LEARN MORE

- · Child Care Options
- · Ensuring Safe and Healthy Child Care
- Choosing Quality Child Care for Your Children
- · Paying for Child Care
- Other Support and Resources for Your Family
- · Your Child's Health and Development



List of State Hotline contacts to report health and safety violations in child care.

Call **800-424-2246** to learn how to report a child care health and safety violation.

Accessibility & Viewers and Players & No FEAR Act & Privacy & FOIA & Disclaimer

Download Acrobat Reader ☑ HHS ☑ Report Fraud ☑ USA.gov ☑ Grants.gov ☑ USAJobs.gov ☑



SEE YOUR STATE'S RESOURCES





#### State Child Care Health and Safety Violations Reporting Numbers

Each State has a system to receive and respond to reports of possible child care health and safety violations. Below is the list of statewide toll-free numbers and regional numbers for agencies designated to receive and investigate reports of suspected health and safety violations. Professionals and concerned citizens can call statewide hotlines or regional numbers to share their concerns.

ΛI	_	L	_	m	_
ΑU	a	D	а	ш	а

ChildCare.gov

statewide: Toll-free (866) 528-1694 or (334) 242-1425

#### Alaska

statewide: Toll-free (866) 528-1694 or (334) 242-1425

You may also contact by your region:

 South Central (Anchorage)
 (907) 269-4500

 North Regional (Fairbanks)
 (907) 451-3198

 South East (Juneau)
 (907) 465-4756

 Anchorage Municipality
 (907) 343-4758

#### Arizona

statewide: Toll-free (800) 615-8555

#### Arkansas

statewide: Toll-free (800) 482-5964 or (844) SAVE-A-CHILD

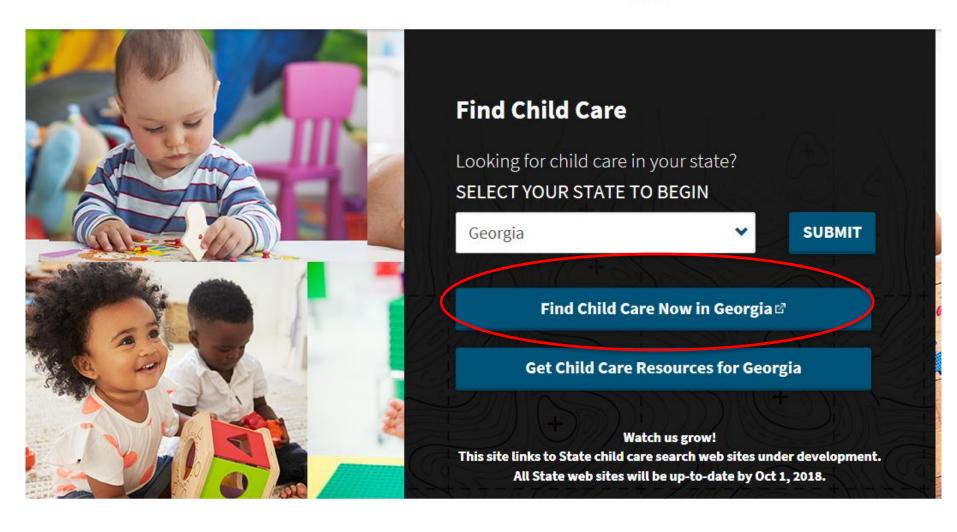
#### California

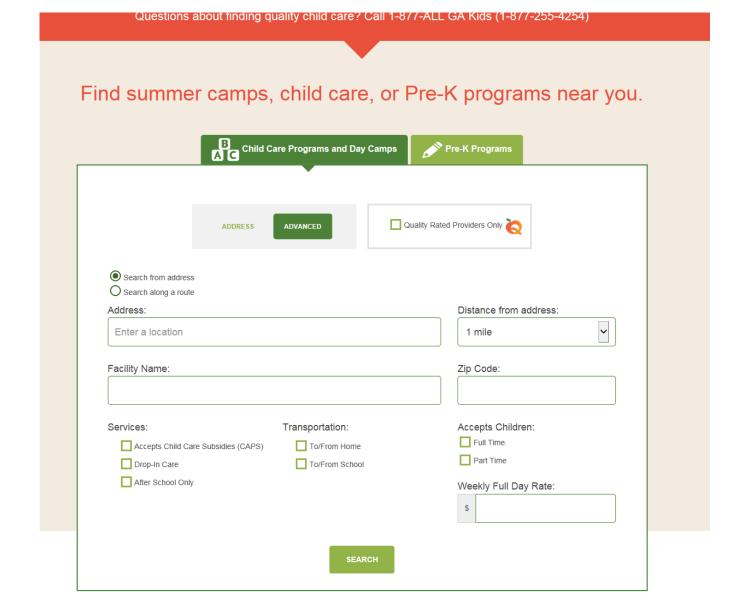
statewide: Toll-free (844) 538-8766

#### Colorado

statewide: (303) 866-5958

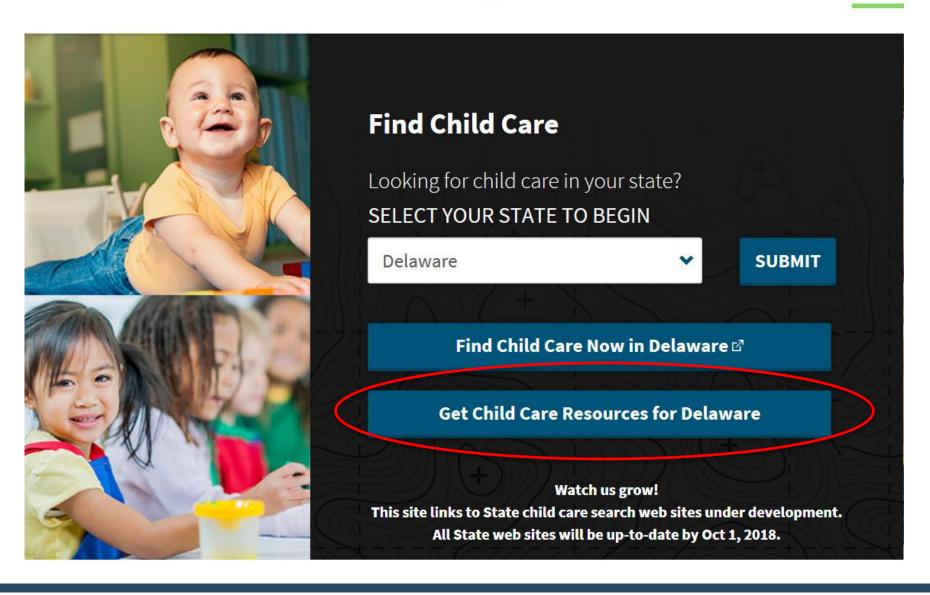






http://families.decal.ga.gov/ChildCare/Search







#### Delaware: Understanding and Finding Child Care



ChildCare.gov

Learn about the ins and outs of child care and early learnings programs in your area. What are your State's background check requirements? Does your State offer any quality improvement programs? Do you need help finding quality child care and early learning programs in your area?

This section identifies resources at the state and local level, and the links will take you to websites outside of ChildCare.gov.

Financial Assistance For Families
Health & Social Services
Child Development & Early Learning
Get Child Care Resources for Another State:
Find your state's resources for child care, financial assistance, health and social services and more.
Delaware 🕶
SUBMIT

#### **Child Care Search**

#### **Choosing Quality Care for Your Children**

- <u>Output</u> Delaware Consumer Education Website

  ☐

#### **Child Care Licensing**

#### **Inspection Reports**

→ Office of Child Care Licensing

#### **Child Care Regulations**

→ Delaware Child Care Licensing Regulations

#### **Criminal Background Checks**

#### **Afterschool Association**

→ Delaware Afterschool Alliance

□



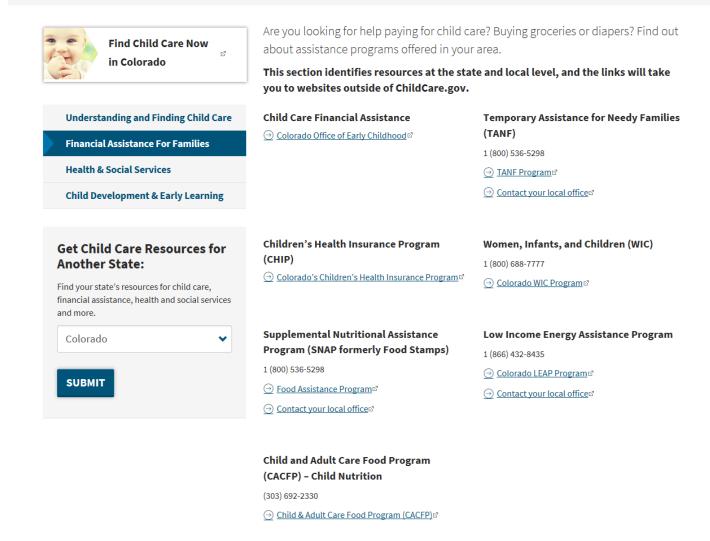




FIND CHILD CARE

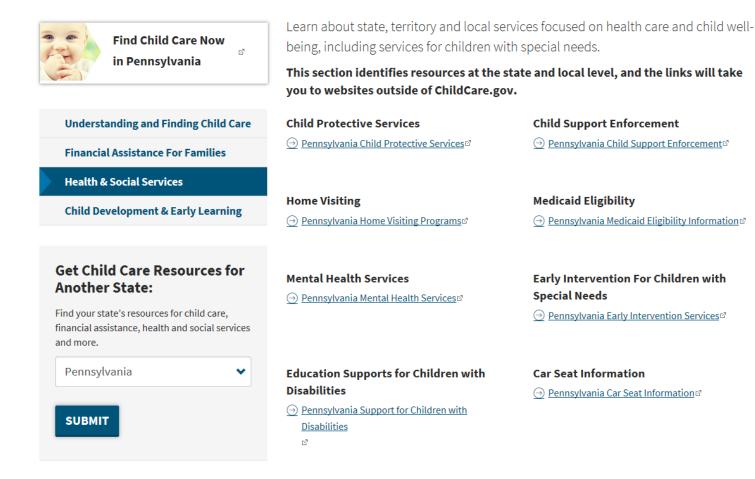


#### Colorado: Financial Assistance For Families





#### Pennsylvania: Health & Social Services











### Washington: Child Development & Early Learning



Washington

**SUBMIT** 

ChildCare.gov

Learn about state, territory and local resources and programs that support child development and school readiness.

This section identifies resources at the state and local level, and the links will take you to websites outside of ChildCare.gov.

#### **Developmental Screening**

→ Washington Developmental Screening Services 2

#### **Child Expulsion Regulations and Policies**

→ Washington Expulsion Guidelines

#### **Child Development Best Practices**

#### Education Supports for Children with Special Needs

→ Washington Early Childhood Special Education

#### **Head Start and Early Head Start**

#### Pre-kindergarten Program

<u>Washington Early Learning Programs</u>

#### **Parent Education and Support**

Organization of Parent Education Programs (OPEP)

ď

V

## Help Keep ChildCare.gov Updated

#### Watch us grow!

This site links to State child care search web sites under development.

All State web sites will be up-to-date by Oct 1, 2018.

Report any requested improvements to ChildCare.gov@acf.hhs.gov.

## State and Territory Consumer Education Website Self-Assessment Checklist



- Section I: Parents and Families
- Section II:
   Child Care Programs
   and Providers
- Section III:
   The General Public

https://childcareta.acf.hhs.gov/sites/default/files/public/state\_and\_territory\_child\_care\_consumer\_education\_websites\_self-assessment\_checklist\_0\_0.pdf

## Checklist Summary



- Summary and conclusion
- Appendixes and resources
  - Appendix A. Terminology
  - Appendix B. Action Plan
  - Appendix C. Best Practices

https://childcareta.acf.hhs.gov/sites/default/files/public/state\_and\_territory\_child \_care\_consumer\_education\_websites\_self-ssessment\_checklist\_0\_0.pdf



State Consumer Education Website Requirements and Recommendations: State and Territory Examples of Best Practices

## Required User Experience Design Features



- Provides all required consumer information
- Available in multiple languages
- Available in other formats to support individuals with disabilities

## Multiple Languages



Protecting children, strengthening Families, Building Communities



YoungStar Program

For Parents

For Providers

Find Child Care

#### What is YoungStar?

YoungStar is Wisconsin's child care quality rating and improvement system. We give parents tools and information to raise happy, healthy kids. We help preschools and child care providers give children safe, nurturing places to grow. How do we do it?

- By objectively measuring child care quality from one to five stars for thousands of child care providers.
- By giving parents an easy way to find programs that match their family's lifestyle, budget, and special needs.
- By supporting providers with tools and training to deliver high quality care.
- By setting a consistent standard for child care quality.

What is Regulated Child Care?

Regulated child care provides a foundation for safe child care settings by conducting background checks, regular inspections and complaint investigations. Types of regulated child care include:

- Certified Care (3 or fewer children under age 7 in care)
- Licensed Family Child Care (up to 8 children under age 7)
- Licensed Group Child Care (9 or more children under age 7)
- Day Camp (seasonal program for 4 or more children ages 3 & up)

#### Additional Information:

Child Care Regulation

Contact Licensing

Contact Certification

Contact your Child Care Resource & Referral Center for more help finding child care

(888) 713.KIDS

info@supportingfamiliestogether.org

Si necesita ayuda en Español

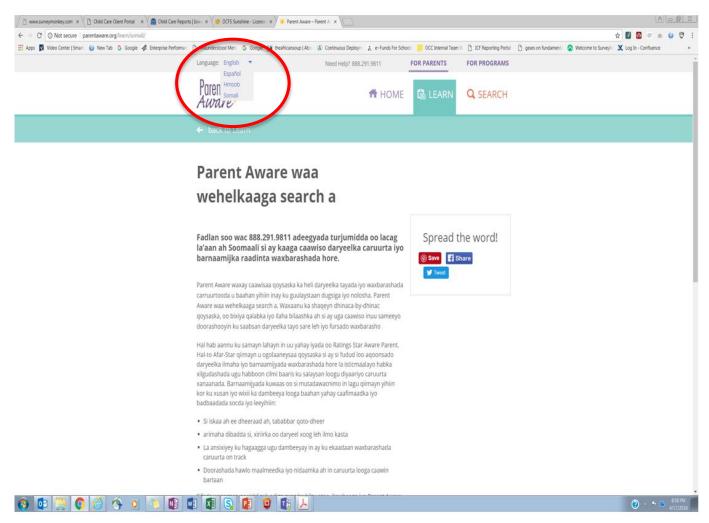
Nias nov yog muaj lus nug

Basic Search

Advanced Search

https://childcarefinder.wisconsin.gov/Search/Search.aspx

## Multiple Languages



http://parentaware.org/

## Accessibility



http://arbetterbeginnings.com/accessibility-information

## Accessibility

### **Accessibility Information**

Act 1227 of 1999 required the Arkansas Department of Information Systems to develop Non-visual Standards for Arkansas that ensures the needs of Arkansans who are blind or visually impaired are met through reasonable accommodation in the information technology products and services of the state. Information technology products and services include data, voice, and video technologies, as well as information dissemination methods such as the Internet. In essence, this means that Arkansas Government or state funded entities must have websites that are equally accessible to blind or visually impaired visitors. For instance, websites must provided text equivalents for all non-text elements such as images, animation, audio and video. We will make every effort to comply with these new guidelines on the State of Arkansas website. If you have trouble accessing or navigating state government pages, please contact <a href="mailto:info@ark.org">info@ark.org</a>. For more information about IT policies and standards in Arkansas, link to the State of Arkansas Accessibility Best Practices. For detailed information about web site development and accessibility issues, link to W3C Web Content Guidelines or the Center for Applied Special Technology (CAST).











Better Beginnings | PO Box 1437, Slot \$150 | Little Rock AR, 72203-1437

Copyright © 2013 Better Beginnings All Rights Reserved



http://arbetterbeginnings.com/accessibility-information

## Required State-Level Consumer Information



- Child care resource and referral agencies
- Licensing and monitoring and inspection processes
- Policies and practices for criminal background checks
- Contact information for Lead Agency
- Deaths in child care settings—aggregate data
- Injuries in child care settings—aggregate data
- Child abuse cases in child care settings aggregate data on substantiated cases

## Referrals to Local Child Care Resource and Referral Organizations

#### Indiana's Child Care Resource & Referral Agencies

Indiana's child care resource and referral agencies provide services to families, child care providers and communities in these ways:

Families can find information about the different types of child care available that would meet their specific needs, access information about the characteristics of a quality child care program and receive information about other community resources.

Child Care Providers can receive professional development in early care and education, assistance with starting the business of a family child care home, training on Indiana state licensing requirements, and recommendations for operating a quality child care program.

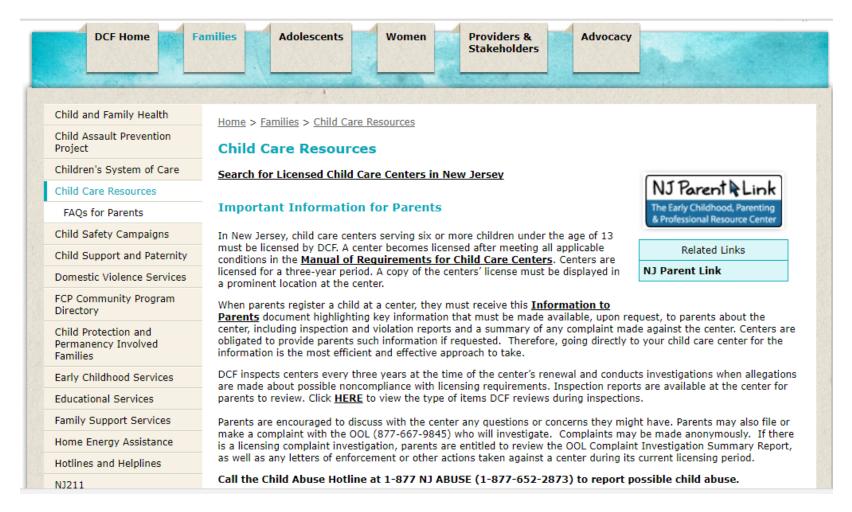
Community Members and Organizations can access information about the supply and demand for child care, including information on the types of programs available, types of programs parents are asking for and the gaps between the two.

Click on your county in this map to discover your local child care resource and referral agency.



https://partnershipsforearlylearners.org/about/your-child-care-resource-referral-agency/

## Licensing Process



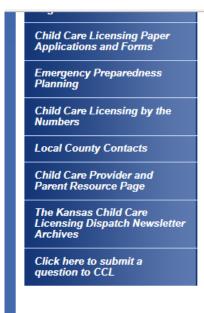
http://www.nj.gov/dcf/families/childcare/index.html

## **Licensing Process**

Community Resources	FAQs for Providers		
Contracting Information	1. How can I start a regulated program?		
Licensing	2. How can I start a licensed child care center?		
Laws and Regulations	3. How can I start child care in my home? 4. How can I find out about background checks and fingerprinting?		
FAQs for Providers	<ul> <li>5. How can I get help paying for, starting, or operating a regulated program?</li> <li>6. How can I find training for staff in a child care program?</li> </ul>		
Public Notices	How can I start a regulated program?		
Public Boards/Task Force	How can I start a regulated program?  For information about becoming a foster parent, please call 1-877-NJ FOSTER or click HERE.		
Secure Billing	For information about adopting a child, please call 1-800-99 ADOPT or click HERE.		
	For information about starting children's group homes and residential programs, please contact the <u>Division of Children's System of Care</u> .		
	For information about starting an adoption agency, please call OOL at 1-877-667-9845.		
	How can I start a licensed child care center?		
	Under the provisions of the Manual of Requirements for Child Care Centers (N.J.A.C.10:122) every person or organization caring for six or more children below 13 years of age is required to secure a license from the Office of Licensing in the Department of Children and Families unless the program is exempt by law. Please refer to 10:122-1.2(d) for a list of these exemptions.		
	Take these steps to start the licensing process:		
	Identify a potential site:		
	<ul> <li>Contact the construction official of the town or municipality, where the potential site is located, to determine if the property has been zoned to include a child care center;</li> <li>Secure a variance (permission to operate a child care center in an area that is not approved for business use) from the municipal officials if the building is not in a business zone; and</li> <li>Obtain a Certificate of Occupancy (CO) from the municipal construction official reflecting the building's compliance with applicable requirements of the State Uniform Construction Code (NJUCC). The CO must be one of the following use groups:</li> <li>I-4 (Institutional) for children younger than 2 ½ years of age;</li> <li>E (Educational) for six or more children 2 ½ years of age or older; or</li> <li>A-3 or A-4 (Assembly) for school aged child care programs (I-4 or E may also be used)</li> </ul>		
	<ul> <li>The municipal zoning office or construction official can answer questions regarding a variance or a CO.</li> </ul>		

http://www.nj.gov/dcf/providers/licensing/faqs/

## **Background Check Process**





Base Brands Recalls Water Bottles Due to Violation of Lead Paint Standard (Recall Alert) (April 19, 2018) The pink paint on the outside of the bear water bottle contains levels of lead that exceed the federal lead paint standard. Lead is toxic if ingested by young children and can cause adverse health issues.

Wild & Description of the Collage Children's Toy Xylophones Due to Choking Hazard (April 19, 2018) The ball on the end of the toy xylophone

Join CPSC's Recall Subscription List Email address

Go

Add This To Your Web Site

- Click here for General Background Check Questions and Answers
- Click here for Licensed Day Care Home and Group Day Care Home Background Questions and Answers
- Click here for Child Care Center and Preschool Background Questions and Answers
- Click here for School Age Program and Drop In Program Background Questions and Answers

Proposed Amended Background Check Regulations Are Now Available For Public Comment

www.kdheks.gov/bcclr/index.html

## **Background Check Process**

Kansas Child Care Licensing Program Background Check Requirements



#### **General Questions Regarding Background Checks**

#### Who is required to have background check?

Kansas law requires a background check for each individual residing, working or regularly volunteering in a licensed child care facility.

Background check requirements are protections intended to reduce the risk of abuse or neglect for children in regulated out-of-home child care settings. Parents need to be confident that individuals caring for their children do not have prior records of behavior that could endanger children.

#### What kinds of background checks are conducted?

Depending on the age of the individual and their role in the facility one of the following types of checks are conducted:

- ✓ A comprehensive fingerprint-based check consisting of:
  - A Federal Bureau of Investigation(FBI) fingerprint check;
  - A search of the National Crime Information Center's National Sex Offender Registry; and
  - A search of the following registries, repositories or databases in the state where the individual resides and each state where the individual has resided in the previous 5 years:
    - a. State criminal registry or repository;
    - b. State sex offender registry or repository; and
    - c. State-based child abuse and neglect registry and database.
- ✓ A name-based check consisting of:
  - 1. An adult and juvenile criminal records search of the Kansas Bureau of Investigation (KBI) database;
  - 2. A search of the Kansas Criminal Offender Registry; and
  - 3. A search of the Department for Children and Families Child Abuse and Neglect Registry.

#### When will Kansas require comprehensive fingerprint-based background checks?

Kansas has until September 2018 to comply with the new federal requirements. The Child Care Licensing (CCL) Program

http://www.kdheks.gov/bcclr/download/Background\_Check\_Q\_A\_General\_questions.pdf

### **Contact Information**



http://coloradoofficeofearlychildhood.force.com/oec?lang=en

### **Contact Information**



#### **Affording Child Care**

he cost of care can be the deciding actor when choosing a program for your child.

Paying for Care and Education →



#### Serious Injury Information

Required reported information available.

Serious Injuries, Deaths, & Maltreatment in Child Care >



#### **Food & Nutrition**

Programs to help feed your family and keep them healthy.

Food and Nutrition Programs →

hone support available: Ionday through Friday a.m. to 4:30 p.m. Need Help? 888.291.9811

English, Español, Hmoob and Somali

You know your child.
We know early learning.
Let's connect.

http://parentaware.org/

## Aggregate Data on Deaths, Injuries, and Substantiated Child Abuse

#### **ACCIDENTS AND INCIDENTS**

Safe center and residential child care settings provide ample opportunities for children to develop their social skills and to be empowered to solve problems while their working parents entrust them to their caregivers. Because of their natural curiosity and their developing brain and body, children will encounter situations that may cause them harm.

Some of the most common injuries in child care happen on the playground, because of loose and falling objects, or due to items and substances not properly stored. However, safe environments, appropriate ratios, and active supervision have proven to be paramount in preventing injuries.



Child Care Licensing has established rules to support caregivers in providing foundational health and safety measures. Child care providers are required to give parents a written report of every incident, accident, or injury involving their child and to report to Child Care Licensing any fatality and accidents that require medical attention. In the same way, parents should maintain an open communication with caregivers and keep an active initiative to help protect their children,

Child Care Licensing, child care providers, and parents must work together to protect children from undue harm.

To view a five-year report about serious injuries and deaths in child care in Utah, please click on this link:

Injuries and Deaths Report

https://childcarelicensing.utah.gov/Accidents.html



#### Serious Injuries and Deaths Report

Facility Type	Se	erious I R	nciden Receive		rts	Case	es of Su	ıbstant Abuse		hild			Deaths	s	
	2012	2013	2014	2015	2016	2012	2013	2014	2015	2016	2012	2013	2014	2015	2016
Licensed Center	308	320	362	335	128	0	0	0	1	0	0	0	0	0	1
Licensed Hourly Center	5	6	1	5	2	0	0	0	0	0	0	1	0	0	0
Licensed Out of School Time Program	6	2	3	4	0	0	0	0	0	0	0	0	0	0	0
Licensed Family	56	54	54	59	18	0	1	1	1	1	0	1	0	2	0
Residential Certificate	1	3	0	1	1	0	0	0	0	0	0	0	0	0	0
Family Friend and Neighbor (FFN)	NC	NC	NC	1	1	NC	NC	NC	0	0	NC	NC	NC	0	0
DWS Approved License Exempt Center	NC	NC	NC	NC	0	NC	NC	NC	0	0	NC	NC	NC	0	0
DWS Approved License Exempt After	NC	NC	NC	NC	0	NC	NC	NC	0	0	NC	NC	NC	0	0
School Programs															
Other License Exempt programs	NC	NC	NC	NC	NC	NC	NC	NC	NC	NC	NC	NC	NC	NC	NC

#### Serious injury = It is an injury for which the child required attention from a health care provider.

NC = It is either not collected or not available.

Information about other than licensed providers was not available until 2015. For the "Other License Exempt programs" this information is not available to Child Care Licensing.

Number of Active Facilities by the End of the Year	2012	2013	2014	2015	2016
Licensed Center	286	283	283	298	305
Licensed Hourly Center	19	17	16	15	14
Licensed Out of School Time Program	9	11	12	10	9
Licensed Family	841	807	776	793	828
Residential Certificate	125	118	110	124	146
Family Friend and Neighbor (FFN)	NC	NC	425	427	410
DWS Approved License Exempt Center	NC	NC	NC	1	1
DWS Approved License Exempt After School Programs	NC	NC	NC	NC	26
Other License Exempt programs	NC	NC	NC	NC	NC

2016 information is based on data available as of May of 2016.

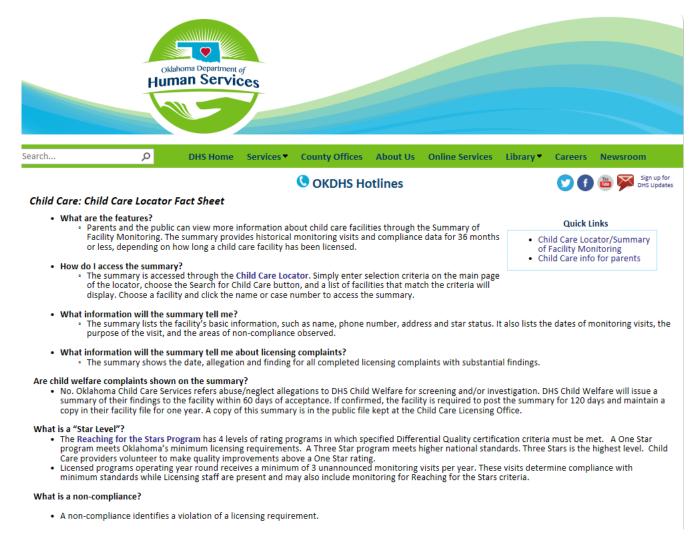
https://childcarelicensing.utah.gov/forms/All/Accidents%20and%20Deaths%20Report.pdf

# **Required** Provider-Level Consumer Information



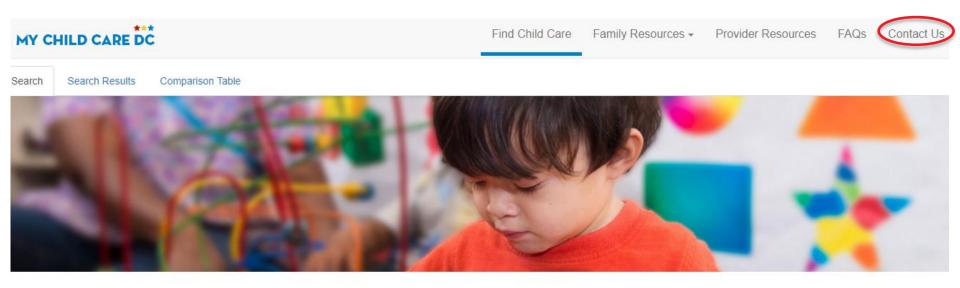
- Zip code search
- Quality rating
- Monitoring reports with the following information:
  - Date of last inspection
  - Corrective actions
  - Health and safety violations
- Three years of monitoring data

## Child Care Search – Instructions for Use



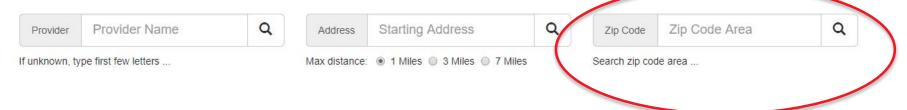
http://www.okdhs.org/services/cc/pages/cclupdates.aspx

## Zip Code Search



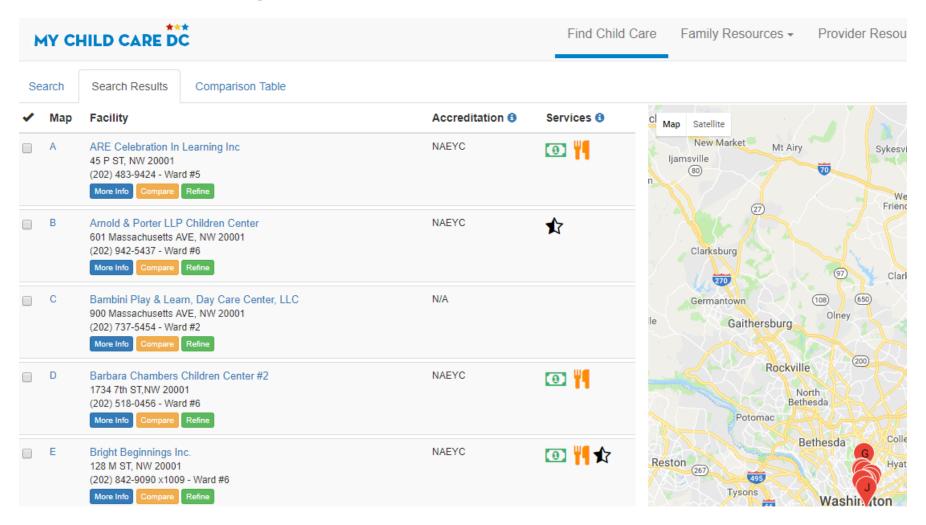
Search Our Provider Network

Welcome to My Child Care DC. Below, you can search for child care facilities in the District of Columbia. Start by entering a facility's name, an address, or a zip code and clicking the magnifying glass icon. Or, you can click on the button for "Search All Providers" to see a full list. You may filter your choices further on the Search Results page.

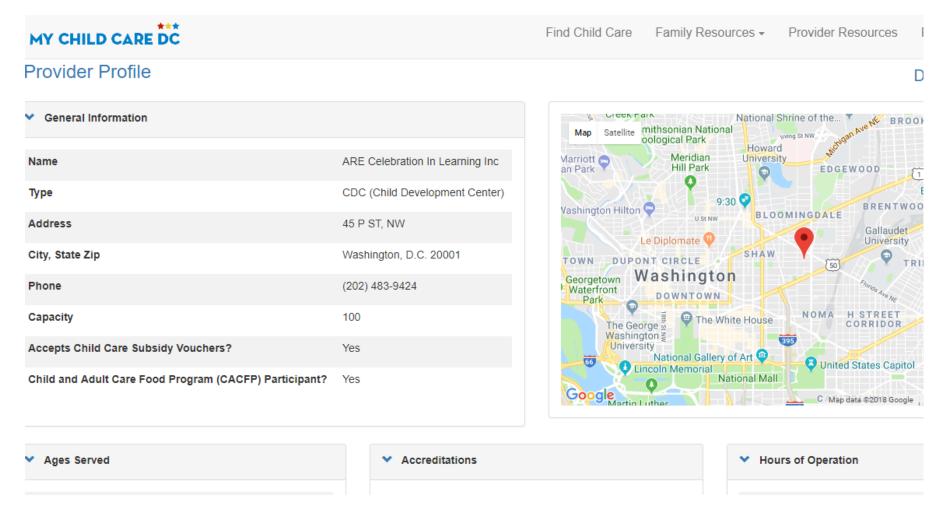


http://childcareconnections.osse.dc.gov/MyChildCare/ProviderSearch

# Zip Code Search Results



http://childcareconnections.osse.dc.gov/MyChildCare/ProviderSearch



http://Childcareconnections.osse.dc.gov/MyChildCare/ProviderProfile/2607/0/F\_FacilityId=1761

✓ Ages Served	
Infant (0 - 12 months)	No
Toddler (12 - 36 Months)	Yes
Pre-School (36 months - Compulsory Age)	Yes
School Age (5 years old by Sept. 30)	Yes

# Subsidized Child Care Quality Rating - Going for the Gold A Quality Rating and Improvement System or QRIS is a method of assessing, improving, and communicating the level of quality in early care and education settings. In addition, QRIS is a way of measuring and sharing information about the quality of child care providers in the District of Columbia. Level: Gold \*

\*Currently accredited by a national accreditation

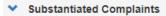
institution recognized by OSSE.

<ul> <li>Accreditations</li> </ul>	
Accreditation is a process that by meeting national standards. opportunity to provide quality lechildren.	
Accreditation Type	NAEYC
Expiration Date	Dec 01, 2020



<b>→</b> Hours of Operation	
Service Schedule	All Year
Monday	7:00AM - 6:30PM
Tuesday	7:00AM - 6:30PM
Wednesday	7:00AM - 6:30PM
Thursday	7:00AM - 6:30PM
Friday	7:00AM - 6:30PM
Saturday	CLOSED
Sunday	CLOSED
Other Hours	

http://Childcareconnections.osse.dc.gov/MyChildCare/ProviderProfile/2607/0/F\_FacilityId=1761



?

**Substantiated Complaint:** a grievance made by an individual or agency that has been investigated by OSSE or another government agency and proven to be true. Only complaints substantiated after 09/30/2017 will be posted on the website and maintained for a period of three years.

No current substantiated complaints

Inspection Reports

**Initial Inspection** - Inspection completed for a new applicant for child care licensure.

Annual and Renewal Inspection Report – Inspections conducted at a licensed child care facility.

No current inspection reports



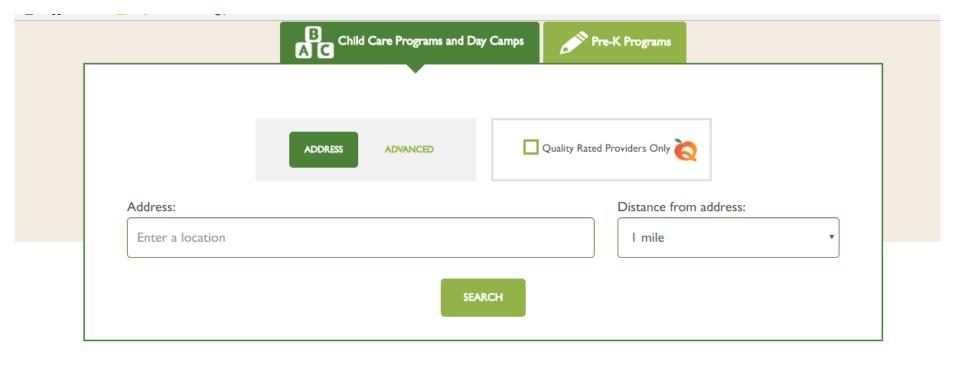
http://Childcareconnections.osse.dc.gov/MyChildCare/ProviderProfile/2607/0/F\_FacilityId=1761

#### Child Care Search



http://families.decal.ga.gov/ChildCare/Search

#### Child Care Search

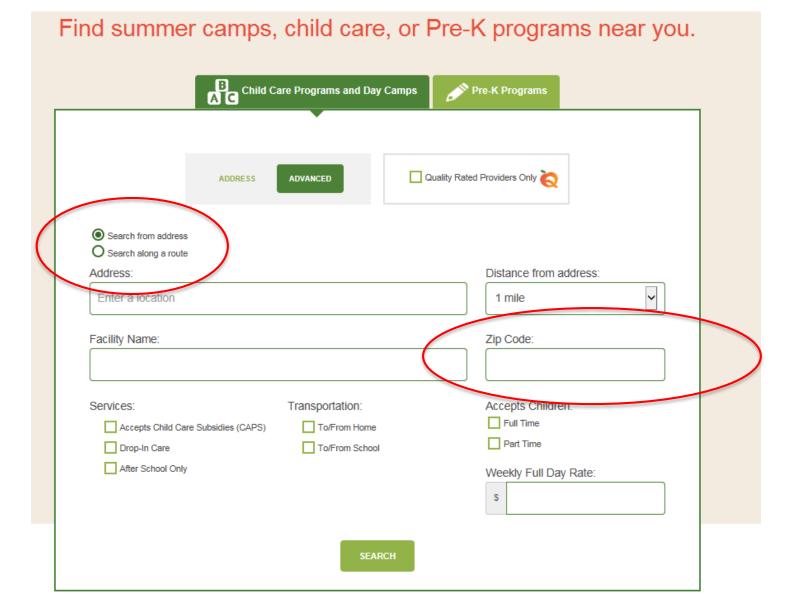


#### PREPARING YOUR CHILD

Why Quality Rated?

**Choosing a Child Care** 

http://families.decal.ga.gov/ChildCare/Search



http://families.decal.ga.gov/ChildCare/Search

# Zip Code Search Results



http://families.decal.ga.gov/ChildCare/Results?lt=33.7489954&ln=-84.3879824&rad=1



1 Love Childcare & L	earning Center		CCLC-38436
485 East Frontage Road, Sylvania, GA 30467	Administrator: Shevella Young	Mailing Address	Type: Child Care Learning Center
Get Directions	Licensed Capacity: 43	PO Box 788 Sylvania, GA - 30467	Registration Fee: \$0.00
Phone: (912) 564-2273	Has Liability Insurance? Yes		Activity/Supply Fee: \$0.00
Operating Months: Year Round	Accepting New Children		
Operating Days: Mon - Fri	Services		Ages Served
Operating Hours:	Accepts Child Care Subsidies (CAPS)	Head Start	Infant (0 -12 months)
06:45 AM - 06:00 PM	After School Only	Religion-based	✓ Toddler (13 months - 2 years)
No pictures provided	CACFP	School-age Summer Care	Preschool (3 years - 4 years)
, to plate of plate of	Drop-In Care	SFSP	Georgia's Pre-K (4 Years)
✓ Service Provided	Evening/Night Care		School Age (5+)
Last updated: May 05, 2016	Transportation	Meals Served	Accreditation Status:
	To/From Home	Breakfast	N/A
	To/From School	Lunch	
	Afterschool Only (PM Only)	Dinner	
	Georgia's Pre-K Only	AM Snack	
	Near Public Transportation	PM Snack	
	On School Bus Route	Accommodates Special Diets	
	Field trips	Provides Infant meals	
	Before and after school	Parents must provide meals	

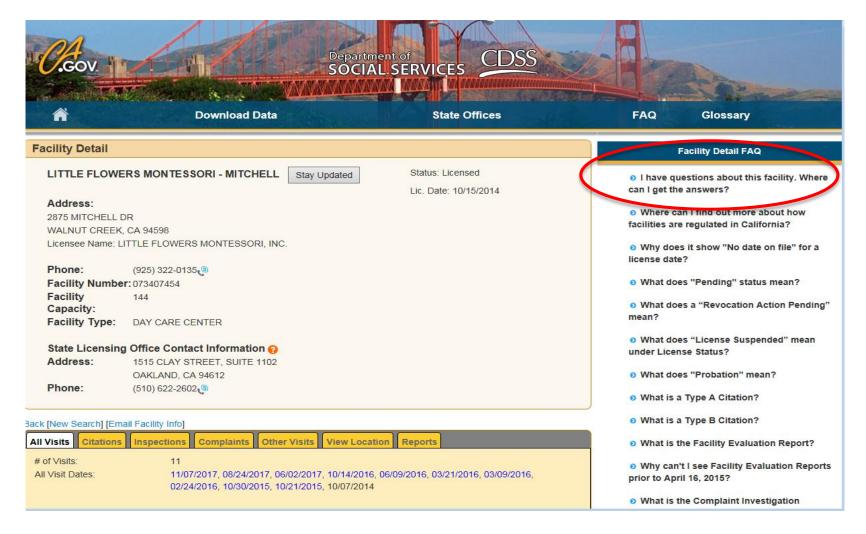
http://families.decal.ga.gov/ChildCare/detail/34767

Environment		Accepts Children
No pets	Smoke Free Environment	✓ Full Time
Outdoor Play area	Sports fields	Part Time
Pool Provide your own equipment Secure Grounds/Keypad Access	☐ Tennis Courts ☐ Video surveillance ☐ Webcam for parents	Profit Status:  For Profit Non Profit [usually 501(c)3]
<b>Activities</b> N/A	Other Care Type	Financial Informatio
Camp Care	Languages	Special Hours
N/A	N/A	N/A
Curriculum	Family	Engagement
N/A	N/A	

#### **Inspection Reports**

View Report	Report Date	Arrival Time	Report Type
	Nov 17, 2017	09:50 AM	Monitoring Visit
A	May 10, 2017	11:55 AM	Licensing Study
Z.	Nov 09, 2016	09:15 AM	Monitoring Visit
A	Mar 14, 2016	11:55 AM	Monitoring Visit
<b>A</b>	Aug 04, 2015	11:00 AM	Initial Licensing Study

http://families.decal.ga.gov/ChildCare/detail/34767



https://secure.dss.ca.gov/CareFacilitySearch/FacDetail/073407454

#### **HEALTH AND SAFETY INSPECTIONS**



#### What is a Health and Safety Inspection?

Most child care providers offer safe and healthy environments. Health and safety inspections and investigations are a normal part of child care in Idaho. Inspections are not intended to "catch" anyone doing something wrong. Inspections help ensure the safety of children and staff, support staff in following requirements by finding concerns, and promote continuous improvement.

Idaho will begin publishing the results of health and safety inspections in October 2017. Inspections will be published as they are conducted, and maintained on this site for three years. A provider may or may not have had inspections before this date

1



https://www.idahochildcarecheck.org/provider/2307#provider-reports-health-inspections

Inspection Criterion		Inspection Comments
✓ 1. PROVIDER AGE/SUPERVISION	<b>(i)</b>	
✓ 2. PEDIATRIC RESCUE BREATHING CPR/1ST AID	<b>(i)</b>	
✓ 3. CHILD-STAFF RATIO	<b>(i)</b>	
✓ 4. STAFF/CHILDREN EXCLUDED WHEN ILL	<i>(i)</i>	
<b>★</b> 5. IMMUNIZATION RECORDS	①	Corrected on 11/16/17 # Enrolled (includes provider's children): 121. Immunizations not current on date of review. Corrected on 11/14/2017.
✓ 6. EMERGENCY COMMUNICATION	$\bigcirc$	
✓ 7. SMOKE DETECTOR, FIRE EXTINGUISHER, EXITS	(i)	
✓ 8. FIRE SAFETY EVACUATION PLAN, POSTINGS	<b>(i)</b>	
✓ 9. DISASTER AND EMERGENCY PLAN	<b>(i)</b>	
✓ 10. FOOD SOURCE / FOOD THAWING	(i)	
✓ 11. FOOD HANDLING/PERSONAL HYGIENE	<b>(i)</b>	
✓ 12. FOOD TEMPERATURES/THERMOMETERS	<b>①</b>	
✓ 13 FOOD STORAGE/CROSS CONTAMINATION	(i)	

https://www.idahochildcarecheck.org/provider/2266

Inspection Criterion		Inspection Comments
✓ 1. PROVIDER AGE/SUPERVISION		
✓ 2. PEDIATRIC RESCUE BREATHING CPR/1ST AID	<u>(i)</u>	
✓ 3. CHILD-STAFF RATIO	(j)	
✓ 4. STAFF/CHILDREN EXCLUDED WHEN ILL	(j)	
✓ 5. IMMUNIZATION RECORDS	<b>①</b>	# Enrolled (includes provider's children): 232
✓ 6. EMERGENCY COMMUNICATION		Requirements ×
✓ 7. SMOKE DETECTOR, FIRE EXTINGUISHER, EXITS	Providers mus	uge/Supervision: st be 18 years old or older. Persons 16 or 17 may
✓ 8. FIRE SAFETY EVACUATION PLAN, POSTINGS		f directly supervised by a provider. An adult must be ithin sight and hearing of children
✓ 9. DISASTER AND EMERGENCY PLAN	(j)	
✓ 10. FOOD SOURCE / FOOD THAWING	<b>(j)</b>	
✓ 11. FOOD HANDLING/PERSONAL HYGIENE	(j)	
✓ 12. FOOD TEMPERATURES/THERMOMETERS	(j)	
✓ 13. FOOD STORAGE/CROSS CONTAMINATION	①	

https://www.idahochildcarecheck.org/provider/2307#provider-reports-health-inspections

#### **INCIDENT REPORTS**

#### 0 Substantiated Incidents

No substantiated incidents available at this time.

#### What is a Substantiated Incident?

Occasionally, families and community members may report that a child care facility is not meeting requirements for safe and healthy child care. All child care incidents reported in Idaho are investigated. After an investigation, if it is determined by the relevant authorities that an incident occurred, it is considered "substantiated." It is important to know that only substantiated incidents and allegations are published on this website. Incidents that are still under investigation will not be published until the investigation is concluded.

Idaho will begin publishing substantiated incidents in October 2017. Incidents will be published as each investigation is concluded, and maintained on this site for three years. A provider may or may not have had substantiated incidents before October 2017.

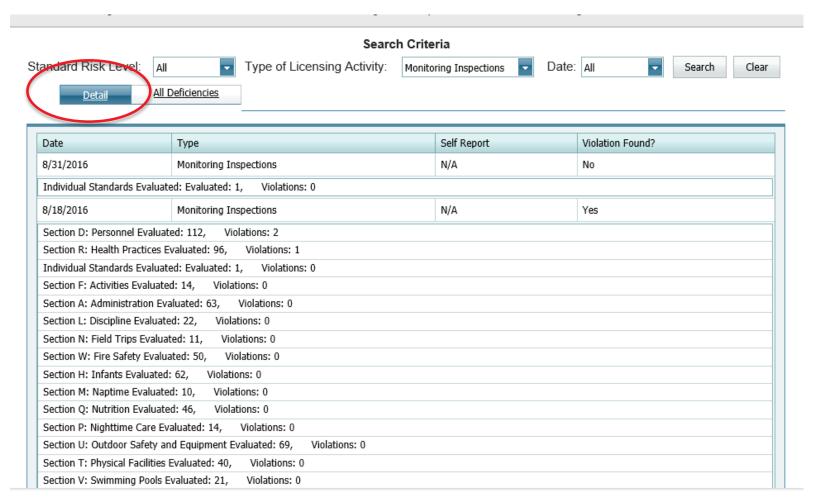
<u>Glossary</u> Cybersecurity





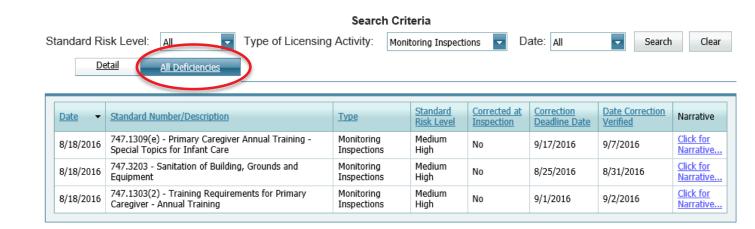
If you need to report life threatening issues, please dial 911

https://www.idahochildcarecheck.org/provider/2307#provider-reports-health-inspections

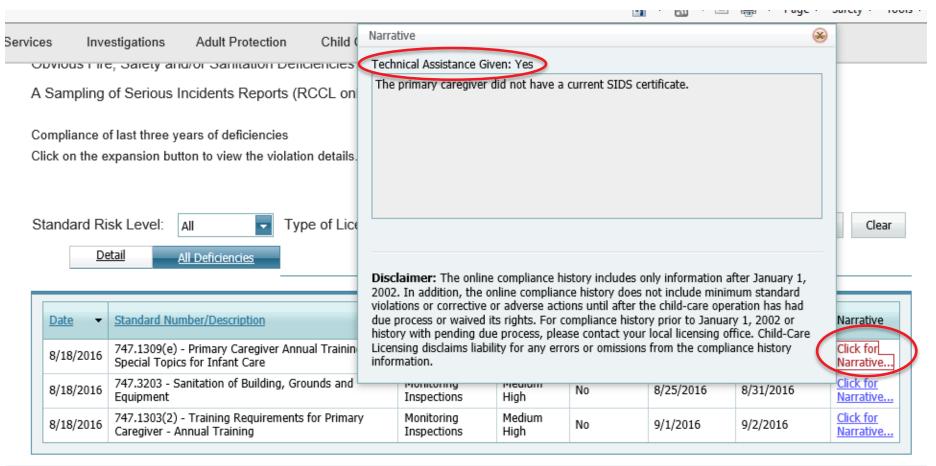


https://www.dfps.state.tx.us/Child\_Care/Search\_Texas\_Child\_Care/CCLNET/Source/Provider/ppComplianceHistory.aspx?fid=645889&type=MI

# 24-HOUR RESIDENTIAL CARE Become a 24-Hour Residential Care Provider 24-Hour Residential Care Licensing Licensed Administrators MORE CHILD CARE LICENSING FAQ Forms Background Checks Contact Us



https://www.dfps.state.tx.us/Child\_Care/Search\_Texas\_Child\_Care/CCLNET/Source/ Provider/ppComplianceHistory.aspx?fid=645889&type=MI



https://www.dfps.state.tx.us/Child\_Care/Search\_Texas\_Child\_Care/CCLNET/Source/Provider/ppComplianceHistory.aspx?fid=645889&type=MI

# Recommended: Include Additional Consumer Information

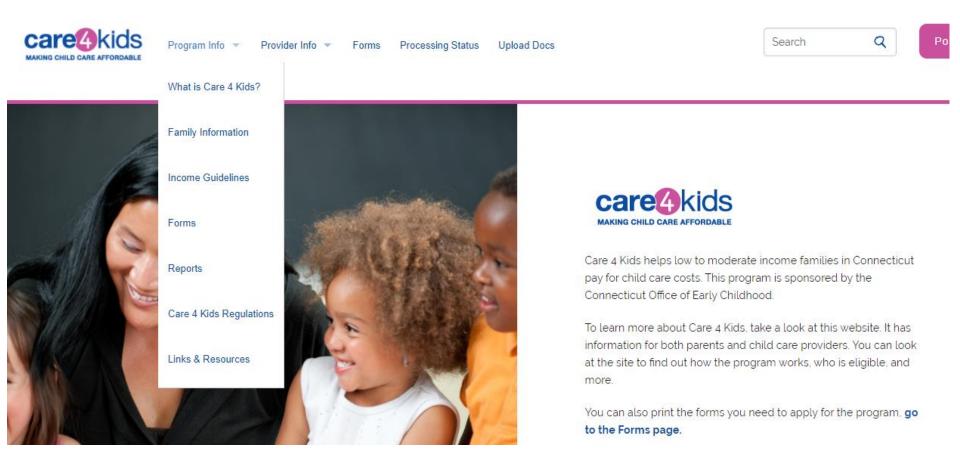


States must collect and disseminate through resource and referral organizations or other means as determined by the state, including but not limited to, through the consumer education website, to parents of eligible children, the general public and where applicable, providers, information about:

- Child care assistance
- Other assistance
- Individuals with Disabilities Act (IDEA)
- Family engagement
- Child development
- Developmental screening

45 C.F.R. § 98.33(b)(1)(ii)(A-G) (2016); 45 C.F.R. § 98.33(b)(1)(iii) (2016)

# Applying for Child Care Assistance



http://www.ctcare4kids.com/

# Other Assistance Programs for Families





HOME

ABOUT CCLP

AGENCY PARTNERS

CHILD CARE SUBSIDY

ADMINISTRATIVE CODE

INSPECTION REPORTS

PHOTO & VIDEO GALLERY

#### AGENCY PARTNERS

# Low Income Home Energy Assistance Program (LIHEAP)

Ms. Reselann "Resel" Billy-Magofna

LIHEAP Coordinator Location: #1339 bldg., Ascension Dr., Capital Hill Saipan

Caller Box 10007 Saipan, MP 96950

Telephone: (670) 664-2574 http://www.dcca.gov.mp The Low Income Home Energy Assistance Program (LIHEAP) help pays the cooling bills of low-income and elderly people. People living in poverty and low-income elderly should not have to choose between having electricity in their homes and buying food for themselves and their families. Applicants must be 18 or older, the head household, and the holder of the utilities account. Residency requirements also apply. Applicants must provide a receipt for the utilities account, three latest check stubs for all working members of the household, and identification and all Social Security numbers for all household members. An applicant's utilities account must also have zero balance before applying. Eligibility is determined and benefits are provided for a period of three months, after which applicants are require to verify their continued eligibility before renewal.

http://www.cnmicclp.org/agency-partners

# Other Assistance Programs for Families

#### Woman, Infants, and Children Program (WIC)

Ms. Erin A. Camacho

WIC Administrator

Location: N25 Bldg., Navy Hill, Saipan

Telephone: (670) 664-4084 Facsimile: (670) 664-4075 http://www.chcc.gov.mp

#### **Maternal and Child Bureau (MCHB)**

Ms. Heather Santos

Acting Administrator Location: Commonwealth Health Care Corporation, Division of Public Health, Lower Navy Hill

PO Box 500409 Saipan MP 96950

- WHEERINALS
- · Medical Supplies
- · Rehabilitative Services
- Transportation (to off-island facility only)
- · Ground Transportation

The CNMI Supplemental Nutrition Program for Women, Infants, and Children (CNMI WIC Program) is a short term intervention program for a lifetime of nutrition and breastfeeding health benefits. The program strives to improve the health status and wellbeing of women, infants, and children of the Northern Mariana Islands during the crucial time of development.

#### **Program Priorities:**

The CNMI WIC Program provides:

Nutrition education

Breastfeeding support services

Supplemental nutritious foods

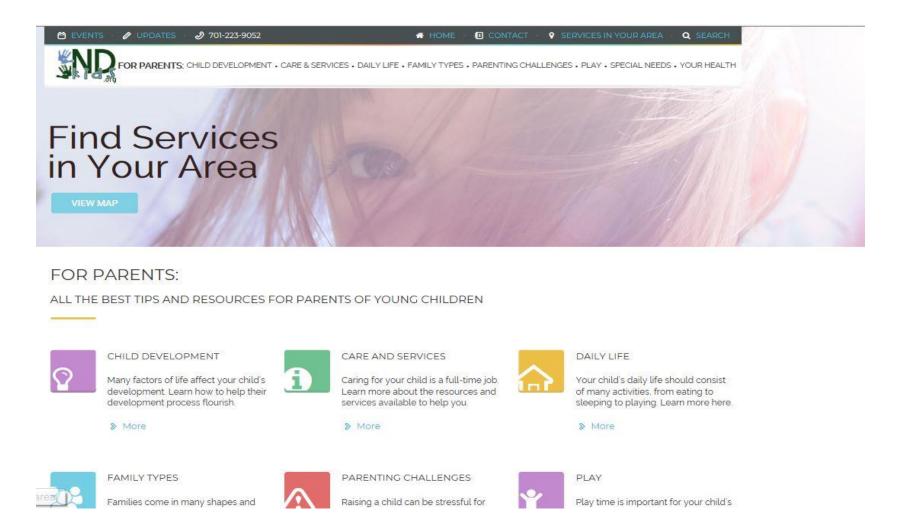
Referrals to appropriate health and social services

#### **Program Objectives:**

Provide services in a participant centered manner to empower our families to make healthful choices to last a lifetime. The CNMI WIC Program serves: pregnant women, breastfeeding women up to one year postpartum, non-breastfeeding women up to six months postpartum, infants (those less than 12 months of age), and children under the age of five (5) who meet income eligibility guidelines and are determined to be at nutritional risk. In the prenatal period, we support our mothers to improve their baby's health outcome and reduce the incidences of prematurity and low birth weight.

http://www.cnmicclp.org/agency-partners

### Best Practices and Other Resources



http://www.ndkids.org/services-in-your-area/



**Why Quality Matters** 

**Benefits of Licensed Child Care** 

**Child Care & Early Learning Options** 

**Finding Child Care** 



**Paying for Child Care** 

Child Growth & Development

Health & Safety

Resources

Other Assistance

#### Child Growth & Development

From birth to age 5 is an incredibly exciting time of growth and development. It is during these early years when children develop the foundations for social, emotional, physical, language and cognitive growth. During these years, you may also have many questions about your child's development.

#### How do I know if my child is developing typically?

Children develop in similar patterns at similar times, and typically go through a sequence of accomplishments (crawl, stand, walk, run.) However, each child is unique and will therefore learn, grow and reach milestones according to their own timeline. Knowing when to be concerned and when not to be is important for parents and family members. Your child's pediatrician is your partner in determining whether or not your child is developing typically. The Center for Disease Control has a wealth of information about child development and developmental milestones. To learn more, or to see how your child is progressing, click here.



Kid Tours 2 - Growth and Development

http://www.dss.virginia.gov/cc/parents/index.html?pageID=5

# How to Make a Complaint

CHILD CARE SAFETY PORTAL BECOME A PROVIDER CENTRAL BACKGROUND REGISTRY EARLY LEARNING HUBS CONTACT

SELECT LANGUAGE ✓



**PARENTS & FAMILIES** 

**PROVIDERS & EDUCATORS** 

**ADMINISTRATION** 

**EARLY LEARNING COUNCIL** 

**NEWS & RESOURCES** 

#### **HOW TO MAKE A COMPLAINT**

Online Complaint Form

#### CHILD CARE IN PROVIDER'S HOME

An individual wishing to register a complaint against a provider who is providing child care in their home may call the Office of Child Care's Central Office at 1-800-556-6616. You will speak to a compliance specialist who will take your information and refer it to a local child care licensing specialist to follow up on.

#### CHILD CARE CENTER

An individual wishing to register a complaint against a child care center, may call the facility's licensing specialist or may call the Office of Child Care's Central Office. The licensing specialist will take your information and follow up on your complaint.

#### CHILD CARE SAFETY PORTAL

Child Care Safety Portal

How to Make a Complaint

Request Compliance History

**Emergency Suspensions** 

Injury Log

Child Fatalities

Aggregated Reports

https://oregonearlylearning.com/parents-families/childcaresafetyportal#complaints

## Additional Website Attributes



- Number of websites
- Easy-to-recall site name
- Reading level—recommended at the 8th grade level or below



# National Resources and Technical Assistance

#### **National Partners**

National Center on Early Childhood Quality Assurance
National Center on Afterschool and Summer Enrichment
National Center on Parent, Family and Community Engagement
Child Care State Capacity Building Center

# Communicating Licensing and Quality Information

The National Center on Early Childhood Quality Assurance can provide you with individualized

support and practical considerations

focused on communicating

licensing and quality information

as you develop and refine your websites.



QualityAssuranceCenter@ecetta.info

# Consumer Education Websites: A Guide to Creating a Family-Friendly Experience

#### Tips for creating a website that is:

- Easy to understand
- Strengths-based
- Culturally and linguistically responsive
- Easy to use



https://childcareta.acf.hhs.gov/centers/ national-center-parent-family-and-community-engagement



# School-Age Consumer Education Toolkit







https://childcareta.acf.hhs.gov/resource/schoolage-consumer-education-toolkit

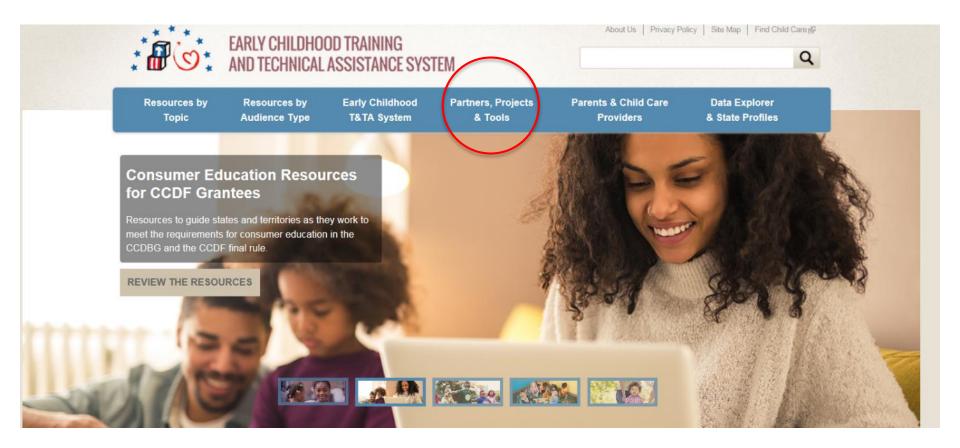




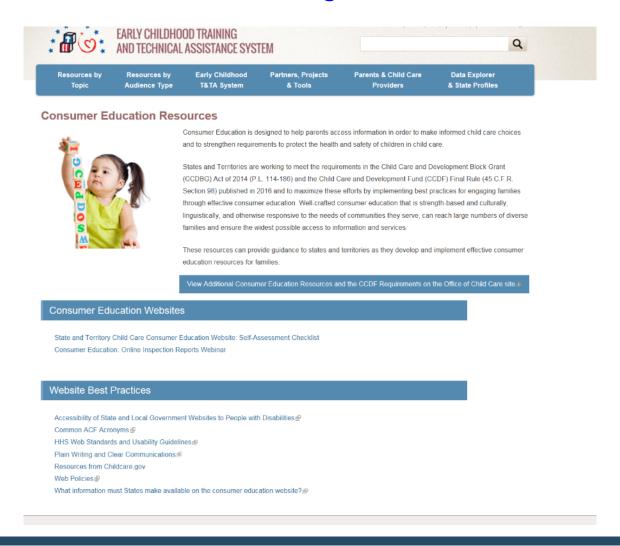
## Upcoming Intensive Technical Assistance Opportunity

- Provides intensive onsite and remote technical assistance on the development of comprehensive consumer education websites for 4–5 participants.
- A brief application and interview process will be used to identify participating states and territories. Applications will be available in May.
- TA includes intensive consultation on the following areas as needed by participants:
  - Consumer education content review and recommendations
  - Posting inspection and monitoring reports
  - Data system integration
  - Project management support for working with information technology teams and designing and implementing website changes
  - User experience review and recommendations
  - Search engine optimization (SEO) review and recommendations

# Resources to Support Consumer Education on the Child Care Training and Technical Assistance Website <a href="https://childcareta.acf.hhs.gov/#">https://childcareta.acf.hhs.gov/#</a>



# Consumer Education Resources <a href="https://childcareta.acf.hhs.gov/consumer-education">https://childcareta.acf.hhs.gov/consumer-education</a>



# State Capacity Building Center, A Service of the Office of Child Care

9300 Lee Highway Fairfax, VA 22031

Phone: 877-296-2401

Email: CapacityBuildingCenter@ecetta.info

#### **Subscribe to Updates**

http://www.occ-cmc.org/occannouncements\_sign-up/

